

# MCEC COVID-19 Resources for PARENTS

## Tech/Wi-Fi Frequently Asked Questions

***Where can we find help getting access to Wi-Fi at home and in getting remote learning devices to support our child's distant learning academic requirements?***

Please reach out to your district and/or campuses to inquire about technology equipment checkout procedures and Wi-Fi assistance. Most districts have a technology plan in place to assist families. If your district does not have a surplus of technology to develop a student checkout procedure, some local businesses have offered assistance to families. Please contact your district for recommendations.

Many school districts have expanded their Wi-Fi signal range to include the surrounding parking lots of district buildings. A few districts have also placed school buses throughout neighborhoods as Wi-Fi hotspots for families.

***Many companies are offering discounted or free internet access to qualifying families:***

*Please note: This is a compilation of resources researched through the internet and are subject to change at any time. The Military Child Education Coalition is not affiliated, associated, authorized, endorsed by, or in any way officially connected with the companies listed below.*

Comcast has announced free access to their public hotspots and 60 days in-home data for low-income families

<https://corporate.comcast.com/covid-19>

ATT has announced free access to their public hotspots and \$10/month in-home unlimited data for low-income

families. They are also offering two months of free service for new customers.

<https://www.att.com/shop/internet/access/index.html?source=ECmj000000000mbU&wtExtndSource=access#!/#%2F>

Sprint for ConnectED program is providing free internet access.

[https://fedgov.sprint.com/app/ConnectEDII/ProgramRequirements/2-0\\_lp](https://fedgov.sprint.com/app/ConnectEDII/ProgramRequirements/2-0_lp)

Spectrum is offering free internet and Wi-Fi access to all NEW customers for 60 days.

<https://www.spectrum.net/support/internet/covid-19-internet-offer-students/>

Charter Communications is offering free access to Spectrum Broadband and Wi-Fi for 60 days for new customers. <https://corporate.charter.com/newsroom/charter-to-offer-free-access-to-spectrum-broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-and-more>

For More Information: [Parents@MilitaryChild.org](mailto:Parents@MilitaryChild.org)



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Everyoneon.org is offering low-cost internet service programs for individuals and families.  
<https://www.everyoneon.org/lowcost-offers>

Sparklight (formerly Cable One) is offering unlimited data plans and low cost internet to their service community areas.  
[http://one2one.sparklight.com/?\\_ga=2.47895556.685848214.1586989770-951118326.1586902966](http://one2one.sparklight.com/?_ga=2.47895556.685848214.1586989770-951118326.1586902966)

Alticeusa.com is offering free internet for 60 days to any new customers in their service area.  
<https://www.alticeusa.com/news/articles/feature/corporate/altice-usa-brings-free-broadband-k-12-and-college-students-during-coronavirus-pandemic>

### ***Additional Information:***

<https://www.fcc.gov/keep-americans-connected>

<https://www.pcmag.com/news/the-best-cheap-internet-and-hotspots-for-students>

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