MITIGATING THE IMPACT OF SCHOOL MOBILITY

An Effective Practices Model and Guide for Educators
About the

CENTER FOR PUBLIC RESEARCH AND LEADERSHIP AT COLUMBIA UNIVERSITY

The Columbia Center for Public Research and Leadership (CPRL) is a partnership of university-based professional schools that works to revitalize public education while reinventing professional education. CPRL provides talented education, law, management, and policy students with rigorous coursework and skill training and engages them in research and consulting projects to ready them for challenging careers enhancing the education sector’s capacity to improve the outcomes and life chances of all children, particularly those of color, from low-income household, or otherwise traditionally underserved. To date, CPRL has completed more than 100 research and consulting projects and prepared more than 300 students.

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About the

MILITARY CHILD EDUCATION COALITION (MCEC)

Established in 1998, MCEC is a nonprofit organization that solely exists to help the military-connected child and youth thrive. The MCEC mission is to ensure inclusive educational opportunities for all military-connected children affected by mobility, family separations and transition.

ACKNOWLEDGEMENTS

This project has been made possible by a grant from the CHAN ZUCKERBERG INITIATIVE DAF, a donor advised fund of the Silicon Valley Community Foundation.

Our work would not have been possible without the time and commitment of the dedicated education professionals who generously shared their knowledge, expertise, and attention to help us better understand how public schools can best serve military children. They were inspiring collaborators during two workshops and in providing follow-up feedback during the first half of 2018 as we developed, revised, and refined the mobility mitigation Model and tools that make up this Guide.

THE MILITARY CHILD EDUCATION COALITION was a wonderful and essential partner in organizing and running the workshops, reaching out to participants, and deepening our understanding of military families and their children. They represent the animating spirit behind this Guide and the Model. Wayne Boggs, of MCEC, was a generous thought partner throughout this project.

We also want to highlight the CPRL students whose vision, creativity, and hard work provided the foundation for the Guide and Model:

FALL 2017 | Maria Jose Meza Cuadra Bedoya, Meredith N. Roy, Billy Sahachartsiri, and Meghan Snyder.
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EXECUTIVE SUMMARY

CPRL and MCEC, with the support of a grant from the Chan Zuckerberg Initiative, are pleased to introduce “Mitigating the Impact of School Mobility: An Effective Practices Model and Guide for Educators.” This work represents the culmination of a year-long project in which CPRL created a model of practices that U.S. public schools could implement to mitigate the potential harmful impact of frequent school transitions as experienced by military-connected and other highly mobile students.

This Guide is the response to an EXPLORATION of the challenges faced by highly mobile, military-connected students in their multiple school transitions, their families, and the public schools that serve them. THAT RESEARCH yielded an understanding that transferring students often arrive at their new schools as near “complete unknowns” and that schools regularly find themselves in a reaction mode, yet there appeared to be patterns in these transitions and the schools’ processes around them. If schools, districts, and even states could discern these patterns, they could then develop consistent practices to better meet the needs of mobile students. These consistent practices—a set of systems—would help prepare the school and district to better serve mobile children with fewer challenges.

With this Guide, CPRL collaborated with more than a hundred stakeholders to produce such a system. Developed and refined through intensive research, interviews, and workshops, the Guide includes a summary of BACKGROUND RESEARCH, a MOBILITY MITIGATION MODEL, and a TOOLKIT for practitioners. The background material discusses the impact of student mobility on military-connected and other highly mobile populations of students and a review of recommended approaches. The Guide then introduces the Mobility Mitigation Model, designed to help educators at all levels of school systems and others who work with highly mobile students better understand the processes by which they can help these students through their school transitions. This Model considers the four stages of a student’s transition (Before a Move, During a Move, Introductory Phase, After a Move) and describes supports which can be provided at each stage, differentiating these supports by educators’ roles. To support the implementation of the Mobility Mitigation Model, the Guide then includes a Toolkit of strategies, templates, and checklists—practical tools—developed to help teachers, principals, counselors, and district and state personnel more effectively serve transitioning mobile students. The tools are designed to support schools in better understanding patterns in the transition process and then help them develop and implement consistent practices. The Toolkit covers a continuum of supports, beginning with a school or district’s self-assessment, and covering the range of the four transition stages and many of the supports within each stage suggested by the Model.

The Model and Toolkit were created with the assistance and input of educators from around the country who have deep experience supporting
military student populations in a public school context. Although the focus throughout this research has been on military-connected children, specifically, those in grades 6-12 in public school, our Model and Tool are designed to apply to the support of any population of mobile students.

These products are designed to be explicitly practical: They offer resources that can be used immediately but which also leave room for customization. Ideally, the Model and the Toolkit will be adapted by practitioners to fit the context of their schools or districts. The Toolkit is presented in a way that invites practitioners at all levels to choose which tools are relevant and modify them according to local needs. The Model and Tools should also spark conversations about the needs of highly mobile children and the preparation and practices of institutions that serve them, prompting reflection, communication, and the creation of coherent, effective practices. Indeed, it is our hope that these products will support a process of continuing communication about how to develop a consistent set of practices across schools, districts, and even states to better serve mobile military-connected students and other highly mobile students.
PROJECT OVERVIEW

On any given day, there are more than 700,000 military-connected students enrolled in U.S. public schools. Many of these students have recently transferred schools and can anticipate additional moves during their K-12 school career because frequent moves are a fact of life for most children who have a parent in the military. They change schools about three times more often than civilian children - and by the time they finish high school, it is common for them to have experienced 6-9 non-promotional school changes. Other highly mobile students - children of migrant workers, those experiencing homelessness or other unstable family structures or circumstances, and refugees, for instance - also experience frequent and destabilizing school transitions.

Although the full effects of school mobility on students are not well understood, there is little question that mobility can significantly hamper students’ academic and socioemotional development. Professionals who work with highly mobile students have witnessed and documented a cascade of effects from frequent moves, though data on the types, causes and frequency of these effects are lacking - in part because the students are hard to track; they're too mobile. There is an increasing awareness among researchers and educators that mobility, this hidden inequity, presents unique academic and social challenges.

Indeed, high mobility among students also puts stress on teachers and administrators in a school or district as they devote resources and attention - typically, unexpected and unplanned for - to incorporating new students into classrooms. Education professionals have noted that mobility inhibits their knowledge of and connection to the students, both of which burden their ability to meet the children’s needs. Because of the mobility they experience, these students rarely receive sustained academic intervention. Meanwhile, the students who remain in a classroom and school across the academic year and years also may suffer from the disruptions, particularly in schools with extremely high mobility or “churn,” as it is sometimes called.

Additionally, the fact that public education in the U.S. is a very local affair exacerbates an already challenging circumstance - good practices in one district might never be learned of elsewhere. Even within a school or district, an effective practice may not be formalized but remain the individualized work of a single strong counselor, registrar, or other educator.

“Some of our counselors know exactly what to do with a mobile military student,” one district administrator said. “Others ... well ... if you’re a new student and that’s who you’re assigned, ‘good luck.”

This Guide responds directly to these challenges and the previous absence of a publicly available, consistent framework of supports for highly mobile students. Developed through intensive research, interviews, and workshops with administrators, counselors, and educators, the Model pre-

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1 Authority for the impact of school transitions, effective practices, and other populations is provided in Appendices A, B, and C where these issues are discussed in more detail.

2 District Administrator in Virginia, personal communication with CPRL, March 2018.
sent here is designed to help educators and others who work with highly mobile students better understand the processes by which they can help mobile students through school transitions and make their own processes more efficient and effective for all students and school staff. The accompanying Toolkit of templates, strategies, and checklists identifies specific actions teachers, principals, counselors, and district and state personnel can take at every stage of the transition process to support transitioning mobile students.

This Guide – a document intended for practical use – has been developed with the assistance and input of educators from around the country who have extensive experience supporting military student populations in a public school context; many of them also serve substantial numbers of students from other mobile populations.

Although a key focus of the research underlying the Guide has been military-connected children, particularly those in grades 6-12, our Model and tools are designed to support all categories of and individual mobile students. Throughout, the Guide notes when to modify Models and Tools to meet specific needs of different mobile populations. APPENDIX A directly addresses a number of other mobile populations.

This Guide begins with an OVERVIEW of its contents, its INTENDED AUDIENCE, and HOW USERS CAN GET THE MOST OUT OF IT. The introductory section also explains how the mobility mitigation Model and associated Tools were developed and provides a description of the HARMS students may experience from school mobility and an inventory of EFFECTIVE PRACTICES to mitigate those potential harms.
HOW CAN THIS RESOURCE GUIDE HELP YOUR SCHOOL/DISTRICT MITIGATE THE IMPACT OF HIGH MOBILITY?

This guide aims to help schools or districts:

1. Understand the academic and socioemotional impacts of high mobility on students
2. Become familiar with research on effective practices for schools seeking to mitigate the impacts of high mobility
3. Self-assess strengths and areas of growth in relation to supporting highly mobile students and families
4. Set goals for and plan new supportive practices for highly mobile families
5. Implement and assess the effectiveness of new supportive strategies and practices

The guide also informs and advises state departments of education on some state-level tools for supporting mobile students and for encouraging and helping schools or districts to develop and assess the effectiveness of mobility-mitigation practices.
A THEORY OF ACTION
FOR SUPPORTING MOBILE STUDENTS

This Guide and Toolkit are premised on the following theory of action.

<table>
<thead>
<tr>
<th>IF SCHOOLS OR DISTRICTS…</th>
<th>cooperate to streamline and standardize administrative practices for transfer and enrollment between and within schools;</th>
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<tbody>
<tr>
<td></td>
<td>implement a standardized system of academic and socioemotional practices that provide consistent support for students and families in transition;</td>
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<tr>
<td></td>
<td>educate staff, faculty, and families on both research-supported effective practices and legal or administrative protections for mobile students;</td>
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<tr>
<td>THEN…</td>
<td>student transfer will occur more quickly and seamlessly, expediting enrollment and integration into school life;</td>
</tr>
<tr>
<td></td>
<td>staff and faculty will be better equipped to address fully the academic and socioemotional needs of highly mobile students and families;</td>
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<tr>
<td></td>
<td>families and school personnel will share a common understanding of effective practices for mitigating the impact of mobility; and</td>
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<tr>
<td>OVER TIME…</td>
<td>highly mobile students will receive the support necessary to achieve their full academic and socioemotional potential; and</td>
</tr>
<tr>
<td></td>
<td>other student populations, educators, and other school staff will also benefit</td>
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</table>
WHAT IS INCLUDED IN THIS GUIDE?

To support schools or districts in meeting the objectives listed above, this Guide includes resources to provide a conceptual foundation and practical support for improving practices to support mobile students.

This Guide is organized into five sections.

- **IMPACTS OF SCHOOL MOBILITY**
  a summary of research findings on the academic and socioemotional risks of high mobility for military-connected and other highly mobile populations.

- **EFFECTIVE PRACTICES FOR SCHOOLS/DISTRICTS**
  a summary of research findings on effective practices to mitigate the risks of high mobility

- **GUIDING MODEL**
  Mobility Mitigation Model that provides a systemic overview of the kinds of practices needed to serve mobile students

- **TOOLKIT**
  a set of adaptable tools and resources to support schools or districts in implementing the Mobility Mitigation Model

HOW TO USE THIS GUIDE

Schools or districts come to this work with different student populations, legal requirements, strengths, areas for growth, local cultures, and available resources. As such, it is important for them to contextualize and customize all of the resources and tools contained in this Guide to fit their particular needs. Schools or districts also must choose whether to use versions of all of the suggested strategies and tools in developing a fully integrated mobility-mitigation program or whether to select from among the tools those needed to supplement existing supports.
HOW WAS THE GUIDE CREATED?

The resources here represent the culmination of an 18-month effort to understand school mobility among military children and to develop a Model for how schools or districts can help mitigate the impact of frequent school changes on students.

In Spring 2017, MCEC commissioned CPRL to document how military-connected children experience multiple school transitions and what is currently known about the negative academic and socioemotional impacts of those transitions and about effective practices for moderating the impacts. Based on a comprehensive literature review, interviews, focus groups, and a site visit, CPRL’s report, linked HERE and HERE on MCEC’s and CPRL’s websites, describes the challenges facing mobile families and children as well as the schools or districts that serve them. It also describes some promising practices encountered in the research and offers initial suggestions for systemic improvement. Overall, the report concludes that schools or districts nationwide would benefit from a flexible Model and a compendium of strategies, practices, and tools for mitigating the negative impact of mobility on children.

In Fall 2017, CPRL began to envision an effective district and school support structure for mitigating the common impacts of frequent school transition. Based on its prior research, CPRL inventoried the potential harms from school transition, catalogued effective responsive practices, and sought to organize the wealth of tacit and often undocumented craft knowledge of these effective practices. CPRL then conceptualized and drafted several prototypes of mobility-mitigation Models, and consolidated them into a single version for consideration by key practitioners.

In Spring 2018, CPRL shared the draft Model with a working group of school-, district-, and state-level practitioners and MCEC staff with significant school-based experience all of whom are knowledgeable about mobile military-connected students. Through an iterative feedback process, CPRL and the working group revised the content and form of the Model to align more closely to practitioners’ experiences and needs. CPRL and the working group of practitioners also identified a set of needed mitigation tools, which CPRL undertook to design and submit to short-cycle testing by the practitioners.
During Summer 2018, CPRL developed and refined a number of mobility-mitigation tools through a process of short-cycle testing with practitioners followed by indicated adjustments. Many of those tools are included in this Toolkit. The short-cycle testing and feedback process also resulted in important modifications to the Model itself.

**WHO SHOULD USE THE GUIDE?**

The Model and Tools included in this Guide are designed primarily for adaptation and use by school- and district-level personnel responsible for supporting highly mobile student populations. The Guide will also be helpful to state department of education personnel seeking to devise state-level supports for mobile students and to assist districts and schools in designing and implementing their supports.

Additionally, while this Guide was developed primarily with military-connected students in mind and with the help of schools or districts that serve military-connected populations, its Model and tools were designed to be easily adapted to other highly mobile populations. Suggested adaptations are described throughout the Guide, and **APPENDIX A** directly addresses a number of other highly mobile populations.

Throughout, the Guide references different **SCHOOL OR DISTRICT ROLES** and the **ASSOCIATED PERSONNEL** who may perform those roles. It is understood that a single user at a school may fulfill multiple roles and that schools or districts may assign personnel differently from how positions are imagined here. Users should identify all roles described here that are encompassed by their day-to-day responsibilities and consider all of the tools described here that are aligned with those roles.

For example, District A has enough students to employ a dedicated Family Support Specialist. That person would likely benefit most from referring to the resources identified for Family Support Staff. District B, on the other hand, is a fairly small district, in which counselors act as both student advisors and family liaisons. A counselor in District B should review resources identified for both Student Support Staff and Family Support Staff.
A number of the resources included in the Guide - including a separate iteration of THE MODEL - are specifically intended for distribution to parents and families. These resources, however, may need to be adjusted to align to the needs of different educational communities.

<table>
<thead>
<tr>
<th>ROLES</th>
<th>ASSOCIATED PERSONNEL</th>
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<tbody>
<tr>
<td>School and District Leadership</td>
<td>□ Superintendents and assistant superintendents</td>
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<tr>
<td></td>
<td>□ Board members</td>
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<tr>
<td></td>
<td>□ District-level administrators</td>
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<tr>
<td></td>
<td>□ Principals and vice principals</td>
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<tr>
<td></td>
<td>□ School and district department heads, deans, and lead teachers</td>
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<tr>
<td>Counselors and Student Support Staff</td>
<td>□ Counselors</td>
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<tr>
<td></td>
<td>□ Guidance counselors</td>
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<tr>
<td></td>
<td>□ School psychologists and other mental health professionals</td>
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<td></td>
<td>□ Case workers</td>
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<td></td>
<td>□ College and career advisors</td>
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<td></td>
<td>□ Special needs coordinators</td>
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<td></td>
<td>□ Mobile student support specialists</td>
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<tr>
<td>Faculty and Instructional Staff</td>
<td>□ Teachers</td>
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<td></td>
<td>□ Instructional Specialists</td>
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<tr>
<td></td>
<td>□ Classroom assistants</td>
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<td></td>
<td>□ Curriculum specialists</td>
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<tr>
<td>Registrars and Administrative Staff</td>
<td>□ Registrars</td>
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<td></td>
<td>□ Administrative assistants</td>
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<tr>
<td></td>
<td>□ Secretaries</td>
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<tr>
<td></td>
<td>□ Receptionists</td>
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<tr>
<td>Family Support Staff</td>
<td>□ Family/parent outreach staff</td>
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<td></td>
<td>□ Communications staff</td>
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</table>
SECONDARY USERS: BEYOND THE SCHOOLHOUSE DOOR

Other actors not mentioned above - including state-level actors, policy-makers, military-affiliated personnel, and community partners - may also find value in the included resources.

| State-Level Personnel                           | Mobile student specialists  |
|                                               | Counseling specialists      |
|                                               | Curriculum and credit specialists |
|                                               | Military Interstate Compact commissioners |
| Military-Connected Personnel                   | School liaison officers    |
|                                               | Installation leadership    |
| Community Partners                             | Social service agencies    |
|                                               | Mental health agencies     |
|                                               | Faith-based community      |
|                                               | Housing liaisons           |
|                                               | Youth support organizations |
KEY TERMS

Throughout the Guide, the following key terms are used and have the following definitions:

☐ THE COMPACT, MILITARY INTERSTATE COMPACT, or THE MIC3, which are shorthand for THE INTERSTATE COMPACT ON EDUCATIONAL OPPORTUNITY FOR MILITARY CHILDREN: An agreement among the 50 states and the District of Columbia that addresses key educational transition issues encountered by military-connected students including enrollment, placement, attendance, and graduation. It seeks to ensure consistency in the transition process.

☐ CURRICULUM DISCREPANCIES: Differences in pacing, timing, and content in course and curriculum delivery among schools. These differences can complicate course placement, the award of credits, and eligibility to graduate. They also create barriers to smooth integration of students who may be out of sync with the course level or content even when apparently placed in the proper class.

☐ FAMILY SUPPORT STAFF: Staff designated for outreach to and coordination with families in a school community. In some school systems, this function belongs to a dedicated staff member. In others, the work is distributed among staff members with other responsibilities.

☐ MOBILITY-MITIGATION MODEL or THE MODEL: A collection of practices that school, district, and state personnel can implement to help mitigate the impact of school mobility on students. The Model is organized around key actors and stages in the transition process and is expressed graphically with the intention of helping these key actors organize and coordinate their individual and institutional processes for supporting mobile students.

☐ RECEIVING SCHOOL: The school in which the student plans to enroll in or is newly enrolled.

☐ SCHOOL LIAISON OFFICER (OR SLO): A civilian employee of the military who serves as a liaison between the military installation, including the service members, and the local school system. The SLO can provide school transition assistance and family support during deployments. Some SLOs serve as an additional resource for families navigating the special education system. The responsibilities and expectations of SLOs vary based on the branch of service.

☐ SENDING SCHOOL: The school from which the student is withdrawing or has just withdrawn.

☐ STAGES OF TRANSITION: Common temporal stages in the school transition cycle for mobile students.

☐ TRANSCRIPT INTERPRETATION: The act of understanding a student’s transcript from a different district; awarding commensurate credits to the student under the receiving school’s rubric and requirements; and placing the student in appropriate classes or other settings. Interpreting transcripts often is difficult as a result of unexplained abbreviations, unusual course names, the absence of course descriptions, unclear information about the number of hours devoted to courses, and the omission of other information needed to award credits and place the student in appropriate classes or other settings.
THE IMPACT OF SCHOOL MOBILITY

WHAT TYPES OF MOBILITY HARMs DOES THIS GUIDE SEEK TO MITIGATE?

An understanding of the potential harms from frequent school transitions is critical to educators’ efforts to help mobile students and develop systems to make those efforts a consistent school or inter-school practice. This section provides a summary of the common challenges associated with school mobility, organized by academic and socioemotional impact. It is intended to provide school, district, and state personnel with an overview of the education-related harms students who change schools frequently face. For a more in-depth discussion of these research findings, including citations of research, please refer to APPENDIX B.

It is important to note that not all school mobility is negative and that many children not only exhibit remarkable resilience as they move from school to school but are an asset to the school culture. Researchers have found that school transitions that result in an improved educational setting are often positive for mobile children, even if the change is initially disruptive. Some children are strengthened by the social competencies they develop to excel at entering and thriving in new situations. Additionally, many educators have found that even though mobile children may initially add some administrative and instructional burdens for the school (particularly when the move is mid-year), they also bring new ideas and new skills and cultural diversity.

Finally, while it is necessary to lay out the potential harms and the areas of risk for triggering these academic and socioemotional harms, much still is not understood about links between mobility and educational struggle.³ For many mobile students, it is difficult to disaggregate the challenges linked with mobility from the other significant challenges they may face, such as housing and family instability, poverty, and language challenges, among others. For military-connected students, collecting data on their educational profile has been difficult, but it is hoped that the more widespread use of the Military Student Identifier (MSI) will provide data for a better understanding of their school performance, challenges, and strengths. Similarly, for students experiencing homelessness and migrant students, recent changes in federal reporting laws could lead to an improved understanding.

³ See Appendix B for citations to authority relating to the impact of mobility. But, on the lack of strong academic research and data see generally, Daarel Burnette II, Student Mobility Takes an Academic Toll. But Why? Education Week, June 6, 2017 (available at https://www.edweek.org/ew/articles/2017/06/07/student-mobility-a-black-box-for-scholars.html).
ACADEMIC IMPACT

Frequent school transitions may place military-connected and other mobile children at risk of increased academic struggle and reduced academic achievement. Transferring schools disrupts student learning, and it is widely believed that this mobility undermines students’ academic progress. This section discusses the risks to mobile students’ academic progress organized around common areas of challenge and disruption.

This work relies on academic research and the input of practitioners to set out an overview of the types of harms potentially suffered by mobile students. Appendix B provides a more in-depth catalogue of these harms and presents the academic research on which this discussion is based.

Curriculum Discrepancies and Other Challenges

Across schools, districts, and states, academic standards vary, curricula are not standard, and content is paced differently both within and between courses and grades. Programs and course offerings differ. For highly mobile children, this creates an educational environment of unpredictability and uncertainty that puts them at an increased risk of academic underperformance and may disrupt their academic paths. Researchers have found that the impact cascades with multiple moves, particularly when the moves are mid-year.

Students may struggle to keep up – or stay engaged – because of the differences in the curriculum pacing between schools. Even though courses may have the same names and appear to have similar content these discrepancies in the timing of delivery of content may result in educational gaps and leave students struggling to meet the learning outcomes in their new school. Students may spend valuable instructional time in their new school on programs that repeat content and do not enhance their skills. They may become bored or disaffected – and miss important opportunities to make progress in areas of struggle. As one highly mobile student shared with the CPRL team, she’d been assigned one book three times in three different schools.

Students who are struggling may miss standard opportunities to receive consistent supports because their remedial needs are masked by the transition needs or they simply fall through the cracks as they move from school to school. Students who have pursued specialized courses of study often must forego that work when classes are not available in new schools.

Transcript and Credit Challenges

Schools may struggle to translate another school’s transcript and credits to fit their courses and, importantly, their state graduation requirements. Some students may find themselves surprised by a credit deficit when they move because states require different numbers of credits for certain types of required classes or receiving high schools are not allowed to recognize certain credits that were recognized at the previous school. As a result, mobile students may find themselves either repeating coursework or facing a credit deficiency as they approach anticipated graduation.
While, for military-connected students, the Compact ideally addresses some of these barriers to credit awards for graduation, (e.g. suggesting schools waive certain courses required for graduation if similar coursework was completed in the sending school), students and school personnel may find the path to graduation more complicated than expected. Students may need to repeat course content in order to ensure they have the right credits to meet state requirements. As explained by one student interviewed by CPRL, “[The school] saw that I took U.S. history instead of American history. I had to retake that,” due to the specific graduation requirements in one state.

Students who move frequently are often forced to forego pursuing courses that they prefer in a scramble to meet unexpected requirements. They may also be denied access to certain upper level courses because their transcripts do not reflect certain technical prerequisites. Others may struggle in classes they are not prepared for because their transcript does not reflect differences in curriculum pacing.

**Scheduling and Administrative Challenges**

Differences in enrollment practices, calendars, schedules, and special program admission complicate academic transitions. These administrative issues can have an academic impact when students enroll in school late, miss school time, are placed in the wrong class, or are denied academic opportunity.

Schools occasionally refuse to enroll or place students until formal transcripts arrive, even though the Military Interstate Compact requires the acceptance of unofficial records for transferring military students; the McKinney-Vento Act similarly requires that students who qualify for its protections must be enrolled even if they lack formal documents. The demand for official transcripts can delay enrollment and lead to improper class placement by weeks, complicating academic and social transitions. Other complicated or obscure enrollment requirements also trip up mobile students. The delays add up and interfere with a smooth academic transition with potentially significant consequences.

Calendar and schedule differences often burden the mobile student’s academic transition. Across the country, schools start and end at different times - some varying by a month. Transferring students sometimes miss weeks of school because of unforeseen calendar differences - and thus start the school year behind.

Additionally, transitions between schools with different types of schedules (e.g. traditional vs. “4x4” scheduling) can give rise to a variety of academic complications – pacing challenges, course placement, and credit awards. Some of the challenges are similar to those related to the curriculum differences in that mobile students are likely to be off-pace with the content of the course. Others present credit and class placement challenges. For instance, when students move mid-year, they may not receive credit for the partial year because of conflicts between types of school schedules.

Application deadlines and other administrative requirements, such as testing requirements and class-size limits, may bar mobile students from participating in special programs such magnet programs, gifted and talented, and specialized vocational programs.

“[The school] saw that I took U.S. history instead of American history. I had to retake that…”

-Mobile Student
Special Needs

Academic stress may be increased further based on students’ individual circumstances. School transitions may be particularly challenging for students with special needs because they may experience more dramatic changes in their services, the quality of instruction, or access to programs and curricula when they relocate. Though federal law guarantees services (a free and appropriate education) for students who have been identified as having special needs, how those services are defined and delivered can vary greatly from state to state (and even district to district). Each move for a special needs student can be particularly disruptive.

Mobility-Related Challenges to Post-Secondary Opportunity

Frequent transitions may pose an array of challenges to mobile students’ college application efforts as well as access to other post-secondary opportunities. For instance, issues with credit recovery and transfer may make timely completion of college applications more difficult. Mobile students may find it challenging to meet certain specific college requirements because they were unable to complete a course of study - or may be less competitive because they can’t show completion of higher level academic work. They may be further challenged by an inability to build stable relationships with counseling staff, who are critical to the post-secondary process. Counselors may find it difficult to recommend tailored colleges and other post-secondary opportunities that fit the mobile student because they simply do not know the student well enough.

Socioemotional Impact

When mobile children transition to new communities and schools, they may encounter challenges that put them at risk of significant socioemotional harms. Almost all aspects of the transition and the school experience have an impact on the student’s socioemotional condition. And, research suggests this added social and emotional stress can hinder a child’s connection to the new school environment and exacerbate the potential negative impact on the child’s academic performance.

For military-connected children, parental deployment presents special challenges and, particularly when coupled with moving, may put children at an elevated risk of socioemotional struggles. Research suggests that having a parent deployed in conjunction with a transition may lead to increased depression and anxiety, sleeping and eating difficulties, and disconnection from adults and peers.

In interviews, some mobile, military-connected students described feelings of intense nervousness because of each move. They described how that anxiety evolved into a kind of disaffection. “I’m going to move again, so why bother,” one student said of her own efforts to make friends. With each move, students reflected on their experience of “floating” between schools, leading students to choose to have superficial instead of close friendships due to the anticipation of future moves. Simply adjusting to each new school environment and culture can be stressful for mobile students. For many students, lunch period - and other unstructured times - can be a time of particular anxiety.
Because mobile children may move in the middle of the school year, they may face the added stressors of acclimating and assimilating into the school and already-established social groups.

With each school transition, mobile students also encounter challenges in their eligibility and participation in athletics and extracurricular activities at their new school. Pre-season tryouts, other deadlines and prerequisites, and participant caps create barriers to the mobile student’s participation.

These barriers to participation carry added impact because the activities are areas where the student may feel comfortable and competent while they are also structured forums for the student to make new social connections.

While the socioemotional harms caused by high mobility may be even harder to quantify than the academic challenges, school personnel often speak of the risk of those harms as the most concerning and the most difficult to address.

OTHER MOBILE POPULATIONS

Although our work has focused on military-connected children, most of the research on academic risk in school mobility involves the general population. Indeed, other highly mobile populations - such as children who are experiencing homelessness, have parents who are migrant workers, are justice-involved, living in foster care, or recently immigrated - face significant educational instability and, as such, experience both academic and socio-emotional challenges related to their mobility. The literature indicates that these highly mobile students also face significant emotional challenges related to their mobility, that often include anxiety, low self-esteem, anger, embarrassment, and depression. These challenges can then cause major disruptions to their academic progress which can, in turn, lead to further self-isolating or disruptive behavior.

These mobile populations also face external difficulties that compound their academic and socioemotional challenges in school. For example, compared to military-connected students, children who experience homelessness may be more likely to experience hunger or sleep difficulties. There is often greater family instability as well as deep poverty. Research also indicates that that other highly mobile populations may be more susceptible to domestic, physical, and sexual violence and experience a higher rate of physical health problems. All of these external issues have a significant impact on a child’s educational experience and achievement.

For a more detailed description of the impact of mobility on other mobile populations, see APPENDIX A.
EFFECTIVE PRACTICES

Educators and administrators have a number of tools or practices they can use to ease the challenges faced by military-connected and other mobile children linked to frequent school transitions. CPRL has compiled a catalogue of effective practices based on previous MCEC reports, the Military Interstate Compact, academic research, practitioner and student interviews, and workshop brainstorming and testing.

This section serves as an overview and kind of clearinghouse of practical, feasible ways to mitigate the challenges of high mobility. Teachers and administrators can help ease the transition to the new school by taking recommended actions before, during, and after the new student’s arrival. A number of tools in the Toolkit are implementable versions of or suggestions for some of these practices that were honed with practitioners in our workshops and short-cycle tests.

A complete list of the recommended practices and citations of sources is in APPENDIX C. Key practices are highlighted below and instances where this Guide includes a tool it is hyperlinked.

Streamlining Record-Keeping Procedures

One way to ease the many administrative obstacles students can encounter when starting at a new school (ENROLLMENT/WITHDRAWAL CHECKLIST) is streamlining record-keeping procedures. Schools and/or parents should maintain a detailed PORTFOLIO for each student including transcripts, representative student work, sending school contact information, notes or assessments about the student by teachers and counselors, and a sending school curriculum summary so the receiving school can easily identify curriculum discrepancies (TRANSCRIPT COVER LETTER).

Welcoming Practices

Schools should plan an onboarding process through a WELCOMING PROTOCOL for mobile students to make them feel welcome. Having a staff member and/or student ambassador greet new students individually on the first day, provide them with a school-branded shirt or notebook, give a tour of the school, and initiate introductions to students can help students acclimate. MCEC’s Student-2-Student® program illustrates this practice and has been implemented in many schools with great success. Schools should also be sure to train and support front-line administrative staff to be welcoming, particularly to new families.

Coordinated Parental Support

Throughout the transition cycle, parents of mobile students need specialized support. Schools should arrange regular meetings, either in person or by phone, with parents of mobile students beyond the typically scheduled schoolwide parent-teacher conferences. Parents should have a point of contact at the school whom they can reach with concerns, updates, and for general communication about the child. For schools with a significant population of military-connected families, it may be useful to have a designated military family room or resource area to help families adjust to their new community.

Flexibility Around Requirements

Registrars, guidance counselors, club advisors, and sports coaches can also ease the transition process by being appropriately flexible with credit transfers, placing students in appropriate courses, and allowing late tryouts for extracurricular activities. Doing so can help students meet graduation requirements on schedule, ensure students are in the correct courses and receiving the proper level of academic rigor and supports, and aid social integration and emotional continuity by allowing them to participate in the activities that engage them.
Intra-School Communication Protocols

Schools should also develop an **INTRA-SCHOOL COMMUNICATION PROTOCOL** to ensure everyone involved with the mobile child’s education, from the administrative assistants through the principal, understands the importance of communicating critical information about the student – such as the student’s arrival and interests – to other personnel so that they can better support the transition process.

Consistent High-Quality Professional Development

School and districts should provide consistent high-quality professional development on topics important to better supporting the different instructional and socioemotional needs often presented by mobile students. This training should include information on regulations – such as the Military Interstate Compact – that affect the education of mobile students.

Data Collection

Schools should use the Military Student Identifier and other means of identifying mobile students to develop a better understanding of schools’ own mobile student populations. They should also determine whether there are patterns of transition (such as common sending or receiving schools or common times of year to expect transitions) that could help educators better understand and support their mobile students.

OTHER MOBILE POPULATIONS

Many of the strategies to help mitigate mobility risks for military-connected students can also be applied to support other highly mobile populations. Teachers and administrators can help ease the transition to the new school by taking recommended actions before, during, and after the new student’s arrival. For example, schools can implement welcoming practices that ensure new students have a peer contact, adult mentor, and an introduction to the school. Additionally, for other highly mobile students, staff should take extra care to check-in to see how the students are adjusting academically and socially and if they need further supports; the school should be sure arrange for these additional supports by offering tutoring or review time to help students stay on pace with the material. However, unlike with military-connected children, for whom their military connection may often be a source of pride, the school must be careful not to make other mobile populations feel singled out due to their circumstances, which often carry stigma among adolescent peers. For example, while a school may have appreciation days for military-connected families, this would not be an appropriate practice when working with either homeless or justice-involved youth.

There may be extra supports that other mobile populations require in addition to those developed for military-connected students, particularly those who are facing extreme poverty, family dissolution, and other stressors that are experienced by highly mobile students. For example, the teachers must work with these students to provide necessary counseling and emotional support to develop counter-narratives of success in light of the isolation and, often, trauma experienced by other mobile students. There may be need for robust summer school or afterschool programming for students who may have been out of school for an extended period of time. Additionally, the school may need to provide or connect these students to resources for healthcare or coordinating services across governmental agencies such as housing or social services.

For a more detailed description of the impact of mobility on other mobile populations, see **APPENDIX A**.
**NEXT STEPS**

The efforts by CPRL, MCEC, and the participating school, district, and state educators over the past eighteen months have helped amass research, practical knowledge, and new resources — such as the Model and Toolkit presented here. The Model and Tools provide a working set of adaptable responses to many of the challenges highly mobile students and the schools serving them face. There remain key areas about which the field needs more information and which our Model does not yet adequately address. Overall, it is hoped that this Model and the Tools will continue to be revised and improved by users who share their experiences with us and others.

Some of these areas include:

- **SPECIAL NEEDS STUDENTS:** Although some of our tools will provide support for families with children who have special needs, the legal and regulatory framework combined with the specialized nature of some of the needs suggest that more targeted tools and a specific Model for this population is needed.

- **POST-SECONDARY PLANNING:** Our tools include some support for post-secondary planning but mobile students need an explicit and sophisticated set of supports to make up for the inconsistency of school- and community-based supports they will likely experience as they move from place to place, particularly if they cross state lines.

- **EXTREMELY MOBILE STUDENTS:** A better understanding of the needs of students who move with extreme frequency and schools with an exorbitantly high “churn” rate: Students who move frequently within the school year and schools that have substantially large numbers of students moving in and out during school year are likely to present greater and possibly different challenges and likely will warrant further research and even greater support.

  - Districts hosting large populations of extremely mobile students are often in urban, high-poverty areas, but are also prevalent in certain other districts, such as rural districts with a substantial migrant population, and some military-related districts.

- **MORE DATA AND BETTER UNDERSTANDING OF EXISTING DATA:** With the extra requirements from the Every Student Succeeds Act (ESSA), such as the reporting requirements with the Military Student Identifier and reporting of homeless students, schools or districts and states will soon have access to information they can use to better understand their mobile student populations. They should develop tools to use that information.
MOBILITY MITIGATION MODEL

The most effective schools or districts do not look at mobility support practices in isolation. Instead, they understand that fully providing support requires a web of systemic interventions across the school and district environment. This Model was developed upon that foundation and grew out of an iterative process of revision and refinement in collaboration with our working group of practitioners.

In two complementary parts—the LINEAR OVERVIEW and the PROCESS GUIDE—the Model provides a conceptual and practical overview of what a system-wide, consistent mobility support structure might look like. Both parts of the mitigation Model are designed to help practitioners organize their thinking about how they and their institutions could more consistently support mobile students.

As with all other resources provided in this Guide, the Model should be used as a template and contextualized to meet the needs of different schools or districts.

LINEAR OVERVIEW

The first part of the Mobility Mitigation Model, the Linear Overview, gives a bird’s eye view of effective practices that sending and receiving school personnel can use to streamline a student’s transition between schools. It is intended to help schools organize their strategies for supporting mobile students at a systemic level.

ON THE HORIZONTAL AXIS, the Linear Overview breaks down the student transition cycle into four common stages of transition. Note that while the Linear Overview divides stages of transition cleanly, in practice the time boundaries of these stages are fairly fluid and may also differ somewhat from transfer to transfer.

BEFORE MOVE: The period when the child or family learns of the move and begins the withdrawal process. For military families, this usually begins when the service member is notified of orders to relocate (often called “permanent change of station” or “PCS” orders).

DURING MOVE: The period of time from when the child has withdrawn from one school but before he or she enrolls in another. This phase usually overlaps with the family’s physical move from one location to another. Ideally this period occurs over a summer or winter break, but for many mobile families may take place during the school year.

INTRODUCTORY PHASE: The period when the child is newly enrolled at the “receiving school.” Sometimes referred to by researchers and practitioners as the “Fragile First” – a short period of time, approximately two weeks, seen as critical to the student’s integration into the new school.

AFTER MOVE: The period after the child has moved past the introductory period at the receiving school. This typically begins when the child’s school schedule becomes settled and ends when the student’s family learns they will move again. This period may last anywhere from several months to years depending on the timing of the parent’s next PCS or other move.
ON THE VERTICAL AXIS, the Linear Overview delineates the key school staff roles that contribute to a smooth transition at the sending and receiving schools. Each row of the Linear Overview identifies a general mitigation practice that personnel in the aligned role might take at different phases of the transition process. As has been outlined in greater detail in previous sections of this Guide, individual school personnel may find that they are asked to fulfill the duties of multiple identified roles.

When viewed holistically, the Linear Overview offers sending and receiving school staff a high-level view of the processes that would be in play at both schools during each stage of an effective student transfer. More broadly, the Linear Overview may help conceptually organize a set of interconnecting processes which, while complex, should remain relatively consistent from transfer to transfer.
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**SCHOOL AND DISTRICT LEADERSHIP:** Oversight and Management of Model Implementation
The second part of the Mobility Mitigation Model, the **PROCESS GUIDE**, serves as a visual representation of how school or district personnel can support mobile students. The Process Guide is organized by role and presents specific activities that individuals in these roles (or with the responsibilities and authority common to these roles) can undertake to provide support for highly mobile students.

The numbered activities on each page are aligned with the effective practice categories represented on the Linear Overview. For example, the Linear Overview suggests that Faculty and Instructional Staff should be aware of and generally plan to address Curriculum Discrepancies both when sending and receiving a new student. On the Process Guide page for Faculty and Instructional Staff (see above), steps 1 and 3 set out substantive suggestions for how the Curriculum Discrepancies might be addressed through explicit practices, such as differentiating instruction, reviewing incoming student work, and using student movement data when available to guide classroom guidance.

Note that the **TOOLKIT** provides additional support and more explicit guidance for implementing the steps identified in the Process Guide.
MOBILITY MITIGATION MODEL

SCHOOL & DISTRICT LEADERSHIP

1. PORTFOLIO
   DEPLOY AND REQUIRE THE USE OF PORTFOLIO PROTOCOLS
   Collaborate with staff in designing a robust student portfolio system for collecting curriculum explanations, grades, work samples, teacher notes, and IEP documents. Such portfolios are useful for all students but are especially valuable, and should have extra explanatory detail, for highly mobile students. Consistently update portfolio, including based on input of staff and families.

2. SOCIAL CONNECTEDNESS
   ENLIST COMMUNITY STAKEHOLDERS
   Leverage community resources connected to or aligned with your district’s schools—e.g., town youth centers—to establish supplementary programming for integrating new students socially. Compile a list of organizations and resources and work with them to develop a process for introducing students and families to them.

3. ENROLLMENT PROCESSES
   IMPLEMENT COMMUNICATION PROTOCOLS
   Develop intra-staff and intraschool communication protocols to ensure that a standard set of information related to the student’s academic and social needs is shared with all relevant school personnel at both the sending and receiving school. Consider implementing tools like the Transcript Cover Letter to support these efforts.

4. COMMUNICATION
   DEVELOP AND USE FAMILY COMMUNICATION PROTOCOLS
   Develop protocols for communicating clear enrollment and withdrawal expectations with families. Work with school liaison officers to educate parents on the importance of notifying the school as soon as possible once learning of a confirmed move. Make clear that the school and military have resources to help facilitate a smooth transition and provide ongoing support. If districts have school choice options, ensure that these are made clear on district webpage for incoming, off-cycle mobile students. Consider developing a standard one-stop-shop information session where parents can take care of all enrollment needs simultaneously.

5. GRADUATION BARRIERS MITIGATION
   BE FLEXIBLE WITH REQUIREMENTS
   As required by MIC3, develop a sufficiently flexible standards, equivalencies, principled exceptions, and other practices to enable mobile students to graduate from your or possibly from their sending school district and to participate in special programs, sports and other extracurricular activities. Work with your board, central administrative staff, school counselors, and others to draft and apply these policies in a manner that is sensitive to special burdens faced by mobile students.

6. INSTRUCTIONAL STRATEGIES
   TAILOR PROFESSIONAL DEVELOPMENT
   Identify, sponsor, or create professional development sessions for all staff—including teachers, counselors, and registrars—on transitioning and integrating mobile students into a new school, including explicit training on MIC3 guidelines. Work with state leaders to ensure that training is consistent state-wide.

7. STUDENT MOVEMENT DATA
   DEVELOP DATA SYSTEMS
   Collaborate with knowledgeable data support staff in your and other schools and districts to establish a process for tracking data on transition pathways for mobile students—e.g., what schools and districts they come from or go to and what curriculum, credit, graduation, IEP, and other issues arise with their sending and receiving schools and districts. Use the data to identify predictable transition patterns, needs, and supports that are associated with particular categories of mobile students and with particular sending and receiving districts and schools. Develop plans, including in collaboration with the relevant sending and receiving schools, to keep predictable problems from arising or to provide the supports needed to address them.
MOBILITY MITIGATION MODEL

COMMUNICATION
HELP DEVELOP A PRACTITIONER SUPPORT NETWORK
Connect and foster a network of schools and districts that serve highly mobile populations in your state. Encourage collaboration and develop venues where practitioners can share practices, concerns, and questions. Use feedback from this group to help shape state policy.

INSTRUCTIONAL STRATEGIES
DESIGN SUPPORTIVE PROFESSIONAL DEVELOPMENT
Ensure that state-sponsored professional development (PD) for both faculty and administrative staff includes regular required training on the needs of highly mobile student groups. Ensure that all state personnel are trained on state and federal protections for mobile students, such as the McKinney-Vento Act, and the Migrant Education Program. Consider creating engaging standardized training scripts and materials for distribution to schools/districts. Require that school staff in districts with large highly mobile populations complete mobility-related PD units annually.

PORTFOLIO
DEVELOP STATEWIDE PORTFOLIO RECOMMENDATIONS
Develop recommendations for a consistent student portfolio format for use statewide. Enlist school/district practitioners and leadership to help develop and format implementation protocols.

STUDENT MOVEMENT DATA
DEVELOP DATA SYSTEMS
Collaborate with schools and districts to design a robust data collection system, to gather information on common student transition pathways and issues. Use collected data to uncover predictable transition patterns, common needs, and effective supports for different highly mobile populations. Regularly distribute data findings to districts, schools, and practitioners; ensure that data is presented clearly and in an engaging manner, for example, consider developing a map that illustrates concentrations of particular mobile populations across the state. Advocate for legislation and policy choices that are informed by your findings.

COMMUNICATION
BUILD STRONG RELATIONSHIPS WITH MOBILITY-AFFILIATED INSTITUTIONS
Build strong networks of state-level institutions that work closely with highly mobile populations, including military installations, the Department of Justice and juvenile detention centers, foster care agencies, and immigration and homelessness support and advocacy organizations. Facilitate and provide spaces for reciprocal expertise exchange.

CURRICULUM DISCREPANCIES
COORDINATE WITH OTHER STATES
Using the data collected on student transition pathways, work with states from and to which students commonly transfer and establish guidelines on how schools/districts can navigate common curriculum discrepancies. Consider longer-term, crossstate working groups to devise for-

GRADUATION BARRIERS
PREPARE FOR EXCEPTIONS
When drafting and updating state-level standards and requirements for graduation, acknowledge that highly mobile students graduating in your state will benefit from reasonable flexibility. Use your collected student transition data to preemptively draft counseling guidance for credit and course equivalencies for states from which students commonly transfer. Ensure that schools and districts have clear instruction on when and how federal or state regulation may allow them to waive or adjust requirements for particular highly mobile student groups. Establish and publicize a support hotline or email for counselors and school/district leadership to inquire directly about more complex cases.
MOBILITY MITIGATION MODEL
COUNSELORS & STUDENT SUPPORT STAFF

1. SOCIAL CONNECTEDNESS
IMPLEMENT WELCOMING PRACTICES
In collaboration with your student ambassador club or other student volunteers, offer new students first-day tours, a buddy to sit with at lunch, time during the day to check in with a staff member, teacher introductions, a map of the school, and other important welcoming information, including details about extracurriculars. Administer emotional assessments and student questionnaire or interview within a week of the students’ arrivals. Include copies of these documents in student portfolios within bounds of legal regulations.

2. SOCIAL CONNECTEDNESS
PROMOTE CONSISTENCY AND LOOPING
Connect students with adult mentors and staff, such as a military-specific counselor, who can provide spaces for students to talk about worries and challenges. If possible, keep highly mobile students with at least one teacher for two years in a row, in either homeroom or academic classes. Alternatively, match students with counselors or extracurricular sponsors with whom they can maintain consistent contact between grades.

3. CURRICULUM DISCREPANCIES
TAILOR ACADEMIC RECOMMENDATIONS
In giving curricular advice to mobile students, note discrepancies between sending and receiving schools’ curricula using sending school’s curriculum explanation if available, and create action plan to close gaps in students’ knowledge/skills. Based on common mobility patterns for particular categories of students or individual students’ likely moves, alert students (1) to the impact of course choices on credit requirements in likely receiving districts and (2) to the impact of starting courses of study they may not be able to complete in future schools.

4. ENROLLMENT PRACTICES
EXPEDITE ENROLLMENT
Honor hand-carried records and/or reach out to the sending school to inquire about missing records/portfolios to expedite record transfer process. Honor course placements, gifted/talented and special needs status upon initial enrollment, and, if further assessment is required, create a low-barrier process specific to highly mobile students.

5. GRADUATION BARRIERS MITIGATION
BE FLEXIBLE WITH REQUIREMENTS
As appropriate, identify equivalencies with testing and graduation requirements or alter requirements (i.e., credits needed or required coursework) for mobile juniors and seniors who face barriers to on-time graduation. Consider whether it is possible to arrange for students to graduate and receive their diploma from their sending school.

6. WITHDRAWAL PRACTICES
COMPLETE WITHDRAWAL PROCEDURES
Provide withdrawal checklists to families to ease transition for both their child and schools. For students with particularly complex enrollment needs, proactively contact new school or district where the family expects to enroll their student to communicate important registration details. Complete and forward Transcript Cover Letter and other documentation to receiving school in a timely fashion. As possible, send families off warmly with a farewell luncheon or other event.
MOBILITY MITIGATION MODEL

1. CURRICULUM DISCREPANCIES
   DIFFERENTIATE IN THE CLASSROOM
   Integrate differentiation techniques to help accommodate students who may have uneven knowledge and skills as a result of mobility. If available, reserve time to review incoming student portfolio and work samples to assess incoming student level. Use all available student movement data to inform planning.

2. INSTRUCTIONAL STRATEGIES
   BE PREPARED
   Maintain extra school supplies or school supply starter kits for new students, particularly for those enrolling off-cycle. If possible, keep additional textbooks and workbooks available so new students do not have to share materials on their first day.

3. CURRICULUM DISCREPANCIES
   OBSERVE, REFLECT, TAKE ACTION
   Carefully observe mobile students’ skill sets and take steps to proactively observe student skill sets and knowledge and, if necessary, create action plans to close any gaps in a timely fashion. Use sending school’s course description guide if available or reach out to sending school contact or students themselves for background.

4. SOCIAL CONNECTEDNESS
   BE A LIFELINE
   As the staff member the student sees more regularly than others, be a support resource. Make efforts to form relationships with new students and remain available even if they seem reticent at first. Follow your school’s communication protocol to compare notes regularly with other staff—and particularly student support—about how well the student seems to be integrating into classes and school life.

5. FAMILY SUPPORT
   REMAIN AVAILABLE
   Open and maintain communication channels with families and proactively check in with them, recognizing that transition demands may be keeping them from initiating contact with you.

6. PORTFOLIO
   UPDATE PORTFOLIO REGULARLY
   For students known to be highly mobile, maintain student subject portfolio with curriculum explanations, work samples, teacher notes, and IEP documents that provide more explanatory detail than may be needed for students expected to stay in the same school and district.
MOBILITY MITIGATION MODEL

REGISTRARS AND ADMINISTRATIVE PROFESSIONALS

1. **SOCIAL CONNECTEDNESS**
   
   **ORDER EXTRA SUPPLIES**
   
   Order extra instructional materials, school supplies, yearbooks, school t-shirts, athletic equipment, and other materials so students who arrive after the ordering deadline or leave before they receive their mementos will not miss out on those items.

2. **FAMILY SUPPORT**
   
   **PROACTIVELY REACH OUT**
   
   Initiate communication with families before the student starts school, if possible, and consistently in the first weeks after enrollment, and subsequently as needed. Schedule and invite parents to an info session or open house specifically targeted to military-connected families, or other mobile families as appropriate.

3. **ENROLLMENT PROCESSES**
   
   **WELCOME AND ORIENTATE FAMILIES**
   
   Greet and welcome new arrivals warmly when they come in to register and connect them to appropriate staff and programming—such as first day tours—that will help them feel comfortable in the school community. Remember you are likely the families’ first touch point at their new school and, as such, you have the ability to set a positive tone for families and students. As families enroll, communicate the importance of notifying the school about a subsequent relocation as soon as possible to ensure a smooth transition.

4. **STUDENT MOVEMENT DATA**
   
   **COLLECT AND USE DATA**
   
   Ask students to self-identify as military-connected or otherwise highly mobile upon enrollment and include in mobile student data tracking. Communicate findings on likely transition paths to school and district leadership so they can assess information regarding potential academic or social emotional transition patterns and to assess potential areas or tools of support for transitioning students.

5. **PORTFOLIO**
   
   **MAINTAIN PORTFOLIOS**
   
   Assist in the maintenance of a portfolio for each student. Check in with all contributing staff regularly to ensure that they are updating portfolios according to your school’s protocol.
MOBILITY MITIGATION MODEL

FAMILY SUPPORT STAFF

1. PARENTAL SUPPORT
   COM�MUNICATE EARLY AND OFTEN
   If possible, initiate and maintain consistent communication with families of a new student before the student starts school and throughout the first weeks of attendance. Connect families with the PTA and parent support groups. Continue consistent engagement with families through phone calls, email, texts, social media posts, invitations to social events, and educational counseling sessions.

2. FAMILY SUPPORT
   IMPLEMENT A WELCOME PROTOCOL
   Create a mobile family resource page on the school or district website with enrollment and withdrawal information and familiarize families with it. Provide other supports, including a welcome room on campus, orientation binders with information about the school and the larger community, and a designated staff contact. Host an orientation event for mobile families before the start of and in the middle of the school year, with the schedule of the second event based on common transition timing patterns.

3. PORTFOLIO
   UPDATE PORTFOLIOS REGULARLY
   Maintain student portfolios with appropriate information related to socio-emotional factors and familial situation. Seek to form close relationships with mobile families to form a fuller picture of students. Communicate important familial information with key staff via portfolios or other communication protocols.

4. WITHDRAWAL PROCESSES
   STUDENT WITHDRAWAL PRACTICES
   Support school leadership in developing and implanting consistent exit practices to support parents, including preliminary identification of and contact with the likely new school, completion of a withdrawal checklist, and advice about their rights under MIC3. Additionally, work with school leadership to communicate clear withdrawal expectations with families. Consider educational efforts to inform mobile families that notifying the school about a relocation as soon as possible is crucial to a smooth transition.

5. FAMILY SUPPORT
   COMMUNICATE AFTER RELOCATION
   Reach out to parents after they have transitioned to a new school to provide continuing support as needed. Fostering these relationships will allow you to garner feedback about how your school and district’s practices regarding mobile students might be improved based on families’ experiences with subsequent schools.
1. **Portfolio**

**Collect Records**
In collaboration with staff and faculty at all schools, collect and keep a personal file of essential academic, extracurricular, and socio-emotional information. Unofficial transcripts, report cards, progress reports, academic assessments and work samples, IEPs/504 plans, extracurricular recommendations, medical and immunization records, and other documentation can provide receiving schools with the critical information needed to start placing your child into classes even if the transfer of official documentation from previous institutions is slow.

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2. **Parental Support**

**Know Your Rights and Share Knowledge**
Take time to educate yourself and other parents on the federal and state regulations that require schools to provide support to military-connected families. Particularly familiarize yourself with the Military Interstate Compact, which establishes guidelines in regard to issues like credit transfer, graduation, and extracurriculars. For support, contact the School Liaison Officer at your local installation.

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3. **Enrollment Processes**

**Communicate Early and Often**
High-volume transfer periods can be a hectic time even for schools and districts with robust mobility protocols and supports. Communicating your intention to enroll at a school as early as possible ensures that staff has enough time to process your children’s transfer with care. If you haven’t heard back from a school after an email or call, check back in to ensure that your communication was received.

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4. **Communication**

**Act as a Liaison**
Not all schools have had the capacity to establish strong communication protocols with schools in other districts and states. As such, it may be beneficial to establish friendly relationships with counselors or other staff at each school your family enrolls in and act as a liaison to connect school personnel as necessary.

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5. **Withdrawal Processes**

**Give School Staff Advance Notice**
Highly-mobile families often do not have advance notice about moves, but whenever possible, inform your school that a relocation may be in your future. Early notification allows administrative personnel to more thoroughly audit your child’s paperwork and documentation and ensure that it’s ready for transfer to the receiving school as quickly as possible.
THE TOOLKIT
HOW TO USE THE TOOLKIT

The Toolkit is organized into four overlapping sections: PREPARATORY ACTIVITIES, DURING MOVE, INTRODUCTORY PHASE, and AFTER MOVE.

The PREPARATORY ACTIVITIES section includes tools that schools or districts can use to develop their systems to better support mobile students. After the Preparatory Activities section, the tools are organized in alignment with phases of the Mobility Mitigation Model, generally following a student’s typical transition path.

Tools in the DURING MOVE section are generally targeted to Counselors and Student Support Staff and primarily address school withdrawal and enrollment activities. The INTRODUCTORY PHASE tools involve all levels of school personnel and focus techniques to welcome and integrate the new students quickly and consistently. Finally, the AFTER MOVE Tools suggest ways to continue supporting the new students and to provide school personnel with information to better serve the new students.

For each tool, there is an introduction which explains the need for the tool, a description, a list of the intended primary users, and an implementation checklist.

<table>
<thead>
<tr>
<th>TOOL</th>
<th>TARGET USERS</th>
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</thead>
<tbody>
<tr>
<td>A. Pre-Implementation Assessment</td>
<td>School or District Leadership</td>
</tr>
<tr>
<td>B. Tool Implementation Planning Worksheet</td>
<td>School or District Leadership</td>
</tr>
<tr>
<td>C. MIC3 Training and Package and Protocol</td>
<td>School or District Leadership, State Leadership, Counselors, Parents/Families</td>
</tr>
<tr>
<td>D. Memorandum of Understanding</td>
<td>School or District Leadership, State Leadership</td>
</tr>
<tr>
<td>E. Website Layout</td>
<td>School or District Leadership</td>
</tr>
<tr>
<td>F. Transcript Cover Letter</td>
<td>Counselors &amp; Student Support Staff</td>
</tr>
<tr>
<td>G. Withdrawal/Enrollment Checklist</td>
<td>Counselors &amp; Student Support Staff</td>
</tr>
<tr>
<td>H. Communication Protocol Brainstorming Framework</td>
<td>All</td>
</tr>
<tr>
<td>I. Welcoming Practices Packet</td>
<td>School or District Leadership, Counselors &amp; Student Support Staff, Family Support Staff</td>
</tr>
<tr>
<td>J. Student Questionnaire</td>
<td>Counselors &amp; Student Support Staff</td>
</tr>
<tr>
<td>K. Portfolio Checklist</td>
<td>All</td>
</tr>
<tr>
<td>L. Identifying Transition Pathways</td>
<td>School or District Leadership, State Leadership; Counselors; School or District Leadership; Data Specialists</td>
</tr>
</tbody>
</table>

Because schools or districts are complex systems with unique contexts and methods of operation, the tools provided here should not be understood as "quick-fix," one-size-fits-all solutions to the challenges of mobility, even if those challenges are ubiquitous and common across school and district environments. And, too, the challenges faced by highly mobile students are complex; even in one school or district, a web of strategies which are consistently assessed and improved, rather than a one-time silver bullet, is needed to support highly mobile students effectively.
Before using any of the tools that follow, we recommend that school and district leaders evaluate their current system of supports for highly mobile students. To assist in such efforts, the Toolkit begins with a **PRE-IMPLEMENTATION ASSESSMENT** intended to help schools or districts identify local areas of strength and growth. School and district personnel should then use this assessment to identify which tools might be immediately useful as is, which might be useful if first adapted to local settings, which might align with longer term goals for supporting highly mobile students but are not immediately useful, and which are not applicable.

State departments of education can also use this pre-implementation assessment to develop an overview of practices to suggest in their districts. Similarly, the assessment may serve as catalyst for additional, new ideas for supportive practices.

After completing the pre-implementation assessment, schools or districts will have identified strengths and areas for growth and will be able to identify suggested tools to use, either as is or after customization. The implementation of any new practice, however, is most effective when it is preceded by a thorough planning process; as such, the Toolkit includes a **TOOL IMPLEMENTATION PLANNING WORKSHEET** aimed at supporting schools and district leaders as they think through new strategies for supporting highly mobile populations, by helping them map out specific objectives, potential roadblocks, and begin thinking about measurement and adaptation strategies.
MOBILITY SUPPORT PRE-IMPLEMENTATION ASSESSMENT

THE NEED

Before schools or districts implement any practices, programming, or strategies, it is important that they understand the quality and reach of support they already provide for highly mobile youth and families, identifying both strengths and gaps. This tool guides schools or districts in a review to develop a clear sense of their current state.

TOOL DESCRIPTION

The Pre-Implementation Assessment is intended to help schools or districts identify areas of strength and growth and guide goal-setting, resource allocation, and outcome measurement. School and district leadership should complete the assessment honestly, inviting the input of key school personnel and other stakeholders. Upon completion, convening to review results and map priorities and goals is recommended.

PRIMARY USERS

School and District leadership
Before taking steps to implement supportive tools, it is recommended that schools or districts complete a pre-implementation assessment to understand the quality and reach of support they already provide for highly mobile youth and families. This assessment will help identify areas of strength and growth and guide goal-setting, resource allocation, and outcome measurement.

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<thead>
<tr>
<th>1</th>
<th>NEVER / NO PRACTICE IN PLACE</th>
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<td>2</td>
<td>SOMETIMES</td>
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<td>3</td>
<td>MOST OF THE TIME</td>
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<td>4</td>
<td>ALWAYS</td>
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</table>

For each section in the assessment, read the statements and rank your school or district using the scores above. The statements in each category are broken into two subsections: action steps and continuous improvement steps. Action steps are practices or protocols in each category that support students or families. Continuous improvement steps are processes that help schools or districts use data and feedback to strengthen the supportive practices listed in the action steps subsection.

In each section, there is also space included for open-ended reflection on current practices and gaps in service.

Some practices included in the survey may not be feasible for all schools or districts either due to available resources or rules or restrictions in place. In that case, note the barrier and think through how the practice could be adapted in the context of your school or district.

After completing each section, tally the score, divide by the number of questions in the section, and list the percentage in this chart. Sections with lower scores are areas that need strategic focus for improvement.
### A. PORTFOLIO

#### ACTION STEPS

<table>
<thead>
<tr>
<th>School or district collects relevant student academic data and documentation—academic assessments, IEPs/504s, and transcripts—in a student portfolio that is easily accessible and transferable either to families or a receiving school.</th>
<th>1 2 3 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>School or district collects representative academic samples, such as writing and classwork, in a student portfolio that is easily accessible and transferable to both families and a receiving school.</td>
<td>1 2 3 4</td>
</tr>
<tr>
<td>School district collects relevant, non-sensitive socio-emotional notes and extracurricular information in a student portfolio that is easily accessible and transferable to both families and a receiving school.</td>
<td>1 2 3 4</td>
</tr>
<tr>
<td>School or district leadership provides sufficient resources to support the upkeep of the portfolio system.</td>
<td>1 2 3 4</td>
</tr>
<tr>
<td>School or district follows a consistent protocol that prompts faculty and staff who work most closely with a student to update portfolios in a timely manner.</td>
<td>1 2 3 4</td>
</tr>
<tr>
<td>Portfolios are regularly audited, and incomplete portfolios are flagged for completion by appropriate staff.</td>
<td>1 2 3 4</td>
</tr>
</tbody>
</table>

#### CONTINUOUS IMPROVEMENT STEPS

| School or district leadership conducts a review of the portfolio system annually, asking faculty and staff for feedback on protocols and format. Leadership meaningfully considers suggestions and implements improvements as appropriate. | 1 2 3 4 |
| School or district conducts a mental and emotional health screening for all incoming students upon arrival. | 1 2 3 4 |
In what ways could your school or district improve in this category?

If your school or district does not engage in practices listed above, why not? What barriers to implementation exist? How could they be mitigated with support from school, district, or state leadership?
## B. COUNSELING AND EMOTIONAL SUPPORT

### ACTION STEPS

<table>
<thead>
<tr>
<th>Step</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
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</thead>
<tbody>
<tr>
<td>School or district assigns all incoming students a primary counselor and communicates direct contact information with family.</td>
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<tr>
<td>School or district conducts a mental and emotional health screening for all incoming students upon arrival.</td>
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<tr>
<td>School or district has a protocol that triggers a counseling follow-up with any students flagged for support by intake screening administrator.</td>
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<tr>
<td>School or district has a standardized practice of communicating school and community mental health resources to incoming families, regardless of immediate need.</td>
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<tr>
<td>School or district has strong ties with mental health care providers in the community and a standardized process for referrals to those external providers.</td>
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<tr>
<td>School or district has a standardized process for following up on referrals to external providers.</td>
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</tr>
<tr>
<td>School or district has military-connected crisis counselors (or appropriately trained crisis counselors for other relevant mobile student populations) available for emotional support on campus and notifies all incoming families, regardless of immediate need of availability of these counselors.</td>
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<tr>
<td>Within the bounds of privacy regulations, school or district has a protocol for communicating appropriate mental health information with staff and faculty who interact with the student and may be able to provide emotional support.</td>
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### CONTINUOUS IMPROVEMENT STEPS

<table>
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<tr>
<th>Step</th>
<th>1</th>
<th>2</th>
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<th>4</th>
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</thead>
<tbody>
<tr>
<td>School or district leadership regularly conducts a review of counseling and emotional support protocol, asking faculty and staff for feedback. Suggestions are meaningfully considered and implemented as appropriate.</td>
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<tr>
<td>Students and family who use school mental health resources are surveyed and asked for feedback. Suggestions are meaningfully considered and implemented as appropriate.</td>
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<tr>
<td>Partner and referral organizations are surveyed and asked for feedback. Suggestions are meaningfully considered and implemented as appropriate.</td>
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<tr>
<td>School or district collects data on referrals and identifies and fills gaps in service.</td>
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</tbody>
</table>
In what ways could your school or district improve in this category?

If your school or district does not engage in practices listed above, why not? What barriers to implementation could be mitigated with robust support from school, district, or state leadership?
### C. SOCIAL CONNECTEDNESS

#### ACTION STEPS

<table>
<thead>
<tr>
<th>Step Description</th>
<th>1</th>
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<th>4</th>
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</thead>
<tbody>
<tr>
<td>School or district seeks to hire staff members who have similar backgrounds to highly mobile student populations.</td>
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<tr>
<td>School or district conducts a new student orientation at the beginning of each school year or at other high volume transfer periods. To the extent possible, orientation activities are broken out by grade.</td>
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<tr>
<td>School or district has a standardized welcoming practices protocol for use by all school personnel.</td>
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<tr>
<td>School or district has a standardized student interest questionnaire and an interview protocol to guide staff through intake interviews or survey administration.</td>
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<tr>
<td>Results of student interest questionnaire are used to proactively connect students with appropriate clubs, organizations, and teams and/or potential staff mentors.</td>
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<tr>
<td>School or district has a Student2Student® club or other peer group organization that welcomes new students and continues support after initial welcoming period.</td>
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<tr>
<td>Student2Student® club, other peer group organization, or school itself has an established lunchtime buddy system to implement when new students arrive.</td>
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<tr>
<td>All new students are given first-day tours and a welcoming resource packet.</td>
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<tr>
<td>All new students are connected with a staff member who acts as a point person during the introductory period and, if needed, continues as a resource and mentor throughout the student’s tenure at the school.</td>
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<tr>
<td>School or district proactively orders and keeps extra academic and extracurricular supplies and school-year mementos (e.g., sports equipment, textbooks, school t-shirts, yearbooks, etc.) on hand for new students.</td>
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<tr>
<td>As often as possible, counselors assign highly mobile students to at least one repeat teacher from year to year to allow for looping.</td>
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#### CONTINUOUS IMPROVEMENT STEPS

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<tr>
<th>Step Description</th>
<th>1</th>
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<th>4</th>
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<tbody>
<tr>
<td>School or district leadership regularly conducts a review of welcoming practices and protocol, asking participating students, faculty, and staff for feedback. Suggestions are meaningfully considered and implemented as appropriate.</td>
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</tbody>
</table>
Highly mobile students and families are surveyed on their satisfaction with welcoming practices. School or district leadership meaningfully considers suggestions and implements improvements as appropriate.

<table>
<thead>
<tr>
<th>In what ways could your school/district improve in this category?</th>
</tr>
</thead>
</table>

If your school or district does not engage in practices listed above, why not? What barriers to implementation could be mitigated with robust support from school, district, or state leadership?
**D. CURRICULUM ISSUES AND COURSE PLACEMENT**

**ACTION STEPS**

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>1</td>
<td>School or district provides high quality professional development for counseling staff on MIC3 requirements relating to credit award and course placement and other regulatory guidelines for mobile students.</td>
</tr>
<tr>
<td>2</td>
<td>School or district has a detailed course description guide available online that receiving school counselors and incoming families can easily reference.</td>
</tr>
<tr>
<td>3</td>
<td>Upon receipt of official or unofficial transcripts, counseling staff uses all available resources (e.g. transcript cover letter, curriculum descriptions, outreach to sending school contacts, student portfolio, discussions with students and parents, etc.) to assess transcript quickly, identify potential curriculum/course differences, identify appropriate placements and supports, and create permanent student schedules.</td>
</tr>
<tr>
<td>4</td>
<td>When counseling students on class placement, counselors provide information to students and parents/guardians on which courses may be site specific and unavailable at future schools.</td>
</tr>
<tr>
<td>5</td>
<td>If student wishes to pursue classes or courses of study that may not be available at future schools (i.e. advanced placement courses, less popular languages, etc.) counselors proactively assess potential workarounds to implement in the event of a future mid-year move, including asking school leadership and instructional staff about the possibility of an individualized distance-learning program.</td>
</tr>
<tr>
<td>6</td>
<td>If a student wishes to continue a class or course of study from the sending school that is not available at the receiving school, counselors attempt to find a workaround, such as classes at a local community college, online courses, or discussing distance-learning options with sending school.</td>
</tr>
<tr>
<td>7</td>
<td>School or district has protocols to support counseling and instructional staff as they work to quickly recognize student knowledge and skill gaps or areas where the student is ahead and create appropriate action plans.</td>
</tr>
<tr>
<td>8</td>
<td>Upon student withdrawal and relocation, staff and faculty have a protocol in place to facilitate communication with families and new receiving school staff, who may have questions regarding course or program placement and potential curriculum discrepancies.</td>
</tr>
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</table>
**CONTINUOUS IMPROVEMENT STEPS**

School or district leadership regularly conducts a review of class placement and curriculum communication practices asking faculty and staff for feedback. Suggestions are meaningfully considered and implemented as appropriate.

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School or district collects data on sending and receiving schools and where there is a sufficient consistency of transfer points, notes recurring curriculum discrepancies and skill and knowledge gaps. Aggregated data and recommendations from data collection are made available to counseling and instructional staff.

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Highly mobile students and families are surveyed on their satisfaction with course supports and class placement. School or district leadership meaningfully considers suggestions and implements improvements as appropriate.

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In what ways could your school or district improve in this category?

If your school or district does not engage in practices listed above, why not? What barriers to implementation could be mitigated with robust support from school, district, or state leadership?
### ACTION STEPS

<table>
<thead>
<tr>
<th>Description</th>
<th>1</th>
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</thead>
<tbody>
<tr>
<td>Family support staff have been trained on and are knowledgeable about federal and state supports for highly mobile families, including MIC3.</td>
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<tr>
<td>School or district has a family orientation day at the beginning of each new school year and at other high volume transfer periods.</td>
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<tr>
<td>School or district has up-to-date contact information (email and phone numbers) for staff members deeply involved in student transfers clearly and prominently displayed on website.</td>
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<tr>
<td>If email on school &quot;Contact&quot; webpage leads to a general email (i.e. <a href="mailto:info@GreatHS.com">info@GreatHS.com</a>), inbox is checked daily, emails from parents/families are responded to within two business days, and parents/families of highly mobile children are connected with appropriate school or district personnel.</td>
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<tr>
<td>School or district has a protocol to organize consistent initial staff communication with the families of incoming students.</td>
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<tr>
<td>Whenever possible, school or district initiates communication with families before their first day of school.</td>
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<tr>
<td>School or district has a protocol to organize consistent follow-up communication and check-in with new families via phone, text, or email.</td>
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<tr>
<td>Follow-up communication is initiated with all families by the school, regardless of whether or not the family proactively reaches out to school staff.</td>
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### CONTINUOUS IMPROVEMENT STEPS

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</thead>
<tbody>
<tr>
<td>School or district regularly surveys parents and families to assess quality of school support. School or district leadership meaningfully considers suggestions and implements improvements as appropriate.</td>
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<tr>
<td>Highly mobile students and families are surveyed on their satisfaction with school or district support. School or district leadership meaningfully considers suggestions and implements improvements as appropriate.</td>
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</tbody>
</table>
In what ways could your school or district improve in this category?

If your school or district does not engage in practices listed above, why not? What barriers to implementation could be mitigated with robust support from school, district, or state leadership?
### F. ENROLLMENT AND WITHDRAWAL PROCEDURES

#### ACTION STEPS

School or district provides high quality professional development for counseling and administrative staff on MIC3 requirements and best practices for highly mobile student populations.

#### ENROLLMENT PROCEDURES

| School has a designated mobile student point of contact (POC) whose information is clearly accessible on the district website. |
|---|---|---|---|---|
| POC is on call during summer months to field questions and requests from incoming families. |
| School or district publicizes and hosts enrollment fair during the summer, taking care to choose a host location that brings the school or district to families (i.e. military base, local shelters, community centers, designated disaster relief areas). |
| Incoming families are greeted warmly when they arrive in school administrative offices or classrooms. |
| School or district has a warm and engaging area designated for welcoming new families. This space includes clear written instructions for enrollment, is staffed by knowledgeable personnel and hosts a variety of resources to connect families to their new school and community. |
| Enrollment procedures are standardized and communicated clearly and consistently with incoming families by all staff members. |
| Enrollment and withdrawal procedures and forms—including a checklist of required information—are available and easily found on school or district website. |
| School or district has a process for families to begin enrollment/registration online. |
| When official transcripts or IEPs are not immediately available, counseling and intake staff honor hand-carried records when determining initial course placement, gifted and talented, or special needs supports. |
| At intake, school or district staff request family’s military status both for the purpose of the Military Student Identifier and to communicate to the appropriate school staff. |
| School’s/district’s enrollment forms include questions regarding military affiliation or other high-mobility status. |
| School or district enrollment procedures include steps to assess and implement IEP/504 supports as required by law. School or district has clear protocols to guide outreach to sending school if incoming IEP/504 is unclear. |
### WITHDRAWAL PROCEDURES

Throughout a family’s time at the school, school or district works proactively to educate parents on withdrawal expectations, including the importance of promptly informing the school of relocation plans, while maintaining a welcoming atmosphere.

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<thead>
<tr>
<th>School or district provides withdrawal checklist and documentation to families upon departure, including specific information for summer or vacation contacts at sending school.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Counseling staff completes a transcript cover letter that includes a POC, links to a curriculum guide, and any other relevant student information.</td>
</tr>
<tr>
<td>School or district responds within 10 days to information requests from receiving school.</td>
</tr>
<tr>
<td>Parents/guardians receive information upon withdrawal about the MIC3 protections for children of active duty military and others covered by the MIC3.</td>
</tr>
</tbody>
</table>

### CONTINUOUS IMPROVEMENT STEPS

School or district regularly surveys staff, parents and families, to assess the enrollment and withdrawal processes. School or district leadership meaningfully considers suggestions and implements improvements as appropriate.

| School or district collects and documents feedback from families about enrollment and withdrawal procedures and adapts protocols as necessary. |
| Highly mobile families are asked to self-identify upon enrollment. Data collected from such identification is aggregated and used to guide school and district programming and familial/student support efforts. |
In what ways could your school or district improve in this category?

If your school or district does not engage in practices listed above, why not? What barriers to implementation could be mitigated with robust support from school, district, or state leadership?
## G. MITIGATION OF GRADUATION BARRIERS

### ACTION STEPS

| School or district has a protocol for determining and allowing equivalencies as permitted by state law and the MIC3 and regulatory frameworks relating to other mobile students on testing and graduation requirements. | 1 2 3 4 |
| When applicable, school or district works with state administrators to waive select graduation course requirements for students transferring during their senior year. | 1 2 3 4 |
| School or district is flexible regarding graduation for highly mobile students who have moved during their senior year, including identifying alternative forms of credit awards and working with sending school, to ensure that student will be able to graduate. | 1 2 3 4 |
| When necessary, sending school or district allows students who have moved during their senior year to receive a diploma from the sending school. | 1 2 3 4 |
| School or district allows students who have moved during their senior year and graduated from a receiving institution to return and unofficially walk in graduation with their friends and classmates if desired. | 1 2 3 4 |

### CONTINUOUS IMPROVEMENT STEPS

| School or district leadership regularly surveys counselor and instructional staff on common barriers to graduation and adopts policies to address such obstacles. | 1 2 3 4 |
In what ways could your school or district improve in this category?

If your school or district does not engage in practices listed above, why not? What barriers to implementation could be mitigated with robust support from school, district, or state leadership?
### H. INSTRUCTIONAL STRATEGIES

#### ACTION STEPS

<table>
<thead>
<tr>
<th>Action</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
</tr>
</thead>
<tbody>
<tr>
<td>At regular intervals, teachers receive high-quality professional development on instructional strategies geared to supporting highly mobile student populations.</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Teachers use differentiation techniques and scaffolding in the classroom with particular awareness of support for mobile students who may have been exposed to different curricula.</td>
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<tr>
<td>Instructional observation protocols include explicit measurement of techniques supportive of highly mobile populations.</td>
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<td></td>
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</tr>
<tr>
<td>Teachers are provided with enough resources to keep extra textbooks and materials available for new transfer students throughout the year.</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Counselors provide instructors with information about new students’ previous coursework in a timely fashion.</td>
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<tr>
<td>School or district has a protocol to support communication between teachers and student support staff regarding new students’ progress in the classroom.</td>
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</tr>
<tr>
<td>Teachers proactively schedule check-ins with the parents/guardians of new students.</td>
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<td></td>
</tr>
</tbody>
</table>

#### CONTINUOUS IMPROVEMENT STEPS

<table>
<thead>
<tr>
<th>Action</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
</tr>
</thead>
<tbody>
<tr>
<td>School or district regularly surveys teachers to assess instructional practices and classroom issues relating to mobile students. School or district leadership meaningfully considers suggestions and implements improvements as appropriate.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
In what ways could your school or district improve in this category?

If your school or district does not engage in practices listed above, why not? What barriers to implementation could be mitigated with robust support from school, district, or state leadership?
B.

THE NEED

Because schools or districts across the United States vary tremendously, any tool provided in this planning Guide will need modification before it is suited for use in a particular context. Tools should be systematically evaluated before implementation and adjusted to fit the context-specific needs of students, families, and staff.

TOOL DESCRIPTION

The Tool Implementation Planning Worksheet provides school or district leadership with a customizable template to plan for the implementation and continuous improvement of tools. The Planning Worksheet may be used in a variety of ways, including as an agenda outline for a working group meeting, a worksheet for individual school leaders, or as a rough brainstorming template. Regardless of the selected mode of use, the themes and questions raised by the guide are essential considerations before the use of any new tool from this Toolkit.

PRIMARY USERS

School or district leadership
<table>
<thead>
<tr>
<th>TOOL OR PRACTICE:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>BRIEF DESCRIPTION:</td>
<td></td>
</tr>
<tr>
<td>IMPLEMENTATION DATE:</td>
<td></td>
</tr>
</tbody>
</table>

1. **RATIONALE**: Describe why you are choosing to implement this tool.

2. **ADAPTATIONS**: If you are considering a pre-designed tool or template, what adaptations will you make to fit your local context and ensure that your students are effectively supported?

3. **VISIONING**: How will you know that your tool is working? What result would you consider “success”? 

4. **GOALS & OUTCOMES**: In the table below, set **two** measurable goals for the implementation of your tool. Then, think through a plan for how you will tackle accomplishing those goals.

<table>
<thead>
<tr>
<th>GOALS</th>
<th>OUTCOME</th>
<th>MEASUREMENT TOOL &amp; PLAN</th>
<th>IMPLEMENTATION</th>
<th>ACCOUNTABILITY &amp; OVERSIGHT</th>
</tr>
</thead>
<tbody>
<tr>
<td>What are you aiming to achieve through the implementation of this tool or practice?</td>
<td>What will indicate success?</td>
<td>How will you measure your outcomes and progress towards your goals?</td>
<td>Who will own designing and implementing the tool and what deadlines should they meet?</td>
<td>Who will own the measurement process, report findings to leadership and other staff, and help design adaptations to your tool or practice?</td>
</tr>
</tbody>
</table>


5. **KEY ACTORS:** In the table below, plan out the key responsibilities different staff will assume when you implement this tool during different stages of a student’s transfer. Reference to the **MOBILITY MITIGATION MODEL** may help organize this process.

<table>
<thead>
<tr>
<th></th>
<th>BEFORE A STUDENT MOVES</th>
<th>DURING THE STUDENT’S MOVE</th>
<th>INTRODUCTORY PHASE</th>
<th>AFTER THE STUDENT MOVES</th>
</tr>
</thead>
<tbody>
<tr>
<td>STATE LEADERSHIP</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SCHOOL OR DISTRICT LEADERSHIP</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>INSTRUCTIONAL STAFF</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>REGISTRARS AND ADMINISTRATIVE PROFESSIONALS</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>STUDENT SUPPORT STAFF</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>FAMILY SUPPORT STAFF</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
6. FOUNDATIONAL CLIMATE AND PROCESSES

What foundational practices or resources need to be in place before you implement this tool?

What roadblocks can you anticipate encountering? What support will you need to mitigate those obstacles, and from whom?

What practices need to be in place to ensure active communication and partnership with families and students?
C.

MIC3 TRAINING PACKAGE and PROTOCOL

THE NEED

The Interstate Compact on Educational Opportunity for Military Children ("The Compact" or the "MIC3") provides (1) a critical set of standards and protections for public school students whose parents are active duty military and (2) guidelines for the public schools that serve these students. Many public school personnel who serve these students are not familiar with the Compact and its provisions, particularly in school districts that do not have a substantial military-connected student population.

TOOL DESCRIPTION

This Training Package and Protocol provides states, districts, and schools with a customizable tool by which to train relevant personnel on key elements of Military Interstate Compact. The tool aims to support a more functional understanding and consistent implementation of the Compact among school counselors and other personnel by providing simple training tools and suggested effective implementation practices. Also included are examples of two presentations developed by state departments of education, which can be modified for local use.

This tool was developed in response to requests from working group participants for more support on communicating about the Compact and was developed in collaboration with educators from the state and district levels.

PRIMARY USERS

State-level education officials who oversee military-connected student services and/or school counselors; district-level counseling staff; school counselors and school registrars; state and national associations of school counselors; state commissioners to Military Interstate Children’s Compact Commission; others charged with delivering professional development to educators of military-connected children; Parents and families

OTHER MOBILE POPULATIONS

The Military Interstate Compact applies only to children of active duty military and a few other mobile federal employees (for example, U.S. Coast Guard). THE MCKINNEY-VENTO ACT provides a similarly intended set of protections and mandates from the federal level and a well-developed support and enforcement process for children experiencing homelessness, including children whose parents are migrant workers and immigrant and refugee children, including those not accompanied by a parent or guardian. The children of migrant workers also have supports through the federal MIGRANT STUDENT EDUCATION PROGRAM.
# TOOL IMPLEMENTATION CHECKLIST

<table>
<thead>
<tr>
<th>PRE-IMPLEMENTATION</th>
<th>DURING IMPLEMENTATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>□ Identify key areas of need (i.e. level of local knowledge about MIC3, mobile student population) and relevant audiences for training</td>
<td>□ Identify state representatives to serve as POC on MIC3 training</td>
</tr>
<tr>
<td>□ Identify resources (state DOE, counseling associations) to deliver or provide support for training</td>
<td>□ Identify local representatives to serve as MIC3 POC in relevant districts</td>
</tr>
<tr>
<td>□ Modify template to meet state rules and local needs</td>
<td>□ Revise training materials based on experience and feedback training</td>
</tr>
</tbody>
</table>
This Military Interstate Children’s Compact Training Protocol aims to enable states and school districts to develop and/or enhance their professional development and other training on the Compact, by providing with an effective practices checklist, resources, and suggestions on how to continue to improve the training process through feedback. This training package contains: (1) a checklist for training development; (2) informational resources; (3) and an example of two states’ MIC3 slideshows, with suggestions for adapting.

CHECKLIST

Use this following checklist as a guide for developing your MIC3 training.

- **Identify target audience for training**
  - Counselors
  - School-level administrators
  - District-level administrators
  - State Department of Education personnel
  - Other potential audiences: education associations, counselor associations, etc.

- **Identify and publicize geographic distribution of the students in your state or district who are covered by the Compact**
  - Confirm that your state adequately collects and stores data on the Military Student Identifier and federal Impact Aid
  - Confirm that your district adequately collects data on Military Student Identifier and knows where its military-connected students attend school

- **Conduct preliminary outreach within the state or district to notify districts and schools of their military-connected student population and of the application of the Compact provisions to those students**
Consult with local MILITARY SCHOOL LIAISON OFFICERS to identify issues common in your area or state and to help disseminate training information

- Be sure to include liaison officers in training efforts

State-level: Identify and connect with current and previous state compact commissioners in order to develop relationship and deepen understanding of common state issues under the Compact

State-level: Connect with relevant representatives from other departments in the state department of education to review relevant compact components

Identify state and national Compact case trends to help determine areas of training focus

- Collect information from national Compact Commission: MIC3.net
- Collect information from your STATE COMPACT COMMISSIONERS
- Analyze state Compact statute in conjunction with case trends and any other relevant data

Create and tailor training slideshow according to SLIDESHOW TEMPLATES, the state statute, state compact case trends, and specific training goals

Based on all the above data and analysis, define training goals: Identify and prioritize what participants should know or feel at the completion of the training

Identify what learning from slideshow can be measured and create plan for measuring success

- Analyze the number of cases and complaints under the Compact (e.g. If the training addressed a particular type of complaint, have the numbers of complaints changed?)
- Design and conduct pre- and post-training surveys to assess effectiveness of training

Create a follow-up review process for training to identify effectiveness and collect feedback

Develop distribution plan for training program, including outreach relating to professional development training networks
INFORMATIONAL RESOURCES

The following resources will assist in the development of training and educational materials.

☐ **MIC3 WEBSITE**: Includes a wealth of information, such as an interactive map with state commissioner contact information, compilation of links to state compact websites, and a guide for school officials and parents.

☐ **IMPLEMENTATION AND OVERVIEW SLIDESHOW**

☐ **RESOLUTION OF EDUCATION TRANSFERS SLIDESHOW** developed by the MIC3 with a national focus

☐ **MCEC INFORMATION ON MIC3**: Implementation for school districts

☐ **MCEC WEBINAR**: Know Your Rights, MIC3 Training for parents and families

☐ **CLEARINGHOUSE FOR MILITARY READINESS ONLINE MODULES FOR EDUCATORS**

☐ **MILITARY LIAISON OFFICERS BY BRANCH AND LOCATION**

SAMPLE STATE SLIDESHOWS

Included below are presentations which have been independently developed in Virginia and Louisiana. Schools or districts may choose to use these as a frame for their own training materials.

☐ **LOUISIANA DEPARTMENT OF EDUCATION**

☐ **VIRGINIA DEPARTMENT OF EDUCATION**

To modify sample slide shows for your state or district:

☐ Identify state-specific contact information

☐ Review state-specific information on grading practices and credit recovery and create slide highlighting key issues for your state or district

☐ Review slides with relevant state or local personnel to help contextualize for your locale

☐ Create slide showing locations of military-connected children across the state, including a map if possible

☐ Identify key areas of confusion, misunderstanding, or conflict in your state and create slides to discuss and clarify

☐ Create slide listing local, state, and national resources

☐ Create slide with FAQ section relevant to your area
INTERDISTRICT MEMORANDUM OF UNDERSTANDING

THE NEED

Schools or districts with substantial numbers of highly mobile students often struggle to provide continuity of educational opportunity to those students and their families. When those students and families frequently transfer among a common group of sending and receiving schools or districts, however, there is an opportunity for those schools or districts to improve communication and provide more consistency in key areas of the transition process.

PRIMARY USERS

School and district personnel in districts that have identified a pattern in school transfers or other pertinent connection to other schools or districts; the parents and students who transfer among those districts

TOOL DESCRIPTION

The interdistrict Memorandum of Understanding (MOU) tool is a draft document that can be adapted by leaders of school districts that serve students who often transfer among a common group of sending and receiving schools. The MOU provides suggestions for how groups of school districts can improve the transition process by providing consistency in key practices and developing communication protocols that clearly identify points of contact. It can also serve as a tool for parents as they transfer among schools that have signed. The tool provided here sets out a plan for how to develop the MOU and a template of the agreement.

The idea to address these issues through a “Memorandum of Understanding” grew out of workshops that included several districts serving a collection of military installations that are part of the same command. Several districts understood that they shared a significant number of students as their families moved from one installation to another, and they shared an understanding that it would be helpful to the schools and the students/families if these districts worked together to develop consistent enrollment practices, identify points of contact, and work toward clarity on other common transition concerns such as credit transfers and graduation requirements.
## IMPLEMENTATION CHECKLIST

**PRE-IMPLEMENTATION**

- [ ] Identify potential collaborative/partner districts by reviewing student transition patterns or other indicators of student overlap, such as knowledge of community links, shared industries
- [ ] Conduct outreach with potential partners, discuss areas of opportunity, and identify concerns
- [ ] Survey parent and community groups within potential districts to identify areas of concern and potential support.
- [ ] For military-connected groups, reach out to school liaison officers and installation leadership to understand potential transition patterns and needs and to develop a partnership in outreach to other installations
- [ ] Identify key issues for effective agreement
- [ ] Use template and examples to draft agreement

**DURING IMPLEMENTATION**

- [ ] Maintain current contact information for each district or school contact
- [ ] Develop a meeting plan and a protocol for creating the agreement
- [ ] Develop protocol for continuous review of agreement provisions
- [ ] Develop practice for gathering ongoing feedback from districts, schools, and (in the military context) school liaison officers and installation leadership
**MEMORANDUM OF UNDERSTANDING**

**PLAN AND TEMPLATE**

**HOW TO START**

After you have determined that a memorandum of understanding or other agreement would help your district and others mitigate the impact of mobility:

- Determine which districts or schools should be involved
- Create a working group with a representative from each district or relevant school
- Consider how to involve outside stakeholders such as
  - School Liaison Officers (SLOs),
  - Installation leadership
  - Community leaders or advocates for the affected population
  - Parents or family advocates
- Create a structure for levels of responsibility, identifying and assigning roles
- Clarify who needs to approve the process for each participant
  - School Board
  - Superintendent
  - Other
- Identify key areas for working group to address
- Conduct outreach to other stakeholders who may not be represented in working group
  - Consider conducting a survey of parents, instructional personnel, community leaders, or others who may not have a role in the process
- Develop and publicize a timeline for the process
ELEMENTS OF THE AGREEMENT

The working group should develop the terms of the agreement, likely covering the following topics:

- Consistent and clearly articulated practices on enrollment/withdrawal
  - Consider developing a uniform, on-line process if state and local law allows

- Communication protocols
  - Identify methods and frequency of communication practices
  - Establish general check-ins
  - Establish specific protocols for communication at high need times
  - Establish common guidelines for communicating with mobile families

- Point of contact for mobile families and other schools/districts
  - Clearly identify a point of contact on public materials such as web pages and directories
  - Maintain current contact information

- Shared webpage
  - Develop a web page with contact, school calendar (start and end dates), and other key information for each participating school or district
  - Link or host the webpage on each district’s site

- Special needs
  - Consider creating a special point of contact for special needs transfers and developing targeted protocols to promote the smooth transition of services

- Transcripts and credits
  - Develop guidelines for the smooth interpretation of transcripts and awarding of credits when students transfer
  - Implement a uniform transcript cover letter with working links to each participating district’s curriculum guide or course descriptions

- Sports and Extracurricular
  - Develop guidelines for waiving deadlines and certain try out rules for highly mobile students, to the extent permitted

- Continuous Improvement Design
  - Adopt a method for continuous review and revision including assessments of what specific academic supports are often required
**MEMORANDUM OF UNDERSTANDING**

**PROPOSED DRAFT FOR WORKING GROUP**

**INTRODUCTION AND PURPOSE**

The purpose of this Memorandum of Understanding (“MOU”) is to establish a set of principles and practices to support the smooth school transition of and reduce barriers to educational success for children of military personnel on the following installations:

[Blank]

The MOU shall apply to the school districts serving the above installations. Families often transfer among these installations, creating the need to articulate a shared set of principles and practices among these districts for better serving our shared mobile students.

The MOU aims to create consistency among those districts and to reinforce the components of the Interstate Compact on Educational Opportunity for Military Children (the “Compact” or “MIC3”).

This MOU represents a good faith agreement among the school districts to enhance educational opportunity for military-connected students.

**SCOPE**

The MOU:

- is designed to bring agreement on key principles and practices;
- is designed to lay the foundation for ongoing work;
- is not intended to direct the substance of curriculum in any way;
- does not seek to or actually interfere with state requirements; and
- does not limit schools’ or districts’ implementation of other unique principles and practices.
PRINCIPLES OF AGREEMENT

The districts agree to:

- Create and sustain a working group that will develop a joint agreement that documents and addresses:
  - Clear communication protocols
  - Information sharing protocols
  - Enrollment and withdrawal protocols
  - Support for students with special needs
  - Course/program placement and interpretation of curriculum requirements
  - Social emotional supports
- Identify a representative to serve on the working group;
- Create a joint document for families that identifies the district point of contact (“POC”) and contact information for each participating district, School Liaison Officers, school calendar and schedule information, and other contact information;
  - Make that document available on the district website and by other means of communication with families and share that document with their relevant School Liaison Officer
- Clearly communicate in a publicly available format information on each district’s:
  - High school graduation requirements
  - Testing requirements and dates
  - Alternative options for earning graduation credits
  - Application requirements for special programs and extracurricular activities
- Update information as needed, including when state requirements, such as testing mandates and graduation requirements, change.
- Provide professional development, possibly working across districts, to key staff members on the core components of the Interstate Compact and other specialized aspects of serving military-connected students, particularly on the data- and practice-sharing components of the MOU.

COMMITMENT

The signatory leaders commit to continue developing and implementing best and promising practices that will assist the transitioning military-connected student, as defined and articulated above.

Be it resolved, therefore, that the following school system signatories enter into this agreement on behalf of their organizations.

Superintendent Signature: ____________________________________________________________

School System: __________________________________________________________________

Date: ____________________________________________________________________________

Superintendent Name: _______________________________________________________________
EXAMPLE AGREEMENTS

THE INTERSTATE COMPACT ON EDUCATIONAL OPPORTUNITY FOR MILITARY CHILDREN (MIC3) is an agreement between all 50 states and the District of Columbia on key educational transition issues.

TEXAS MIGRANT INTERSTATE PROGRAM (INTERSTATE MIGRANT STUDENT COOPERATIVE AGREEMENT) includes an agreement with 19 states that often receive migrant students from Texas for at least part of the school year that allows those states to administer all Texas mandated assessments. This agreement prevents students from losing advancement opportunities in their Texas school because of their migrant status.

CROSS-BORDER PARTNERSHIP BETWEEN SAN DIEGO UNIFIED SCHOOL DISTRICT, THE MEXICAN CONSULATE, AND THE BAJA CALIFORNIA (MEXICO) SCHOOLS is an agreement among the three agencies to provide educational resources and support for students and their families as they move back and forth across the border. The resource includes cross-border curriculum support, U.S.-Mexico teacher collaborations, new arrivals student mentorship and welcome programs, parent workshops, and cross-border instructional visits.
WEBSITE LAYOUT

THE NEED
The online presence of a school or district is typically the first impression families will get of their future school home. Clear, welcoming, and instructive digital platforms can make the process of joining a new community much easier and also provide an effective platform for communicating critical information such as school zones, processes, deadlines, and requirements.

PRIMARY USERS
School or district leadership

TOOL DESCRIPTION
This Website Layout tool provides easily implemented yet effective website practices and tips. The website layout practices are provided in a graphic format, which offers examples.

The tool was developed following brainstorming and prototyping at workshops with education professionals based on their own practices and expressed needs, as well as research into other effective practices.

IMPLEMENTATION CHECKLIST

<table>
<thead>
<tr>
<th>PRE-IMPLEMENTATION</th>
<th>DURING IMPLEMENTATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>□ School or district leadership lead website audit and re-design process</td>
<td>□ Website team maintains process for ongoing feedback</td>
</tr>
<tr>
<td>□ School or district leadership call for feedback from faculty, staff, and families on website re-design, incorporating feedback where appropriate</td>
<td>□ Website team maintains process for keeping information current</td>
</tr>
</tbody>
</table>
WEBSITE LAYOUT TIPS

KEEP IT SIMPLE

The best school or district website designs are straightforward and simple, providing all families, particularly those new to the school and district, with a snapshot of the climate and the critical information and documents they need. Keep colors, fonts, and layout similar from page to page, and limit large blocks of text where possible, choosing instead to break ideas up into sections parents can easily skim.

INCLUDE AN “FAQ FOR NEW FAMILIES” PAGE

A simple list of answers to frequently asked questions specifically geared toward new families can help new arrivals quickly find the information they need. Consider addressing questions about:

- Academics and Grading
- Board Policies and School Handbooks
- Community Resources
- Employment
- English Language Learners
- Extended School Day and Afterschool Programs
- Extracurricular and Athletics
- Gifted Education
- Graduation Requirements
- Immunizations/Health Records
- Lunch/Meals
- Military Family Issues, such as deployment and the Military Interstate Compact
- Registration and Enrollment
- Special Education
- School Assignment, including residential zones and choice in the District
- Transportation
- Testing
- Weather and Snow Day Information

Answers should be general enough that the page remains relevant and accurate but make sure that date- and staff-specific information is updated frequently. Link readers to more frequently updated pages as needed.
TEST YOUR SITE ON MOBILE DEVICES

Many site visitors will visit your page on their phone or tablet. Be sure that you have beta-tested a mobile version of your site with multiple users on different devices.

ELIMINATE OUTDATED INFORMATION AND DEADLINES

Dead links and outdated information on your website can quickly turn off new users, particularly when content is related to deadlines. To avoid this problem, centralize dates and deadlines in one section of your site, such as an Events and Important Dates Calendar and avoid posting any dates elsewhere. Another option is using social media as a hub for more time-contingent content. Employ Facebook for event notifications and calendars, Twitter to post news, and Instagram to feature regularly updated pictures and videos. Have posts from these sites featured (in moderation!) and links to view or follow the accounts on your website homepage.

UPDATE CONTACT INFORMATION FREQUENTLY

Ensuring that families have access to the most up to date information on staff is perhaps the most essential job of your webpage. Make updating your contact pages and directory a step in your staff onboarding process to ensure that new families will always have accurate email contact information and assign responsibility for this to the most centralized location for such information, such as your Human Resources department. Also consider including pictures of staff next to their names and contact information to help families orient themselves when they come to campus to enroll or for other reasons.
**EFFECTIVE WEBSITE LAYOUT EXAMPLE**

1. Include a “Parents” tab on your dashboard. Include an “Enrollment” and “Military Families” link near the top of the drop-down menu.

2. Prominently include a contact phone number on your dashboard. That number should link directly to a receptionist or staff member, even during summer months.

3. Limit your school or district to several key social media accounts and keep them updated and active with pictures, welcome videos, event information, and other posts that will give incoming families a sense of your school or district.

4. Prominently display the documents families will need to enroll their children at your school on your main enrollment page.

5. Include a master document that includes all necessary enrollment paperwork for easy download.

6. Make contact information for a primary point of contact easy to find. When listing contacts, include direct numbers and emails instead of general school accounts when possible.
THE NEED
Curricula, GPA practices, credit requirements, course notations, schedules, and transcript layout often vary widely from school to school, making the process of interpreting transcripts and placing new students into appropriate classes difficult, potentially inaccurate, and time-consuming. Further, counselors report that it is frequently unclear which staff at a sending school should be contacted with questions or how to reach knowledgeable staff during critical school breaks when students may often be transitioning between schools.

TOOL DESCRIPTION
The Transcript Cover Letter provides a standardized template through which schools can communicate helpful descriptive information about curriculum, student level, and staff contact.

The tool was developed in collaboration with counselors at schools with mobile student populations and refined following a pilot of mock transfers where counselors used the cover letter to help place “new” students.

PRIMARY USERS
Counselors and student support staff; instructional staff
# IMPLEMENTATION CHECKLIST

<table>
<thead>
<tr>
<th>Phase</th>
<th>Sending School</th>
<th>Receiving School</th>
</tr>
</thead>
</table>
| **PRE-IMPLEMENTATION** | □ Counselors customize the Transcript Cover Letter template to include school-specific information that will remain constant for each student  
□ Customized Transcript Cover Letter template is made available to all counseling and administrative staff |  |
| **BEFORE MOVE** | □ Student’s primary counselor fills in student specific data and updated contact information on Transcript Cover Letter template  
□ Primary counselor contacts instructional staff to clarify any curricular questions, such as student progress for mid-term transfer or unclear course content |  |
| **DURING MOVE** | □ Staff responsible for forwarding student documentation to receiving school includes Cover Letter in documentation packet | □ Staff responsible for receiving student documentation sends receipt of confirmation to sending school  
□ Counseling staff uses Cover Letter and transcripts to place student into appropriate classes, communicating with sending school contact about any questions |
| **INTRODUCTORY PHASE** | □ Primary counselor remains available to field questions from receiving school |  |
The templates below provide examples of two types of cover letters: one, for districts/schools that have online accessible course description guides with information on scheduling and credit requirements; and two, for districts/schools that either do not have an online accessible course description guide or that have online guides that may be missing key information needed for receiving school enrollment.
This memorandum accompanies the high school transcripts of a student transferring from a school in School District Name and is intended to support the rapid enrollment of that student into a new district. This document attests that Student Name attended School Name, located in City, State.

You can find an electronic copy of our district or school course description guide here:

Course Description Guide web link

If you have questions, please contact the school counselor: Counselor Name at Counselor Phone Number and Direct Email. If you are unable to reach the school counselor during the summer/school break, you may contact Summer/Break POC.

Sincerely,
Signature
Name and Job Title
This memorandum accompanies the high school transcripts of a student transferring from a school in School District Name and is intended to support the rapid enrollment of that student into a new district. This document attests that Student Name attended School Name, located in City, State.

In the table below, you can find information regarding course descriptions, credits, and grading policies:

| COURSE NAMES AND INTERPRETATION (SHORT AND LONG NAMES OF COURSES, AS NEEDED) | Example: “Course 001 U.S. History” covers history of the U.S. from 1400 to 2000. By [month], instruction has typically reached [year].

Example: “Course 002 Pre-Algebra” covers concept x, y, and z. By [month], instruction has covered x and y and students are prepared to solve z equations. |
|---|---|

<table>
<thead>
<tr>
<th>INSTRUCTIONAL SCHEDULE</th>
</tr>
</thead>
<tbody>
<tr>
<td>(INCLUDE MINUTES PER CONTENT AREA PER WEEK)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MIDDLE SCHOOL CREDIT POLICY</th>
</tr>
</thead>
<tbody>
<tr>
<td>DO MIDDLE SCHOOL COURSES COUNT TOWARD GRADUATION REQUIREMENTS?</td>
</tr>
<tr>
<td>Example: “Middle-school completion of civics fulfills high school civics requirement”</td>
</tr>
</tbody>
</table>

| GRADING POLICIES AND WEIGHTS, INCLUDING GPA METHODOLOGY |

If you have questions, please contact the school counselor: Counselor Name at Counselor Phone Number and Direct Email. If you are unable to reach the school counselor during the summer/school break, you may contact Summer/Break POC.

Sincerely,
Signature
Name and Job Title
THE NEED
Enrollment and withdrawal practices vary widely between schools. Uncertainty about the process among both parents and staff can complicate a school’s ability to integrate a new student quickly and properly, sometimes delaying enrollment and proper course placement by days or weeks, resulting in students needlessly missing further instructional time and often switching classes and teachers within the new school, both of which exacerbate the harms associated with student mobility. The lack of clarity also burdens families as they scramble to complete the process properly, often uncertain of what is required and how they can support their children.

TOOL DESCRIPTION
FOR SCHOOLS, the checklist aims to guide schools as they reflect on and organize their own process and suggests that schools make these processes accessible and transparent for families and staff.

FOR FAMILIES, the checklist serves to help organize the information they should have available and the actions they can take to ease their child’s transition into the new school.

Both checklists were developed following working group problem-solving sessions where educators expressed a need for a consistent and organized process and also expressed the desire for a tool that parents could use to organize their participation in enrollment and withdrawal.

PRIMARY USERS
Registrars, counselors, and school or district administrators; parents and students.
## IMPLEMENTATION CHECKLIST

### PRE-IMPLEMENTATION

- Review enrollment and withdrawal practices to identify areas of success and areas for improvement
- Develop and publicize (on website) a clear enrollment process and withdrawal requirements
- Name and publicly identify (on website, etc.) an enrollment and withdrawal point of contract, including naming an individual who is available during summer and vacation
- Develop protocol to inform families consistently of the importance of notifying the school when withdrawing
- Develop a practice supporting all students, but particularly highly mobile students, in maintaining a PORTFOLIO of work and activities to assist student when transferring to new school
- Provide PROFESSIONAL DEVELOPMENT to counselors and enrollment administrators such as registrars on the Military Interstate Compact and best practices for highly mobile children

### BEFORE MOVE

#### Sending School
- If provided notice, reviews Withdrawal Checklist
- Ensures that student portfolio and other paperwork is up-to-date

#### Receiving School
- If provided notice, reviews Enrollment Checklist and begins implementation
- As relevant, begins intra-school communication protocol

### DURING MOVE

#### Sending School
- Remains available to provide information to receiving school, per Withdrawal Checklist and practices

#### Receiving School
- Follows Enrollment Checklist protocol

### INTRODUCTORY PHASE

#### Receiving School
- Completes Enrollment Checklist protocol
- Maintains or creates PORTFOLIO

### AFTER MOVE

#### Receiving School
- Maintains portfolio
- Follows Enrollment/Withdrawal Checklist protocol
This tool is intended to assist schools in streamlining their enrollment and withdrawal procedures in order to ease administrative obstacles and provide supports for new students and their families. Formalized and clear enrollment and withdrawal procedures can help organize the process for both families and school staff. The Checklist aims to guide schools as they reflect on and organize their own process and to suggest that the schools make these processes accessible and transparent for families and staff.

For military-connected students, an awareness of the enrollment-related components of the MILITARY INTERSTATE COMPACT is essential for school personnel handling registration and enrollment. Other mobile student populations have enrollment protections under federal law, such as the McKinney-Vento Act for students who are experiencing homelessness; relevant school personnel should also be familiar with these protections.

Particularly pertinent for some mobile populations: Proof of U.S. Citizenship or legal residency may NOT be required for public school enrollment. Further, any sort of intimation of this would run directly counter to the goal of helping highly mobile students feel welcome.

<table>
<thead>
<tr>
<th>WITHDRAWAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>All families are INFORMED OF THE IMPORTANCE OF NOTIFYING THE SCHOOL immediately upon learning of likely withdrawal</td>
</tr>
<tr>
<td>Upon receiving notice of withdrawal, school provides family with withdrawal plan, which includes dates that key documents will be provided to the family and a point of contact for the withdrawal process</td>
</tr>
<tr>
<td>If the school has maintained a STUDENT PORTFOLIO, counselors conduct a final audit for completion and provide parents/family with a copy on a thumb drive or other secure portable method</td>
</tr>
<tr>
<td>School provides UNOFFICIAL COPIES OF ALL REQUESTED RECORDS and includes TRANSCRIPT COVER LETTER, which will also be attached to official records</td>
</tr>
<tr>
<td>School or district identifies a POINT OF CONTACT for families to remain available to provide necessary information after withdrawal and communicates that information to families.</td>
</tr>
<tr>
<td>For families with students with special needs, IEP or other coordinator meets with family to ensure that all necessary information is ready to be transferred, including updates to IEPs or 504 plans, and that family has an up-to-date copy of to IEP or 504 plan</td>
</tr>
<tr>
<td>School responds promptly to official transfer request from receiving school and includes transcript cover letter with records.</td>
</tr>
<tr>
<td>ENROLLMENT</td>
</tr>
<tr>
<td>------------------------------------------------</td>
</tr>
<tr>
<td>ENROLLMENT FAIRS before school starts are held on military installations or, as needed, at other locations serving mobile students, in order to enroll students earlier, allowing more advanced planning by families and by school staff and faculty</td>
</tr>
<tr>
<td>ONLINE REGISTRATION INFORMATION, including forms, materials, and requirements, are displayed clearly on district/school websites</td>
</tr>
<tr>
<td>ONLINE REGISTRATION process is available, where possible</td>
</tr>
<tr>
<td>ENROLLMENT FORMS clearly request information on military-connected status of family, other pertinent mobile student information, and information relating to previous schools attended</td>
</tr>
<tr>
<td>NEW STUDENT CHECKLIST is available on-line and clearly identified, listing all information and documentation needed for enrollment</td>
</tr>
<tr>
<td>SCHOOL ASSIGNMENT PROCESSES AND ATTENDANCE ZONES are clearly identified on district website</td>
</tr>
<tr>
<td>POINTS OF CONTACT for new students at district and, if appropriate, school are listed on website and all printed materials with up-to-date contact information, including information for summer and vacation contacts</td>
</tr>
<tr>
<td>POINTS OF CONTACT for military-connected students (and other mobile students) are clearly identified on website</td>
</tr>
<tr>
<td>IF permitted by state and/or local law, school and district allow mobile student to ENROLL WHERE FAMILY EXPECTS TO RESIDE LONGER TERM, rather than requiring student to first enroll attend based on at residence of temporary address</td>
</tr>
<tr>
<td>At enrollment, school or district staff request family’s MILITARY STATUS FOR THE PURPOSE OF THE MILITARY STUDENT IDENTIFIER and in order to communicate military-connected status to the appropriate school staff</td>
</tr>
<tr>
<td>UNOFFICIAL, “HAND CARRIED” RECORDS are accepted for enrollment purposes, pending receipt of official records and all registration-involved personnel are trained in protocol requiring acceptance of hand carried records. Students experiencing homelessness must be enrolled regardless of what records they have available</td>
</tr>
<tr>
<td>WELCOMING PROTOCOL for incoming families is implemented at all staff levels</td>
</tr>
<tr>
<td>Counselor or other appropriate student support staff MEETS WITH NEW STUDENT AND FAMILY as soon as possible after enrollment process begins</td>
</tr>
</tbody>
</table>
In first meeting, counselor or other appropriate student support staff uses a new student **QUESTIONNAIRE** to learn more about the student.

If the child has special needs, the **SPECIAL NEEDS COORDINATOR MEETS WITH THE PARENT** and, where appropriate, the student at the start of the enrollment process to ensure smooth transition and timely, effective prevent gaps in services.

Information on special programs, extracurriculars, and sports is made available as soon as possible.
**FAMILY WITHDRAWAL/ENROLLMENT CHECKLIST**

This tool is intended to guide families through the withdrawal and enrollment process by providing suggested actions as well indicating documents and other resources that should be gathered in advance of a transfer. The Military Child Education Coalition provides a comprehensive checklist of documents that families should have in a portfolio [HERE](#) and our Toolkit also includes a [PORTFOLIO CHECKLIST](#). Other helpful online checklist resources for families who are in the process of or anticipating a school transition include a [PCS CHECKLIST](#) from the Military Family Association and [GUIDE TO SCHOOL TRANSITIONS](#) from Military Families for High Standards.

Although these checklists were developed for military-connected families, they can be helpful for other highly mobile families also. Additional resources for those families include a [PARENT PAMPHLET](#) created by the Home-School-Community Resource Team at Loyola University in Chicago.

<table>
<thead>
<tr>
<th>WITHDRAWAL</th>
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</thead>
<tbody>
<tr>
<td>Notify counselor and other school personnel of anticipated withdrawal as soon as PCS orders are received (or sooner if possible) or other notification of need to move</td>
</tr>
<tr>
<td>Confirm that a <strong>STUDENT PORTFOLIO</strong> has been maintained by student’s school and/or begin assembling documents for a portfolio; put portfolio information on thumb drive, secure cloud file, or in organized binder</td>
</tr>
<tr>
<td>As needed, obtain official copy of birth certificate, immunization records, proof of residency, and proof of military orders</td>
</tr>
<tr>
<td><strong>NOTE:</strong> Public schools may not ask for or require proof of citizenship of students or their families at any point in the withdrawal or enrollment process</td>
</tr>
<tr>
<td>Become knowledgeable about school options available near new installation or other location of move by researching online, contacting School Liaison Officer, and military family services</td>
</tr>
<tr>
<td>Consult with counselor and School Liaison Officer to identify considerations for new school if options are available and to identify transition supports</td>
</tr>
<tr>
<td>When possible, work proactively with counselor to identify credit or graduation issues that may arise during school transfer</td>
</tr>
<tr>
<td>Where relevant, meet with the special needs coordinator and obtain the most recent IEP or 504 plan and, if possible, copies of the most recent evaluations and information about services provided</td>
</tr>
<tr>
<td>Get contact information for a student’s current special needs coordinator and ask that the coordinator be available to speak with coordinator at the new school</td>
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<tr>
<td>---</td>
</tr>
<tr>
<td>If appropriate, contact the coordinator for the Exception Family Member Program (EFMP) at both the sending and receiving installations.</td>
</tr>
<tr>
<td>As needed, contact new school/district to identify special program, extracurricular, sports and other qualifying requirements and deadlines</td>
</tr>
<tr>
<td>Obtain contact information for counselor and registrar, including summer and vacation contacts</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>ENROLLMENT</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Obtain and review enrollment requirements and checklist for new district/school; most are available on website</td>
</tr>
<tr>
<td>Become familiar with the relevant provisions of the Military Interstate Compact</td>
</tr>
<tr>
<td>Clarify which school or schools are available, including any residency or specialized requirements, such as application deadlines; often, districts will have one or more schools serving the same residential zone as well as several “choice” options that have no residency requirements (either whole schools or programs within the district’s schools that serve other zones), such as gifted, magnet, career and technical, charter, or other options</td>
</tr>
<tr>
<td>Review and clarify requirements for proof of residency and obtain necessary documents</td>
</tr>
<tr>
<td>Check website or call district office for enrollment sessions or fairs</td>
</tr>
<tr>
<td>Make an appointment for enrollment, if required, and complete all required forms before appointment</td>
</tr>
<tr>
<td>Bring all required documents, including an unofficial transcript and IEP, to the enrollment appointment</td>
</tr>
<tr>
<td>Meet with school counselor and principal at time of or shortly after enrollment to establish relationship and begin resolving any special issues</td>
</tr>
<tr>
<td>Give the counselor copies of your child’s transcript, other information (including IEP), and the portfolio</td>
</tr>
<tr>
<td>Closely review your child’s initial class placements and make sure you know how to contact the counselor or other personnel with questions or concerns. If you think your child may have received an incorrect placement, do not wait and see - raise this right away! Often the best time to get this corrected is in advance, and waiting can create or exacerbates gaps that make later changes hard or not possible.</td>
</tr>
</tbody>
</table>
THE NEED

One of the most significant barriers to seamless student integration into a new school is poor communication both between and within schools. Formalized communication protocols help reduce confusion for both staff and parents and streamline enrollment, integration, and withdrawal processes.

PRIMARY USERS

School or district leadership; counselors; Instructional staff; family support staff; registrars and administrative staff

TOOL DESCRIPTION

Because schools or districts operate differently from region to region, creating one uniform communication protocol is impractical. The Communication Protocol tool aims instead to guide leadership in the development of a protocol that will support improved and more consistent intra-school communication for use with supporting mobile students.

This tool was developed in response to persistent-ly expressed concerns that key information about students and programs often fails to get the specific school personnel who need it to better serve mobile students. Other tools included in the Toolkit, like the TRANSCRIPT COVER LETTER and WEL-COMING PRACTICES PACKET, and the INTERDISTRICT MEMORANDUM OF UNDERSTANDING help address inter-school and school-parent communication.
## IMPLEMENTATION CHECKLIST

<table>
<thead>
<tr>
<th>STAGE</th>
<th>SCHOOL OR DISTRICT LEADERSHIP</th>
<th>DURING MOVE</th>
<th>INTRODUCTORY PHASE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PRE-IMPLEMENTATION</td>
<td>![_square] School or district leadership convenes a meeting to review protocol brainstorming guide sheets and draft protocols  ![square] School or district leadership sponsors training around protocols</td>
<td>![square]</td>
<td>![square]</td>
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<tr>
<td></td>
<td>![square]</td>
<td>![square] Identify point of contact (POC) for communicating withdrawal information and requirements to families  ![square] Identify point of contact (POC) to be available to answer questions from receiving school and gather information from other knowledgeable staff</td>
<td>![square] Identify POC to communicate with sending school and new family as needed  ![square] Make sure protocols are in place to communicate critical information to new family and to relevant school personnel</td>
</tr>
</tbody>
</table>
**COMMUNICATION PROTOCOL BRAINSTORMING**

Review the topics listed below with an assembled group of relevant stakeholders, including leadership, faculty, staff, and parents. For each, think through how your school currently gets this information from new students, either through practices you already have in place or with those you are considering implementing, such as the QUESTIONNAIRE. Then, think through which faculty and staff would benefit from receiving this information and how you can formalize a communication practice to loop interested parties into the process.

<table>
<thead>
<tr>
<th>ISSUE</th>
<th>Who is the primary point of contact on this issue?</th>
<th>How does the primary point of contact currently communicate information about this issue to other staff? Who is informed?</th>
<th>How does your school or district currently document information about this issue?</th>
<th>How does your school communicate this information with the receiving school upon a student’s relocation?</th>
<th>Are there any limitations to sharing this information?</th>
</tr>
</thead>
<tbody>
<tr>
<td>INTENTION TO ENROLL</td>
<td></td>
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<tr>
<td>INFORMATION ABOUT PREVIOUS SCHOOL</td>
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<tr>
<td>PREVIOUS COURSEWORK</td>
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<tr>
<td>MOBILITY STATUS</td>
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<tr>
<td>HEALTH NEEDS PHYSICAL AND MENTAL</td>
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<tr>
<td>ACADEMIC NEEDS AND EFFECTIVE CLASSROOM SUPPORTS</td>
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</tbody>
</table>
When designing a communication protocol—particularly in districts/schools serving non-military, high-mobility populations—consider the importance of confidentiality and sensitivity. Asking students and families about their immigration status, for example, violates federal guidelines, may discourage enrollment, and can endanger students and their guardians. Similarly, some families and students may simply feel uncomfortable sharing details about the reasons they have moved widely with school staff. Court-involved students, for example, may prefer not to disclose details of their involvement with the law. In all cases, student and family preferences should be honored and their permission asked before disseminating any information among school or district staff.
I. WELCOMING PRACTICES PACKET

THE NEED

Frequent relocation can make it difficult for families to integrate successfully into schools and communities. A warm welcome creates an immediate sense of inclusion, which can help support academic integration and socio-emotional stability for students and families. However, the sheer number of tasks that school staff must complete during high volume transfer periods—like the beginning of the school year—can make ensuring the consistency of welcoming practices difficult. A standardized welcoming practices protocol and materials packet offers a simple, low-cost approach to ensuring that all new families feel warmly supported as they join their new school.

TOOL DESCRIPTION

The Welcoming Practices Packet includes a list of effective practices, along with descriptions and ideas for materials, to guide schools through the customization of their own process of greeting new families.

The tool was developed following brainstorming and prototyping at workshops with education professionals based on their own practices and expressed needs, as well as research into other effective practices.

PRIMARY USERS

School or district leadership; counselors and student support staff; instructional staff; registrars and administrative staff; family support staff
# IMPLEMENTATION CHECKLIST

## PRE-IMPLEMENTATION

- School or district leadership reviews list of welcoming practices and identifies those that already exist and can be incorporated into a Welcoming Practices Packet
- School or district leadership reviews samples provided below and customizes based on their own needs and capacity
- School or district leadership designs protocols for implementation of welcoming practices to ensure consistency and ensure staff training on welcoming practices
- School or district leadership provides supportive resources as program is implemented, monitoring staff feedback and adjusting program as needed
- School or district prepares supply of packets and other materials to keep on hand for new arrivals

## DURING MOVE - Receiving School

- Staff implements chosen welcoming practices

## AFTER MOVE - Receiving School

- Administrative staff reaches out to family with survey regarding welcoming practices
- Leadership reviews feedback and integrates suggestions into practice
### EFFECTIVE WELCOMING PRACTICES

<table>
<thead>
<tr>
<th>WELCOMING BINDER OR PACKET</th>
<th>DESCRIPTION AND EXAMPLES</th>
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<tbody>
<tr>
<td></td>
<td>While many schools or districts have moved to digital enrollment processes, having a packet of physical materials from your school can be a helpful touchpoint for families upon their first visit, especially since families may not have consistent internet access while resettling. This package might include:</td>
</tr>
<tr>
<td></td>
<td>- a WELCOME LETTER</td>
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<tr>
<td></td>
<td>- student handbook and school FAQ</td>
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<tr>
<td></td>
<td>- a school calendar, including dates for popular student events like a back-to-school party, extracurriculars fair, and homecoming celebrations</td>
</tr>
<tr>
<td></td>
<td>- a schedule of upcoming events for new families, including new family orientation, student info sessions, new parent and student mixers, and the new student breakfast</td>
</tr>
<tr>
<td></td>
<td>- a staff directory, including a highlights of key contacts for the new family</td>
</tr>
<tr>
<td></td>
<td>- a welcome letter and meeting/event schedule from the PTA and Military Parent’s Club or other relevant parent group</td>
</tr>
<tr>
<td></td>
<td>- an area map and coupons from recommended restaurants, businesses, and local attractions</td>
</tr>
<tr>
<td></td>
<td>- a school t-shirt and planner</td>
</tr>
</tbody>
</table>

| ACADEMIC INFORMATION | High school students often receive reading and assignments over the summer, but transferring students may not be in the loop about work they’re missing. Schools should consider keeping extra copies of summer books and homework packets on hand to pass along to incoming students. |

| VIRTUAL AND IN-PERSON TOURS | Before students arrive, it can be helpful for them to get a sense of their new school through a virtual tour on the school or district website or social media platforms. |
|                            | Tours could be videos led by student or faculty leaders. Alternatively, if your school has an Instagram or Twitter page, you could let a student leader “take over” your feed for a period of time and post pictures and videos about their favorite spots on campus and in the community. |
|                            | When families arrive at your school, both parents and students should receive a tour of the campus led by staff or students. |
| **WELCOME CENTER** | Moving is often a chaotic and stressful process; having a calm and welcoming space for new families can be a critical support. Simple touches like fun posters, candy bowls, comfortable chairs, and friendly staff can make all the difference in making families feel at home. In buildings with limited space, even a dedicated corner of an office or dedicated bulletin board can be useful. Large districts—and particularly those with multiple schools to choose from—may benefit from having a designated, centralized “one-stop-shop” where families can ask questions and enroll children of different ages simultaneously. If not at a district office, this Welcome Center might be located on the campus of one school, but should have staff who are familiar with a district’s full range of school and program options and enrollment practices at each. |
| **WELCOME TABLE** | Even if a school does not have the space or resources for a Welcome Center, a Welcome Table can serve the same purpose. Staffed by school personnel or parent or community volunteers, the Welcome Table can be a hub for all sorts of school visitors but particularly for incoming families. Training at such a station is essential: volunteers should be prepared to answer guest questions accurately and thoroughly, or have access to and be familiar with the contact information and office location of someone who can. |
| **OPEN HOUSE** | Open houses offer students and families an opportunity to explore the campus; get a sense of typical coursework; meet faculty, staff, and students; and learn about extracurriculars. It is recommended that schools/districts with multiple high-volume transfer periods host open houses several times throughout the year to accommodate as many incoming families as possible. |
| **CLASSROOM VISITS FOR MID-YEAR TRANSFER STUDENTS** | While students transferring at the beginning of the year enter classes with students who are also acclimatizing to a new classroom environment, those who transfer mid-year often enter spaces with classmates who have already settled into a routine. Allowing mid-year transfers to preview classes before their first day of school can help them more fully anticipate what their day-to-day experience might be like. |
| **NEW STUDENT EVENTS** | Welcoming events, like a breakfast or mixer, can be a great way to link up new students. To make these events appealing to students, have your Student2Student® or other student group plan and attend them. |
| **NEW PARENT EVENTS** | Parents who relocate frequently benefit from networking events as much as students do. Offering both casual meet-ups and more formal school-sponsored events can help families connect. |
| **WELCOME POSTCARD** | If a student’s schedule is solidified before they begin classes, have one or several of their teachers send them a brief postcard—or even a personal email or text—welcoming them to the school. If a schedule is not yet created, a similar note from counseling staff or students can similarly welcome them. |
Dear LAST NAME family,

I am writing to extend a warm welcome as you begin your academic journey with the SCHOOL NAME community! We are thrilled that you have chosen to join us at SCHOOL NAME and look forward to helping you get settled into our dynamic, supportive community.

We know that a move can be an incredibly busy and stressful time both for students and their families, so our goal at SCHOOL NAME during this time is to ensure that enrollment and your first days are as easy as possible for you. If you have any questions or concerns whatsoever throughout this process, please do not hesitate to reach out to your personal school contact, [NAME [EMAIL ADDRESS, PHONE NUMBER]].

Enclosed in this Welcome Packet are a variety of resources, including:

- a student handbook and school FAQ
- a school calendar, including dates for popular student events like the Back-to-School Party, Extracurricular Fair, and the Homecoming Celebrations
- a schedule of upcoming events for new families, including new family orientation, student info sessions, new parent and student mixers, and the new student breakfast
- a staff directory
- a welcome letter and meeting/event schedule from our PTA and Military Parent’s Club
- an area map and coupons from recommended restaurants, businesses, and local attractions
- a school t-shirt and planner

If you have any questions, please don’t hesitate to reach out to me. COUNSELOR NAME can also be a great first stop for you. S/he can be reached by phone at PHONE NUMBER or EMAIL ADDRESS.

We are always trying to improve our support for you and others in a similar position. If, as you join our community and navigate your family’s entry into our school, you think of ways we could better support incoming families, please let us know by either informing a staff member directly or filling out our anonymous feedback form at TINYURL.CO/SURVEY.

Again, we’re so pleased to welcome you to our school and look forward to getting to know you!

Warmly,

PRINCIPAL NAME
THE NEED

Faculty and staff are best able to connect students with beneficial resources, activities, and supports when they know about students’ interests, background, and goals for the future. For highly mobile students, the typical process of getting to know faculty and staff naturally over time is cut short or rushed. The typical set of transition documents usually sent with highly mobile students is unlikely to provide a full picture of the student or give the counselor a prompt to learn more about the student. A student questionnaire used during the enrollment or intake process addresses this gap and provides a prompt for a counselor to connect with the student.

TOOL DESCRIPTION

The Student Questionnaire aims to help faculty and staff quickly get to know students better, while also providing a helpful prompt for the counselor to connect with the student. The questionnaire is designed as an entrance survey or interview that can be administered to all incoming students as a face-to-face interview during a meeting with a counselor. Once completed, the survey should be used to connect new students, according to their interest and with their permission, with faculty and staff, student clubs, and community resources that might support their goals and interests.

The questionnaire was developed in response to the need expressed by counselors and other professionals participating in workshops. It was refined with the collaboration of counselors and students who reviewed the questionnaire and provided feedback.

PRIMARY USERS

Student support staff and counselors; instructional staff
## IMPLEMENTATION CHECKLIST

| PRE-IMPLEMENTATION | ☐ Customize and/or draft new version of student questionnaire to give to incoming students  
☐ Review protocol with school staff to ensure successful implementation and follow through |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| DURING MOVE | ☐ Administer student questionnaire to learn more about the student and their interests  
☐ As appropriate, distribute questionnaire results to relevant staff and connect student with staff and students |
| Receiving School | Receiving School |
| AFTER MOVE | ☐ Conduct follow up to ensure that results were distributed and that relevant staff contacted student |

### OTHER POPULATIONS SPECIAL CONSIDERATIONS

When implementing the communication protocol—particularly in districts/schools serving non-military, high-mobility populations—consider the importance of confidentiality and sensitivity. Think carefully about how you administer the survey and postpone questions that may be difficult for students until you have had a chance to gauge their comfort level.
STUDENT QUESTIONNAIRE

The following questions will help us get to know you a little and get you connected with school activities you’re interested in. If there are questions you’d prefer not to answer, skip them!

STUDENT INFORMATION

<table>
<thead>
<tr>
<th>Name</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>I prefer to be called…</td>
<td></td>
</tr>
<tr>
<td>Preferred Pronouns</td>
<td>☐ She/ Her ☐ He/Him ☐ They/Them ☐ Other</td>
</tr>
<tr>
<td>Age</td>
<td></td>
</tr>
<tr>
<td>Date of Birth</td>
<td></td>
</tr>
<tr>
<td>Grade</td>
<td>☐ 7th ☐ 8th ☐ 9th ☐ 10th ☐ 11th ☐ 12th</td>
</tr>
<tr>
<td>Email Address</td>
<td></td>
</tr>
<tr>
<td>Primary Language</td>
<td></td>
</tr>
<tr>
<td>Secondary Language(s)</td>
<td></td>
</tr>
</tbody>
</table>

SCHOOL INFORMATION

| What was the name of the last school you attended? |  |
| How many schools have you attended? |  |
| How many times have you and your family moved? |  |

INTERESTS AND GOALS

1. List three words that describe you:

2. What are two things you’re really good at?
3. Were you involved in any clubs or activities at your previous school? If yes, please list them below.


4. Which sports would you be interested in participating in? Check all that apply
   - Volleyball
   - Cross Country
   - Basketball
   - Track
   - Tennis
   - Golf
   - Baseball
   - Football
   - Track
   - Other: __________

5. Which clubs or activities would you be interested in participating in?
   - Art Club
   - Student Council
   - National Honor Society
   - Orchestra
   - Band
   - Drama Club
   - Student 2 Student
   - Other: __________

6. What are your favorite subjects in school?


7. What are your least favorite subjects in school?


8. What is your dream career or job?


9. **What are your plans after graduating from high school?** Check and answer questions about all options that you are considering.

- [ ] Attend a 2-year college
  
  *Which college? _________________________________
  
  *What would you like to study? _________________________________

- [ ] Attend a 4-year college
  
  *Which college? _________________________________
  
  *What would you like to study? _________________________________

- [ ] Complete technical/specialized training for a trade job (i.e. electrician, plumber, commercial driving)
  
  *What job are you interested in pursuing? _________________________________

- [ ] Start working
  
  *What type of work are you interested in pursuing? _________________________________

- [ ] Enlist in the military
  
  *Which branch of the military are you interested in enlisting in? _________________________________
  
  *When are you planning on enlisting? _________________________________

10. **What make you interested in pursuing that post-graduation pathway?**

   
   

**FAMILY INFORMATION**

11. **My guardian(s) right now is/are my:**  

    [ ] Parents  [ ] Mom  [ ] Dad  [ ] Grandparents  [ ] Other

12. **Is your parent / guardian / sponsor associated with a branch of military service?** If yes, which one?

    

13. **If you answered yes to question 12, is your parent / guardian/ sponsor in a deployment cycle?**  

    [ ] Yes  [ ] No
QUESTIONS AND CONCERNS

14. **This school transition feels**
   - □ Great! I’m not nervous at all.
   - □ Pretty good. I have some concerns, but I’m sure I’ll be able to handle them.
   - □ Not great. I’m pretty nervous about starting at this school.
   - □ Awful. I’m struggling with this transition.
   - □ Other: ________________________________

15. **What are you most excited about in your transition to this school?**
   - □ Starting classes
   - □ Meeting new friends
   - □ Joining clubs
   - □ Trying out for sports teams
   - □ Meeting new teachers
   - □ Other: ________________________________

16. **What are you most nervous about in your transition to this school?**
   - □ Starting classes
   - □ Meeting new friends
   - □ Joining clubs
   - □ Trying out for sports teams
   - □ Meeting new teachers
   - □ Other: ________________________________

17. **Do you have any questions for staff or teachers?**

   □ Yes
   □ No
THE NEED

Traditional transcripts rarely paint a full picture of a transferring student or his or her coursework and progress towards graduation requirements. With additional types of information that can be gleaned from academic samples, case notes, testing data, and entrance and exit questionnaires, schools can better and more quickly gain a more complete picture of who the student is, enroll him or her in appropriate classes, and connect him or her with resources to facilitate integration into school life. The additional information can make it less likely that mobile students will repeat course content and more likely that they have access to the opportunities and supports they want and need.

TOOL DESCRIPTION

The Portfolio Checklist aims to guide schools in the creation of a Student Portfolio. Such a portfolio would be developed throughout a student's tenure at a school, requiring the input of instructional, counseling, extracurricular, and administrative staff. Ideally, when a family informed a school of their departure, the portfolio would be audited and subsequently provided either to the family or directly to the receiving school.

In the event that the implementation of a portfolio system is not immediately feasible at your school, consider adapting the Portfolio Checklist as a guide for parents to create their own portfolios for students.

The idea for the Portfolio Checklist arose out of workshop sessions with educators who expressed a desire for more information, organized succinctly, about a mobile student to better enable them to serve the whole child. The workshop participants developed prototype portfolios and guidelines for how to create and maintain the portfolios.

PRIMARY USERS

School or district leadership; counselors and student support staff; instructional staff; registrars and administrative staff; parent support staff
**IMPLEMENTATION CHECKLIST**

| PRE-IMPLEMENTATION |  □ School or district leadership, in collaboration with a working group, decides on a template for portfolios and designs detailed protocols for the submission of documentation  
|  □ School or district leadership designs protocols for storage of documentation, keeping in mind and ensuring compliance with student privacy regulations  
|  □ School or district leadership trains staff on portfolio protocols  
|  □ School or district leadership provides supportive resources as portfolio protocols are implemented, monitoring staff feedback and adjusting program as needed |
|  |   |
| **BEFORE MOVE** |  □ Teachers, counselors, extracurricular staff, and administrators add documentation to Student Portfolio at intervals determined by protocol and as needed  
|  □ Administrative staff (or other designated personnel) regularly audit portfolios according to protocol and request missing documentation as necessary  
|  □ When informed of a student’s upcoming move, administrative staff completes thorough audit of individual portfolio and ensures that missing information is added |
| Sending School |   |
| **DURING MOVE** |  □ Staff responsible for forwarding student documentation to receiving school sends Portfolio or gives to parents |
| Sending School |   |
| Receiving School |  □ If Portfolio is not included with transcript or other enrollment documentation from sending school, administrative or counseling staff reach out to sending school for Portfolio or missing information |
| Sending School |   |
| Receiving School |  □ Primary Portfolio point of contact (POC) remains available to field questions from receiving school |
| **INTRODUCTORY PHASE** |   |
| Sending School |   |
| Receiving School |  □ Counselors or other relevant personnel review Portfolio and ensure that relevant information is disseminated to appropriate staff |
| Sending School |   |
| **AFTER MOVE** |  □ Primary Portfolio POC remains available to field questions from receiving school |
| Receiving School |   |
| Receiving School |  □ Teachers, counselors, extracurricular staff, and administrators regularly add documentation to Portfolio  
|  □ Administrative staff (or other designated personnel) regularly audit portfolios, requesting missing documentation as necessary  
|  □ When informed of a student’s upcoming move, administrative staff completes thorough audit of individual portfolio and ensures that missing information is added |
# STUDENT PORTFOLIO CHECKLIST

This tool is intended as a customizable template for use by schools/districts considering the implementation or enhancement of a portfolio system. Schools/districts should adapt this checklist based on need and capacity. Once the checklist is customized, it is recommended that schools or districts thoughtfully design a portfolio completion and audit protocol in order to ensure that all essential information is regularly updated.

<table>
<thead>
<tr>
<th>DOCUMENT</th>
<th>NOTES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Official/Unofficial Transcripts</td>
<td>Include any transcripts you received from previous sending schools (even if your school or district’s transcripts include comprehensive information) if you are the first school to create a portfolio for the student.</td>
</tr>
<tr>
<td>Report Cards and Mid-semester Progress Reports</td>
<td>If student is moving mid-semester, progress reports from the current semester are particularly important.</td>
</tr>
<tr>
<td>Course Description List</td>
<td>Course Description Guides (CDGs) should be referenced on the Transcript Cover Letter, but should be linked in the portfolio as well. Students may move several times throughout middle and high school, and schools beyond the immediate receiving institution may not receive your cover letter.</td>
</tr>
<tr>
<td>Class Textbook List</td>
<td>Add if not already included in CDG.</td>
</tr>
<tr>
<td>Special Needs Evaluation and Assessments</td>
<td></td>
</tr>
<tr>
<td>Gifted and Talented Assessment[s]</td>
<td></td>
</tr>
<tr>
<td>State and District Standardized Testing Summaries</td>
<td></td>
</tr>
<tr>
<td>Important School-Based Assessments</td>
<td></td>
</tr>
<tr>
<td>Mathematics</td>
<td>Work samples included in Portfolio should represent the typical work level of the student in each subject.</td>
</tr>
<tr>
<td>Category</td>
<td>Notes</td>
</tr>
<tr>
<td>---------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>English/Language Arts/Writing</td>
<td></td>
</tr>
<tr>
<td>Science</td>
<td></td>
</tr>
<tr>
<td>Social Studies/History</td>
<td></td>
</tr>
<tr>
<td>Foreign Language</td>
<td></td>
</tr>
<tr>
<td>Art/Design</td>
<td></td>
</tr>
<tr>
<td>Other</td>
<td></td>
</tr>
<tr>
<td>Instructional Case Notes</td>
<td>Teachers and other instructional staff should note any particular academic strengths or needed supports.</td>
</tr>
<tr>
<td>List of Extracurricular Activities</td>
<td></td>
</tr>
<tr>
<td>Extracurricular Recommendations</td>
<td>In the case a student moves mid-semester or mid-season, they may benefit from letters of recommendation or evidence of previous participation for try-out based extracurriculars, such as sports, band/orchestra, and debate.</td>
</tr>
<tr>
<td>Counseling Case Notes</td>
<td>If student has special emotional needs, counselors should include case notes and recommendations for support.</td>
</tr>
<tr>
<td>PSAT/SAT/ACT Score Sheets</td>
<td>If available, include score sheets for both practice and official tests.</td>
</tr>
<tr>
<td>AP Score Sheets</td>
<td>If available, include score sheets for both practice and official tests.</td>
</tr>
<tr>
<td>Letter of Recommendation Reference Sheet</td>
<td>Securing college or other recommendations may be a laborious process for students who have transferred several times throughout high school. Encouraging students to speak with teachers about recommendations and record their contact information on a reference sheet before they move can help ease stress as students apply for college or special opportunities.</td>
</tr>
</tbody>
</table>
IDENTIFYING TRANSITION PATHWAYS PROTOCOL

THE NEED

Although schools or districts may support a large number of highly mobile students, they often have not collected or reviewed data to better understand patterns among these students’ transitions. Instead, when a student moves to a new school, the school must determine, based on the individual case details, how to place and support that student in classes, award credits for previous coursework, and provide socioemotional support. Often, each new student is treated as an entirely discrete “event,” which makes enrolling and supporting the student less efficient for the school and possibly more complicated for the student. If schools or districts could track basic information about their highly mobile students to determine whether they often receive students from certain schools, districts, or states and/or that they often send students to certain districts, schools, or states, they may begin to identify patterns in the transitions and thus develop supports for the students, counselors, and instructional staff tailored to those common patterns.

This recommended protocol focuses on data collection and assessment, with the idea that by tracking certain characteristics of all the students who enroll or leave the school at non-standard times, patterns will start to emerge. Of course, any single student is a unique child with unique family and mobility circumstances. However, using data in this way will actually allow schools to better serve the individual needs of each child by making routine those things which can be systematized, allowing school and district staff to devote time, attention, and energy to the elements of a student’s needs that are unique.

TOOL DESCRIPTION

This recommended protocol provides a set of prompts and recommendations for how schools or districts can begin identifying transition patterns. It, then, provides suggestions on how the information could be used to support mobile students.

The tool was developed following brainstorming and prototyping at workshops with education professionals based on their own practices and expressed needs, as well as research into other effective practices.

PRIMARY USERS

District personnel; registrars; data and evaluation specialists; counselors
<table>
<thead>
<tr>
<th>IMPLEMENTATION CHECKLIST</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PRE-IMPLEMENTATION</strong></td>
</tr>
<tr>
<td>Student enrollment forms include data field on previous school, district, and state</td>
</tr>
<tr>
<td>Student withdrawal process includes collection and recording of data</td>
</tr>
<tr>
<td>Student information systems include searchable data on previous school or district/state and withdrawal data</td>
</tr>
<tr>
<td><strong>BEFORE MOVE</strong></td>
</tr>
<tr>
<td>Sending School</td>
</tr>
<tr>
<td>Obtain and record information on location of new school, if available, in student information system</td>
</tr>
<tr>
<td><strong>DURING MOVE</strong></td>
</tr>
<tr>
<td>Sending School</td>
</tr>
<tr>
<td>Obtain and record information on location of new school, if available and not previously provided, in student information system</td>
</tr>
<tr>
<td>Receiving School</td>
</tr>
<tr>
<td>During enrollment process, record information on previous school, district, and state</td>
</tr>
<tr>
<td><strong>INTRODUCTORY PHASE</strong></td>
</tr>
<tr>
<td>Sending School</td>
</tr>
<tr>
<td>Obtain and record information on location of new school, if not previously recorded, in student information system</td>
</tr>
<tr>
<td>When official transcript request is received, confirm location of new school, district, state</td>
</tr>
<tr>
<td>Receiving School</td>
</tr>
<tr>
<td>During enrollment process, record information on previous school, district, and state</td>
</tr>
<tr>
<td>Use data to place student and provide proper academic supports</td>
</tr>
<tr>
<td><strong>AFTER MOVE</strong></td>
</tr>
<tr>
<td>Receiving School</td>
</tr>
<tr>
<td>Collect data to identify academic transition patterns among students moving from same schools/districts/or state</td>
</tr>
</tbody>
</table>
IDENTIFYING TRANSITION PATHWAYS

A Recommended Protocol

In schools or districts with high mobility, the continual inflow and outflow of new students can strain the schools, the counselors, and instructional staff. Often each enrolling student is treated as an entirely “new event” even though the school or district may have worked with other new students from that sending school, district, or state numerous times in the past. If school or district personnel are able to identify common patterns, they may be able to better support mobile students and move through their own processes, by more effectively and efficiently interpreting transcripts and awarding credits, placing students in courses and programs, identifying and providing academic and socioemotional support needs.

This recommended protocol provides simple prompts for schools or districts to begin identifying transition patterns and then suggests ways to use that information. Because enrollment practices and student information systems vary widely across the country, the suggestions here, while based on interviews with school personnel from a number of districts of different sizes, should be customized to suit local policies and practices.

1) Identify moments in enrollment/withdrawal processes that could be systematized without sacrificing quality of support

- Identify what processes are conducted for all new students
- Identify which documents all students (or families) need to complete, and what information is collected
- Identify which types of students take longest to acclimate to your school or district and why
- Identify what processes are conducted for all exiting students
- What else?

_______________________________________________

_______________________________________________
2) Identify and define what data you want to collect to facilitate more efficient supports for students and families?

- Determine whether you want information on a new student’s previous school, district, and state
- Assess whether you want to review historical data or only collect new data
- Identify the other information about the student that you would like to link with information on the previous school, district, or state, such as:
  - Grade level
  - Military status
  - Number of moves and previous locations
  - Special education status
  - Homeless, migrant, or foster status
  - Other
- Determine whether you want information identifying the new school a withdrawing student enrolls in
- Determine whether you want to identify patterns about timing, such as
  - What times during the year students enroll or withdraw
  - How much preparation time you usually have between learning of a student’s enrollment or withdrawal and the day that student arrives or leaves
- What else?

3) Review your current data collection tools and compare them to the data you want to collect (school or district enrollment forms/ withdrawal forms and questionnaires, teachers’ collection practices, etc.)

- Review your enrollment forms to determine whether they request the information/data that you want to collect
- Consider whether your enrollment specialists (registrars, counselors, secretaries, others) have a protocol to confirm that the information is properly entered
- Determine whether your withdrawal forms collect information on the new school and family’s new address
- Consider whether you have a practice in place to collect transfer information based on transcript requests from schools
4) Meet with your student information and/or information technology teams

☐ Identify what information is currently available

☐ Determine whether the school or district already collects information on previous school or district/state for new students

☐ Determine whether that information collected or stored in a searchable format and whether it is consistently entered

☐ If it is, identify a time period and obtain reports on student transitions

☐ If that information is not collected or is not in searchable format, work with the team and enrollment specialists to determine what steps need to be taken to collect or organize the data

☐ If appropriate, enlist the student information and/or information technology teams to assist in the development of a reliable protocol to collect and store the identified information

☐ Work with the student information and/or information technology teams to determine the most effective and efficient ways to report the identified information

5) Bring together student information/technology teams, enrollment personnel, and instructional coordinators to review and analyze the information

☐ Create general guidelines on how to define a pattern

☐ Review the collected information, if it already exists, to identify whether there are transition patterns

☐ Develop a protocol for reviewing information to update patterns
6) Meet with student support staff and instructional coordinators to review the collected information and evaluate how it can be used

- Where patterns appear to exist:
  - Learn more about the emerging patterns: in what ways are they clear and in what ways do they reflect nuance?
  - Collaborate with instructional staff and student support staff to assess whether there are academic patterns or recognizable curriculum issues linked with the transition patterns
  - Collaborate with instructional staff, student support staff, and extracurricular staff to assess whether there are socio-emotional or cultural adjustment patterns linked with transition patterns
  - Consider how patterns illuminate a student’s or the school’s experience at various stages of the transition process
  - Formalize contacts and communication practices with common sending schools or districts, including informing them of the transition pattern
  - Identify practices to help streamline enrollment and the provision of support for students and families who are transferring within an identified pattern
  - Consider outreach to the state Department of Education and/or developing guidance on credit transfers, if it is common to receive students from a certain state
  - If the transitioning children are military-connected, inform relevant School Liaison Officer of identified pattern
  - If the transitioning children are homeless, inform relevant social service agency of identified pattern
  - If the transition children are migrant, inform common sending state/school or district and discuss potential collaboration
  - If the data do not suggest that there is a pattern of common schools/districts/states for new students or if there is insufficient data
    - Create general guidelines on what level of transfers would create a pattern
    - Continue to collect data and develop a protocol to spot check for changes in transition patterns
APPENDIX A: OTHER MOBILE POPULATIONS

Military-connected students are only one of many highly mobile student populations that can benefit from the practices and tools outlined by the CPRL Model. Migrant, homeless, foster, justice-involved, immigrant, and refugee children and youth also face the stresses of high mobility and, further, may be less poised for resiliency than their military-connected peers and therefore may be particularly well-served by improved transition supports. As part of the research for and development of the **MOBILITY MITIGATION MODEL**, CPRL reviewed literature on these other populations, the particular harm they potentially face in school transitions, and existing practices used to mitigate those effects. The Model and most of the Tools in our Guide can also be used to support non-military mobile populations. Throughout the Guide, we indicate where specific aspects of a tool or analysis might be modified to better address the needs of some of the other mobile student populations. This chart provides an overview of special considerations for schools and districts that serve these other highly mobile student populations. Below the chart are more detailed explorations of some of the areas where schools can provide support for these students, a list of resources, and relevant scholarship for further reading.

### OVERVIEW OF OTHER POPULATIONS

<table>
<thead>
<tr>
<th>POPULATION</th>
<th>MOBILITY DETAILS</th>
<th>UNIQUE RISKS, ASSETS, AND NEEDS</th>
<th>EFFECTIVE MOBILITY-RELATED PRACTICES</th>
</tr>
</thead>
</table>
| MIGRANT STUDENTS      | □ Families of migrant workers move frequently and typically follow the calendar of farming seasons  
□ Many migrant students start the school year late each year  
□ Periods out of school for migrant workers’ children—who may be working themselves—are often lengthy  
□ Migrant students may move in and out of one school district multiple times within a school year                                                                 | □ Socioeconomic Status:  
□ Often suffer material or economic hardships that may foundationally impede learning  
□ Age:  
□ Are often overage due to frequent relocations  
□ Language:  
□ Are often English Language Learners, bilingual  
□ Often require translated materials and services for family members  
□ May receive less support and assistance schoolwork and navigating school community due to language barriers  
□ Other Responsibilities:  
□ May work in addition to attending school                                                                 | □ Cultural Competency:  
□ Create a bilingual website and school materials  
□ Hire bilingual staff or offer opportunities for staff to study languages common to families and students  
□ Require professional development that prepares teachers for linguistically diverse classrooms  
□ Require intensive staff training on migrant education program  
□ Design curriculum that celebrates diversity  
□ Family Support:  
□ Provide educational opportunities—like English as a Second Language (ESL) and high school equivalency classes—for family members                                                                 |
<table>
<thead>
<tr>
<th>POPULATION</th>
<th>MOBILITY DETAILS</th>
<th>UNIQUE RISKS, ASSETS, AND NEEDS</th>
<th>EFFECTIVE MOBILITY-RELATED PRACTICES</th>
</tr>
</thead>
</table>
| STUDENTS EXPERIENCING HOMELESSNESS AND/OR EXTREME POVERTY | - Students experiencing homelessness often move throughout the school year – sometimes several times  
- The relocations can be sudden and unpredictable  
- Frequent moves between schools within a district or between districts within a state or region are common  
- Living situations vary and include temporary housing such as a shelter, staying with family members or friends, motels, or no shelter | - Socioeconomic Status:  
  - Often suffer persistent and extreme material or economic hardships that may foundationally impede learning  
- Trauma, Racism, and Mental Health:  
  - Frequently have experienced trauma  
  - May have significant mental health issues as a result of trauma  
  - May externalize mental health conditions through behavior like drug abuse and self-harm  
- Social Stigma:  
  - Often experience social stigma attached to poverty and homelessness that may | - Flexibility with Requirements:  
  - Acknowledge the challenges of homelessness and avoid punitive repercussions for affected students  
  - Be flexible around residency verification and identification  
  - Allow partial credit accrual for mid-semester moves  
- Strong Relationships with Community:  
  - Accurately identify students through strong relationships with social service agencies in the community  
  - Foster strong school connections with community stakeholders |
| | | - Often responsible for siblings or other tasks at home while parents work  
- Home Support:  
  - May live with guardians rather than parents  
  - May have parents or and guardians who are not familiar with the United States education system  
  - Rely on parental or familial support that may manifest differently than support offered by families that are native to the United States  
  - Rely more extensively on support structures beyond immediate family and draw heavily from community  
- Perspectives on Education:  
  - Families typically place high value on education | - Hire and support staff willing to form close bonds with parents  
- Host support groups for parents  
- Welcoming Practices:  
  - Foster safe spaces to enable students to form community with other students more quickly  
  - Provide opportunities for students to stay connected with peers after moves, like school-sponsored pen-pal relationships or opportunities to connect on-line  
  - Create student ambassador clubs with students who share similar backgrounds  
- Data-Informed Practice:  
  - Track data and use data to build relationships and communication practices with staff at schools with high migrant populations |
<table>
<thead>
<tr>
<th>POPULATION</th>
<th>MOBILITY DETAILS</th>
<th>UNIQUE RISKS, ASSETS, AND NEEDS</th>
<th>EFFECTIVE MOBILITY-RELATED PRACTICES</th>
</tr>
</thead>
</table>
| COURT-INVOLVED STUDENTS | □ Court-involved students experience two dimensions of mobility:  
  □ Between schools in juvenile justice institutions  
  □ Between schools in juvenile justice institutions or prison and traditional schools upon release  
  □ Mobility varies greatly depending on length and degree of involvement with justice system | □ Socioeconomic Status:  
  □ Come disproportionately from low income backgrounds  
  □ Costs of court processes may further disadvantage families  
  □ Trauma, Racism, and Mental Health:  
  □ Have high incidence of trauma before incarceration  
  □ Early exposure to systemic and institutionalized racism, race-related | □ Interagency Cooperation:  
  □ Encourage interagency cooperation between traditional school, school in corrections facility, court agencies, and relevant social services to ensure quick reintegration into schools  
  □ Alternative Credit Options:  
  □ Allow for student choice in decision making regarding school options |
| MOBILITY DETAILS | □ Parental Involvement:  
  □ May have parents or other family members overburdened with tasks related to basic survival and thus unable to engage actively with school  
  □ May not have supervisory family members to help them enroll and stay engaged in school | □ With appropriate support, may develop exceptional ability to persist in the face of adversity | □ Alternative Credit Options:  
  □ Offer summer programming  
  □ Offer and promote online courses and digital learning tools |

When mobility impede building healthy, open social relationships:

- Parental Involvement:
  - May have parents or other family members overburdened with tasks related to basic survival and thus unable to engage actively with school
  - May not have supervisory family members to help them enroll and stay engaged in school
- Academics:
  - Experience high mobility, truancy, mental health issues, and school discontinuity that can severely impact foundational academic skills and knowledge
  - Are often at high risk of academic frustration, disengagement, and eventual withdrawal
- Resiliency and Grit:
  - With appropriate support, may develop exceptional ability to persist in the face of adversity

Court-involved students experience two dimensions of mobility:

- Between schools in juvenile justice institutions
- Between schools in juvenile justice institutions or prison and traditional schools upon release
- Mobility varies greatly depending on length and degree of involvement with justice system

Socioeconomic Status:

- Come disproportionately from low income backgrounds
- Costs of court processes may further disadvantage families

Trauma, Racism, and Mental Health:

- Have high incidence of trauma before incarceration
- Early exposure to systemic and institutionalized racism, race-related
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<tr>
<th>POPULATION</th>
<th>MOBILITY DETAILS</th>
<th>UNIQUE RISKS, ASSETS, AND NEEDS</th>
<th>EFFECTIVE MOBILITY-RELATED PRACTICES</th>
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<tr>
<td>- Most incarcerated youth return to their communities after incarceration</td>
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<td>- Incarcerated youth disproportionately live in high-poverty neighborhoods where residential mobility is high and often have experienced or will experience school moves before and after incarceration</td>
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<td>- Trauma based in part on disproportionate incarceration of Black and Hispanic children</td>
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<td>- Often have high instance of untreated mental and behavioral disorders stemming in part from exposure to trauma</td>
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<td>- Social Stigma:</td>
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<td>- Experience severe social stigma attached to incarceration</td>
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<td>- Move Frequency:</td>
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<td>- Move frequently between correctional and traditional schools with little or no notice</td>
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<tr>
<td>- Experience difficult transition between life inside correctional institutions and to life outside</td>
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<td>- Academics:</td>
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<tr>
<td>- Experience high incidence of developmental and learning disabilities</td>
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<td>- Typically enter correctional classrooms significantly behind the average expected performance of students their age</td>
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<td>- Majority never return to traditional schools upon release</td>
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<td>- Educational Intervention:</td>
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<td>- May receive intervention through appropriately supportive educational services within and outside of prisons and increase chance of success across the lifespan</td>
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<td>- Resiliency and Grit:</td>
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<td>- With appropriate support, may develop exceptional ability to persist in the face of adversity</td>
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<tr>
<td>- Include credit recovery and GED options for returning students</td>
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<td>- Offer online coursework, including online syllabi to allow students to have access to the entire course in case of moves</td>
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<td>- Robust Counseling and Support:</td>
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<tr>
<td>- Provide intensive academic and social case-management services for up to a year post release</td>
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<td>- Provide opportunities to develop social capital through mentorships with adults</td>
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<td>- Strong Community Ties:</td>
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<tr>
<td>- Design protocols to keep students connected with home, school, social life, and schoolwork during incarceration</td>
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<tr>
<td>- Encourage continued involvement of parents and support networks in student’s academic life during and after incarceration</td>
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<td>- Peer Support:</td>
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<td>- Design peer mentoring activities</td>
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<td>- Data-Informed Practice:</td>
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<td>- Collect data on transition patterns in order to build communication between schools and facilities and to better support the students</td>
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<td>POPULATION</td>
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| IMMIGRANT AND REFUGEE STUDENTS | ☐ Immigrant and refugee students may move with less frequency than other highly mobile student groups  
☐ Experiences before move are often highly traumatic, exacerbating the risks of school mobility  
☐ Students may face significant cultural barriers | ☐ Socioeconomic Status:  
☐ Often suffer material or economic hardships that may foundationally impede learning  
☐ Acculturative Stress:  
☐ Often experience stress, depression, anxiety frequent and culture shock as student adjusts to new environment  
☐ Integration into new community lower priority for involuntary immigrants  
☐ Language:  
☐ Are often English Language Learners, multilingual  
☐ Family members may require translated materials and services  
☐ Family members may be less able to assist with schoolwork due to language barriers  
☐ Trauma, Racism, and Mental Health:  
☐ May have experienced severe trauma and material hardship related to conflict in their home country  
☐ Often experience labeling, stereotyping, and racism upon relocation; often relocate to racially homogenous locales in which they are classified as outsiders  
☐ Experience high incidence of post-traumatic stress and untreated mental and behavioral disorders  
☐ May be fearful or distrustful of authority figures, including teachers  
☐ Home Support: | ☐ Interagency cooperation:  
☐ Build on connections between local, national, and international organizations involved in educating refugee children  
☐ Socioemotional Support:  
☐ Provide extensive counseling and supportive programming in schools  
☐ Community Integration:  
☐ Host programming that integrates recent immigrants into the broader school community  
☐ Design ESL programs for families that are integrated with non-ESL programs when possible  
☐ Academic Support:  
☐ Be flexible in classroom assignments to help children make up lost years of schooling while still providing interactions with peers their own age  
☐ Celebrate diversity  
☐ Community Partnerships:  
☐ Foster strong ties with community organizations that can offer students and families support |
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</table>
| STUDENTS IN FOSTER CARE | Students in foster care experience extremely high incidence of school transfer throughout childhood and adolescence | □ May have support structures that extend beyond immediate family to draw heavily from community  
□ May have support that manifests differently than support offered by families native to the United States  
□ May live with guardians rather than parents  
□ May have parents or guardians who are more familiar with education systems outside of the United States  
□ Perspectives on Education:  
□ Place high value on education | □ Transportation:  
□ Follow federal guidelines to cover transportation costs for students after a move so students can continue attending the same school  
□ Interagency Cooperation:  
□ Foster increased cooperation between foster care agencies and schools, particularly in regard to record transfer  
□ Include educators on intake teams to explain records and provide additional assessment as needed  
□ Expansion of statewide data collection and monitoring systems:  
□ Ensure consistency of record keeping to make sure schools have adequate information when student transfers  
□ Flexibility with Requirements: |
| | Highly mobile foster children often miss large portions of the school year as they move between different foster living situations or between foster and biological or adoptive parents | Relocations are often sudden and unpredictable, frequently occurring mid-semester | |
| | Relocations are often sudden and unpredictable, frequently occurring mid-semester | Socioeconomic Status:  
□ Often have suffered material or economic hardships that may foundationally impede learning  
□ Trauma, Racism, and Mental Health:  
□ Frequently have experienced some form of trauma  
□ Often have untreated mental and behavioral disorders as a result of trauma  
□ Social Stigma:  
□ Have often experienced severe social stigma attached to foster care  
□ Academics:  
□ Often experience high mobility, truancy, mental health issues, and school discontinuity that severely impact foundational academic skills and knowledge | |
| | | | Transportation:  
□ Follow federal guidelines to cover transportation costs for students after a move so students can continue attending the same school  
□ Interagency Cooperation:  
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<td>- At high risk of academic frustration, disengagement, and eventual withdrawal</td>
<td>- Remain flexible with enrollment requirements</td>
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<td>- Health:</td>
<td>- Allow partial credit accrual for mid-semester moves if possible</td>
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<td>- Often suffer from poor physical health</td>
<td>- Appropriate Staffing and Training:</td>
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<td>- Parental Involvement:</td>
<td>- Appoint educational liaisons to help students navigate the enrollment and withdrawal processes if guardians are unavailable</td>
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<td>- May have limited parent or guardian involvement in academic and school life because of temporary or transitory relationships</td>
<td>- Host professional development on new ESSA requirements for schools serving foster children and youth</td>
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<td>- “A Fresh Start:”</td>
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<td>- New school or setting may give student chance to “start over” and distance self from past traumas or disappointments</td>
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<td>- Resiliency and Grit:</td>
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<td>- With appropriate support, may develop exceptional ability to persist in the face of adversity</td>
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MODIFYING THE GUIDE TO SERVE OTHER POPULATIONS

To optimize the impact of the Guide’s effective practices as they are modified or used to support other mobile populations, school and district leaders and other practitioners should strategically assess which practices in the Model and Toolkit should be prioritized and which contextual adjustments may be necessary when serving other mobile populations. This discussion addresses some of the key areas of challenge for schools and districts supporting other mobile students.

IDENTIFICATION, STIGMA, & SUPPORTIVE PRACTICES

A foundational aspect of offering appropriate supports to students is **EARLY IDENTIFICATION OF MOBILITY STATUS**. However, some highly-mobile populations may be reluctant to share their status upon arrival at a new school for a variety of reasons. Most high-mobility populations face ingrained and ubiquitous social stigmas (Kidd, 2007; Kirk & Sampson, 2014) that make early identification and the implementation of supportive practices crucial but potentially hard to trigger. Seeking to avoid prejudice associated with homelessness or justice-involvement, for example, families may choose to conceal their status from school authority figures (Abamu, 2017; Kirk & Sampson, 2014). In cases where a child is undocumented or is living with an undocumented parent or family member, concealing immigration status may in fact be critical to family stability and safety (Wald, et al., 2017). Legally and ethically, the preferences of the family must be honored in all situations.

In the long term, the **IDENTIFICATION AND DATA TRACKING OF MOBILE STUDENTS** may enable the improvement of school services by unveiling the existence of patterns within student mobility by allowing schools that often share students to develop communication protocols and more quickly implement academic and socioemotional supports. It may also facilitate improved identification of students, thus allowing the school or district to provide targeted support. For instance, the Migrant Student Record Exchange (MSIX) is an information exchange system that supports students whose parents are migrant workers and the schools that serve them in part by providing explicit tools for identifying the students as they move from district to district. Additionally, the Migrant Interstate Cooperative Program provides supports for migrant students who are based in Texas but often attend school elsewhere for at least part of the year.

Nurturing an immediately **INCLUSIVE AND WELCOMING CLIMATE** for all new families is especially essential to creating a space where families feel comfortable sharing their mobility status. Schools are better able to serve mobile students and families if details about mobility status are available. Cultivating a safe and inclusive school culture may also help families and students feel more comfortable being open about their life at home. School leaders should sponsor **MANDATORY CULTURAL COMPETENCY TRAININGS** to better equip staff to identify and support the mobile sub-groups they interact with most often at their school. Further, schools should actively recruit and hire staff with backgrounds similar to the students and families they serve; often, contact with a relatable school official can make families feel more comfortable sharing important information. The confidentiality of this information is essential for all students, but should be noted particularly when designing protocols for practices that will include more vulnerable highly mobile student groups.

COMMUNITY & SCHOOL CONNECTION

Research also suggests that **CLOSE RELATIONSHIPS WITH FACULTY AND STAFF** may serve as lifelines for students facing instability outside of school. Generally, because military families by definition include at least one consistently employed head of household, they tend to have greater access to the economic and material resources—e.g.
steady income streams, housing, high-quality healthcare, childcare, and tuition assistance—that support home stability than other highly mobile groups (Hosek & Wadsworth, 2013). As such, when supporting other mobile populations who may not have similar stability at home, schools should take particular care to enhance elements of the Model and Tools that will connect non-military mobile families with needed supportive resources whether school-based or in the community. Non-military mobile student groups would benefit from CLOSER TIES BETWEEN SCHOOLS AND COMMUNITY SUPPORT ORGANIZATIONS, much as military-connected students and families benefit from strong ties between schools and the military installation. Districts should work actively to open communication with the government agencies, local social service providers, housing organizations, state and federal juvenile justice institutions, and child welfare organizations that mobile students interact with and receive support from outside of the classroom (Mendenhall, Russell, & Buckner, 2017; Taylor & Ravinder, 2012; Gibson & Hidalgo, 2009; Risler & O'Rourke, 2009; Zetlin, Weinberg, & Luderer, 2006). To reach their full potential, children—and their parents or guardians—must be deeply nurtured and supported holistically. Schools simply do not have the resources to do the work alone, which makes partnerships essential.

ENROLLMENT & WITHDRAWAL PROCESSES

From an administrative perspective, the difficulties highly mobile students face with respect to enrollment at a new school are remarkably similar across populations. All mobile students will benefit from efforts to INSTITUTIONALIZE AND STANDARDIZE PROCESSES that will expedite enrollment, prevent gaps in student records, and facilitate their efficient transfer. Establishing STUDENT PORTFOLIO SYSTEMS may simplify this process (Astor et al., 2017). Nevertheless, the practices recommended in this Guide will require adjustment if schools and districts are to support non-military mobile populations fully in response to school transitions.

In some cases, facilitating smooth enrollment (including record transfer and other practices detailed in the Toolkit) will involve FORGING CONNECTIONS WITH EDUCATIONAL INSTITUTIONS OUTSIDE OF THE TRADITIONAL PUBLIC SCHOOL SYSTEM. If a school serves a high volume of justice-involved youth, for example, it may be necessary to build bridges with the juvenile justice institutions through which a high volume of students have passed. Research suggests that the dearth of communication between traditional schools and educational institutions in youth prisons contributes to the high school disengagement rates of formerly-incarcerated youth (Geib et al., 2011); as such, the hard work of building these relationships has the potential to significantly affect educational outcomes.

All mobile populations will benefit from the design of USER-FRIENDLY PROCESSES—like an accessible portfolio system—that make it simple for both educators and guardians to access student records. For some mobile students, however, access to records can present particularly complex challenges. While federal law requires that schools enroll foster children and homeless children even when paperwork is unavailable, schools may struggle to place these students appropriately without the proper documentation. School records for foster children can be particularly hard to track down as responsibility for the child is transferred between agencies and guardians (Zetlin, Weinberg, & Shea 2006). While it is often recommended that military parents hand-carry back-up records, foster children often will not have a consistent guardian to do so, making the development of robust school data transfer systems and flexible standards of access to such documentation especially essential. Such portfolio systems are not without precedent. Migrant students, for example, have benefitted immensely from the Migrant Student Record Exchange (MSIX), which provides electronic access to school records even as families cross state lines.
**CLASSROOM AND INSTRUCTIONAL STRATEGIES**

Perhaps most importantly, upon transfer, schools should strive to identify student academic needs as quickly as is feasible. This process is particularly crucial for economically and racially marginalized mobile students who are at higher risk of academic disengagement than their military-connected peers (Popp, Grant, & Stronge, 2011).

Teachers play an incredibly important role in ensuring student success by balancing both emotional needs and academic needs (Popp, Grant, & Stronge, 2011). Consistently assessing student skills and appropriately differentiating instruction and assignments to account for gaps in knowledge is essential for highly mobile students who have often spent a great deal of time out of school (Popp, Grant, & Stronge, 2011). Similarly, teachers should plan to give new students extra tutorial time, either personally or with the help of teaching assistants or school volunteers (Vacca, 2008). Finally, engaging in culturally sustaining pedagogy (Ladston-Billings, 2014) and adjusting curriculum to include culturally-relevant and engaging content (Popp, Grant, & Stronge, 2011) are practices instructional leaders can use to not only integrate mobile students into their new learning environment but also to lay the groundwork for caring, responsive relationships.

**SOCIAL CONNECTION**

Highly mobile students will require support in a variety of types of social connections.

The development of adult connections is especially critical for mobile children—like those in foster care—who may not have an abundance of consistent relationships with adults in other areas of their lives (Ahrens et al., 2001). Teachers and administrators should be particularly cognizant of creating classroom spaces where mobile students feel safe and supported (Popp, Grant, & Stronge, 2011).

Similarly, schools should actively foster spaces for peer connection, a particularly important intervention for mobile populations whose relationships at home may be inconsistent. While school-wide awareness efforts—equivalent to the Month of the Military Child for military-connected youth—may serve to further isolate more stigmatized mobile student populations, targeted inclusion strategies in the weeks after a move can be the difference between social alienation and successful integration. School navigation buddies during the first weeks of school, lunch tables hosted by student council representatives, and “safe zones” for after-school activities such as homework help can help mobile students connect with friends (Astor et al., 2017). Schools should take particular care to ensure that students who are members of socially marginalized groups feel empowered to seek out extracurricular activities that will provide them with built-in support networks (Astor et al., 2017).
RESOURCE LIST

COLLABORATIONS
Building Successful Collaborations: Ten Principles of Sustainable Partnerships

STUDENTS EXPERIENCING HOMELESSNESS

TOOLS
EDUCATION LAW CENTER: Toolkit for Parents and Providers
FAMILY SERVICE PROVIDER NETWORK: Promising Practices for Agencies Serving Homeless Students
NATIONAL ASSOCIATION FOR THE EDUCATION OF HOMELESS CHILDREN AND YOUTH: College Access for Students Experiencing Homelessness
NATIONAL ASSOCIATION OF STATE DIRECTORS OF SPECIAL EDUCATION: Homeless and Special Education Administrative Collaboration
NATIONAL CENTER FOR HOMELESS EDUCATION: McKinney-Vento Toolbox
NATIONAL CENTER FOR HOMELESS EDUCATION: Housing and Education Collaborations to Serve Homeless Children, Youth, and Families
NATIONAL CENTER FOR HOMELESS EDUCATION: Supporting School Success for Homeless Children of Veterans and Military Service Members
NATIONAL CENTER FOR HOMELESS EDUCATION: The Educational Rights of Children and Youth Experiencing Homelessness: What Service Providers Need to Know

RECOMMENDED TEXTS

COURT-INVOLVED STUDENTS

TOOLS
CHILDREN’S ACTION CORPS: “Student-First” Approach: A Paradigm Shift for Professionals Working with Children and Young People Involved with the Juvenile Justice System
COUNCIL FOR A STRONG AMERICA: Juvenile Justice Practitioners' Toolkit
RECOMMENDED TEXTS


MIGRANT STUDENTS

TOOLS

PENNSYLVANIA DEPARTMENT OF EDUCATION: *Pennsylvania Migrant Education Program Toolkit*

EDUCATION WORLD: *Meeting the Educational Needs of Migrant Students*

COLORIN COLORADO: *Migrant Students: What We Need to Know to Help Them Succeed*

RECOMMENDED TEXTS


Lundy-Ponce, G. (2010). Migrant students: What we need to know to help them succeed. LD online: The Educators’ Guide to Learning Disabilities and ADHD.
STUDENTS IN FOSTER CARE

TOOLS
US DEPARTMENT OF EDUCATION: Foster Care Transition Toolkit
LEGAL CENTER FOR FOSTER CARE AND EDUCATION: Blueprint for Change

ALLIANCE FOR CHILDREN’S RIGHTS: Foster Youth Education Toolkit
FOSTER CLUB: For Students Aging Out of Foster Care: Transition Toolkit

RECOMMENDED TEXTS

STUDENTS WHO HAVE IMMIGRATED

TOOLS
ACLU: FAQ for Educators of Immigrant Children in Public Schools
THE INSTITUTE FOR EDUCATION AND SOCIAL POLICY (NYU): Race, Immigration, and Poverty
PENNSYLVANIA DEPARTMENT OF EDUCATION: Education Access Toolkit for Undocumented Students
THE OFFICE OF FAMILY AND COMMUNITY ENGAGEMENT: Supporting Immigrant And Refugee Students And Families
UNITED WE DREAM: Here to Stay Toolkit
US DEPARTMENT OF EDUCATION: Newcomer Toolkit

RECOMMENDED TEXTS


APPENDIX B

THE RISKS OF HIGH MOBILITY: A DISCUSSION OF HARMS

INTRODUCTION

Certain populations of students change schools with unusual frequency. Military-connected students, for instance, move approximately six-nine times between kindergarten and high school graduation (Kitmitto et al., 2011), about three times more often than the civilian population. These moves create a unique set of challenges within and beyond the classroom. Frequent school transitions are seen as a risk factor for a range of academic difficulties and socioemotional challenges (Kitmitto et al., 2011). This review seeks to identify and codify these difficulties and challenges as they arise in the highly mobile lives of military-connected students, which were the focus of our research, but these findings are applicable other groups of highly mobile students.¹ We approach these challenges through the lens of particular areas of risk potentially leading to harms that have been identified in the academic literature and in CPRL’s studies. This “harms codification” was conducted in order to inform the development of the mobility mitigation model and toolkit for mitigating the impact of school transitions.

For this project, we reviewed much of the research and findings from CPRL’s Spring 2017 project for the Military Child Education Coalition (“MCEC”), including the final report, the comprehensive literature review, many of the interviews conducted, and additional works on mobility issues. We conducted additional interviews and academic research - we discussed some of these challenges in our two workshops with practitioners held in February and July 2018. While there is some data on the impact of mobility on the academic progress and socioemotional challenges of students from the general population, much of the information on military-connected students is anecdotal or narrative.

POTENTIAL RISK FACTORS FOR HARMS FROM FREQUENT SCHOOL CHANGES

Research indicates that frequent school and geographic transitions may put military-connected students at risk of negative academic and socio-emotional impacts. Academic literature exploring challenges faced by highly mobile students has most often focused on students who are not connected to the military, and who often have other significant risk factors in their lives - such as intense poverty, homelessness, or migrant status, among others. Indeed, some research indicated that moving may be a positive experience for students, leading to opportunities for growth and various social benefits (Park, 2011; see also, Military Child Education Coalition, 2012). However, while the risk factors, along with the possible benefits, may differ in intensity from those faced by other mobile populations, it is likely that military-connected students still face significant challenges in their lives relating to this mobility. We have identified the following potential academic and socioemotional risk factors, and their related harms as they are experienced by military-connected students.

¹ A discussion of the school-related challenges specific to other groups of highly mobile children is available in Appendix A.
ACADEMIC RISK FACTORS:

1. Special Education Status and Other Disabilities

Students with special needs may experience particular programmatic discontinuity during transitions between schools and additional difficulties in qualifying for appropriate services in their new school (U.S. GAO, 2011). In American schools, all children with special needs are guaranteed access to a Free Appropriate Public Education (“FAPE”) and an Individualized Education Program (“IEP”), a legal document that attempts to mitigate the difficulties students with disabilities may have in accessing appropriate educational services (U.S. Department of Education, 2000). Despite the legal mandate to provide all children with an educational experience that meets their scholastic needs, a number of issues emerge for students with disabilities that impact their ability to access appropriate supports.

First, and perhaps most importantly, the decentralized nature of the American education system has led to a substantial variation in standards around special education between localities. The federal law regulating disability services—the Individuals with Disabilities in Education Act (“IDEA”)—sets certain special education standards that all schools must meet. Schools are charged with identifying students who may have special needs, evaluating them, and developing an IEP with appropriate services and goals if it is found they qualify as “disabled.”

Interpretation of these standards – identification and the determination of appropriate services – varies widely from state to state and even district to district as the federal government grants schools considerable leeway in interpreting what services will best meet the needs of each child (Villa, et al., 2005). Children with special needs may thus experience dramatic changes in services, curriculum, class size, quality of instruction, and available assistive technology upon relocation to a new state. Beyond the human discrepancies in developing or interpreting individual students’ plans, funding disparities between localities may also cause variation in the quality or type of special education services available to a child; it is sometimes the case that the articulated plan specified on a child’s IEP developed at one institution cannot realistically be fulfilled at subsequent schools (Military Child Education Coalition, 2012). For instance, upon receiving a new student who already has an IEP, a school is required to provide the child services “comparable” to those set out in the student’s existing IEP until a new one is developed. Interpretation of what “comparable” encompasses, however, may vary widely in practice. While some districts and schools work to provide adequate services, it is sometimes difficult to explain to students and their families why they no longer qualify for the exact services they had received before (U.S. GAO, 2011). Parents report feeling confused by these inconsistencies and, in many cases, may decline to transfer records, assuming that their child’s IEP services will not be honored at the new school (Arnold et al., 2011).

Additionally, frequent transitions between schools may significantly complicate records, making administrative interpretation difficult (Military Child Education Coalition, 2012). Generally, slow record transfer times between schools are often amplified for special needs students due to the high degree of confidentiality required in handling IEPs, leading to delays in access to specialized classes and services (Arnold, et al., 2011).

Furthermore, schools need only honor the existing IEP of a new student until they have had the opportunity to conduct their own evaluation. As with the “comparable services” requirement, schools, districts, and states have considerable leeway in interpreting what kinds of services meet the “free and appropriate
public education” requirement of the IDEA. This variability can result in a substantial and repeated discontinuity for some special education students who often benefit from predictability and consistency.

Finally, military-connected students may be both under- and over-identified as special needs students. Unfamiliarity with the students may make identifying special needs difficult for the host of teachers and counselors with whom students interact during critical academic years (Arnold et al., 2011). In some cases, parents of students with learning and cognitive disabilities report deliberately choosing not to transfer their child’s IEP to a new school in the hopes that they may avoid the often-stigmatized “special education” label (Military Child Education Coalition, 2012). Alternatively, in other instances, scholastic and cognitive issues linked more directly to transience may frequently be misattributed to disability (Arnold, et al., 2011).

2. Gifted, Talented, and High-Achieving Military-Connected Students in Gifted and Enrichment Programs

Highly mobile elementary-level students who have been identified as gifted and talented (“GT”), or, at the secondary-level, high-achieving students may face challenges related to finding and receiving appropriate and consistent services in their respective gifted and enrichment programs. Generally, GT and/or high achieving military-connected students transferring between schools may find it difficult to receive the appropriate educational services, which may lead to harms to the student’s academic and socio-emotional potential (Military Child Education Coalition, 2012).

First, application deadlines for applying to specialized schools may be difficult to meet during relocation or particularly when relocation occurs with little advance notice. Many magnet and specialized programs require students to be present in the district before and during application, often disqualifying otherwise suitable military-connected candidates (Military Child Education Coalition, 2012). Similarly, such programs often have limited numbers of seats, and a qualifying student arriving mid-year may find the program filled.

Different states, districts, and schools also often have disparate standards for enrollment in GT programs. Upon relocation, students may often be required to retake entrance exams to re-qualify for specialized classes, despite the Interstate Compact’s allowance for military-connected children to be placed in comparable programs until they can be tested (Military Child Education Coalition, 2012). Furthermore, some states consider gifted children to be children in need of specialized services, and thus require an IEP evaluation (Military Child Education Coalition, 2012). Though these are primarily barriers for elementary and middle school children, high schoolers transferring during the middle of a school year who attempt to enroll in higher tracked classes–such as honors or Advanced Placement courses–may be ineligible to register as a result of missed deadlines or the unavailability of classes. And, as is the case for special education military-connected students, slow record transfer may likewise delay enrollment into GT classes.

In the event that a military-connected student is able to enroll in GT classes, a lack of national standards for curriculum often causes divergent expectations and materials from one locality to the next. Instructional proficiency, curriculum and content, and academic rigor may differ greatly from school to school, leaving students either under- or over-prepared depending upon the institution they transferred from (MCEC Secondary Education Transition Study, 2001).

In contrast to elementary-level military-connected students, secondary-level, high achieving students who have enrolled in Advanced Placement (AP) or International Baccalaureate (IB) programs may face fewer issues continuing those programs (if they are available at their new school) because these curricula are relatively
consistent across the country. Additionally, secondary-level military-connected students are likely to be better able to advocate for their own education and can work with parents and counselors to enroll in courses that meet their needs (Military Child Education Coalition, 2012). Nonetheless, these students may still face challenges when their hoped-for advanced courses are not available due to size-limits or district testing policy (Military Child Education Coalition, 2012) – or simply because the new school does not offer the advanced coursework the student was pursuing. As a result, high achieving military-connected students, may face barriers to pursuing appropriately challenging programs and continuing in a course of study.

3. **General Disconnection from Academic Pursuits**

Due to their highly mobile nature, some highly mobile students may feel disconnected from their academic pursuits, which, in turn, could put these students at risk of other academic harms. Some of the academic literature, as well CPRL's previous studies, report that mobile students may at times develop a “why bother” attitude and disconnection from their academic courses due to the anxiety and anticipation of additional relocations (Arnold, et al., 2011). As a high school student candidly stated, “Why do I have to do this? Who knows, maybe the next school won't require [the course]. Why sometimes bother?” (CPRL Team Interview). Indeed, this academic disconnection may be tied to the military-connected student’s socio-emotional needs, resulting in each need intensifying the other to further exacerbate the problem. The “why bother” attitude is a risk factor for military-connected students who may be likely to disengage from their academic pursuits and opportunities for socio-emotional connections.

4. **Differences in Curriculum, State Requirements, and Pacing**

Because military-connected students transition between schools frequently, many students may face particular academic risks arising from the inconsistent curricula, content pacing, and achievement standards across schools, districts, and states (Lexington Institute, 2017). As explained by one study, “for a non-military student who remains in the same school… it can be assumed a level of comfort and understanding will be in place with the curriculum taught to all students. However, a mobile military-connected student … will experience a new curriculum [and] varied instructional alignment.” (Mispagel, 2016). Military-connected students may face each risk individually, or they may be commingled depending upon the student’s transition.

a. **Differences in Curriculum and Academic Requirements Between Sending and Receiving Schools Across States and Districts**

Curriculum differences and related differences in state-mandated requirements are often identified as a key academic challenge for highly mobile students. For example, the standards and curriculum structure for math may frequently differ between states (Virginia Council, 2017). In an unreleased 2014 report, WestEd researchers found these challenges stemmed from states having different academic indicators of what children should know in each grade, resulting in incomparable standards across states (Sutherland & Cohen, 2016). As a consequence of these differences, military-connected students may face significant challenges associated with enrollment, course placement, transfer of credits, and graduation.

For some students, their academic issues stem from the varying school and district credit translation and course placement procedures. As explained by one high school student, “[The school] saw that I took US history instead of American history. I had to retake that.” (CPRL Team Interview). A similar problem arises in states that, for instance, require a year-long government course, leading to frustration for transferring military-
connected students whose previous school may require only one semester of work. These students therefore may often find themselves either repeating coursework or with a credit deficiency (Military Child Education Coalition, 2012). This is particularly disruptive for students transferring as juniors or seniors. In the 2011 U.S. GAO report, one school district official noted that certain states required 25 classes to graduate from high school, whereas other states require only 20 classes, creating challenges for juniors and seniors to compensate for the credit deficit. Our research likewise indicated that issuance of credits from a previous school counting towards graduation in a new school remained a significant challenge; many military-connected students transferring as seniors had to take on extra coursework and sometimes forego preferred courses of study to become eligible (CPRL: Literature Review).

Academic issues may also arise due to the differences in the content of the curriculum or courses. While this issue is interrelated with differences in pacing (see Section 4(b) below), studies show that students may also experience learning gaps as a result of the differences in content (Lexington Institute, 2017). For example, the content of a military-connected student’s Algebra I at their old school may significantly differ from their new school’s Algebra I course that encompasses geometry or other topics. It is also important to note that while states participating in the Common Core curriculum may alleviate some of these discrepancies, concerns may still arise for students who transition between participating and nonparticipating states.

b. Pacing Differences Between Sending and Receiving School Curricula

Beyond the variations in standards between states, pacing differences between schools in different states, as well as those within the same state and/or districts, may exacerbate the academic risks mobile students experience. (Arnold, et al., 2011). As described by one Military Advocate, “When [military-connected students] move to attend school in a different state, they will often either be required to relearn content they have already mastered, or enter classes far behind their peers on other content.” (Lexington Institute, 2017; see also, Astor, et. al. 2011). These pacing differences are not limited to transitions between different states. Such changes in curriculum pacing may also occur during in-state transitions.

These pacing differences may leave students struggling to meet the learning outcomes in their new school because they are expected to draw on material in which they have no foundation (Arnold, et al., 2011). They also can leave students bored or disaffected as they sit through classes on material they’ve already covered. These differences also place teachers in a crucial yet extremely difficult position of identifying gaps in a student’s knowledge to minimize her academic risks or assessing how to challenge and engage a student who has already covered the material. As one teacher expressed, “[Military-connected students] come in anytime during the year and I don’t have the luxury of wasting any time with a child’s education.” (Arnold, et al., 2011). Additionally, pacing differences from transition between schools with year-long to semester schedules, may be particularly difficult to manage.

c. The Potential Harms and Challenges Related to Curriculum and Pacing Differences

Military-connected students may be confronted with a number of additional academic challenges stemming from the academic risks associated with multiple transitions among different academic regimes. At the most practical level, students may face transition challenges due to the different ways school structure their calendar; often, school calendars are inconsistent in their start, end, and mid-year break dates (CPRL Team Interview). These differences can result in a student having to “catch up” as soon as they register at the receiving school (Military Child Education Coalition, 2012). Similarly, students may also face challenges
between schools with different scheduling arrangements, e.g. traditional schedules versus block schedules (CPRL Team Interview).

Curriculum content differences also may affect a transferring student dramatically. Some students may find themselves bored and disaffected in class as a result of repeating content they have already mastered. On the other side, students may find themselves struggling as content is presented in a way that assumes the mastery of skills or content to which they have not been exposed (Arnold, et al. 2011).

These differences in curriculum content, sequencing, pacing, and scheduling may complicate proper placement and transcript interpretation, which can lead to a loss of academic time as the student is moved among classes or struggles to find her footing in a class that doesn’t match. As one school administrator noted, “they’re going to lose a credit and a half off their high school transcript. And there’s really no way to get around it... we can’t just give them credit for something they’ve missed twenty days of.” (Military Child Education Coalition, 2012).

The need to repeat content or whole classes because of state requirements may subject students to a loss of academic opportunity as they forego preferred coursework in order to meet seemingly redundant requirements. This can be most pressing for students who transfer toward the end of their high school career - as they sometimes scramble to gain the proper credits in order to graduate under a significantly different set of requirements than they have been working under.

Notably, there is little data on how these challenges affect the academic achievement or longer-term success of military-connected students, but the narrative evidence suggests that these are keenly felt challenges among students, families, and school personnel.

5. Mobility-Related Complications to Post-Secondary Opportunities

Frequent transitions may also pose an array of challenges to MC students’ college application efforts as well as access to other post-secondary opportunities. For instance, issues with credit recovery and transfer (Military Child Education Coalition, 2012) - particularly for mobile upperclassmen - may make timely completion of college applications more difficult. Mobile students may find it challenging to meet certain specific college requirements because they were unable to complete a course of study - or may be less competitive because they can’t show completion of higher level academic work. They may be further challenged by an inability to build stable relationships with counseling staff, who are critical to the post-secondary process. Counselors may find it difficult to recommend tailored colleges and other post-secondary opportunities that fit an MC student because they simply don’t know the student well enough and are unfamiliar with the MC student’s academic record, career goals, and personal strengths and interests.

Students’ mobile status may also complicate their application to state colleges and universities that have different requirements and admission procedures for in-state students. Some states, for instance, base admission to their more prestigious schools on class rank, but MC students may not qualify for certain rank because they are new to the school. Families may be nervous about whether their child will qualify for in-state tuition, which can significantly reduce costs. But the 2009 Higher Education Opportunity Act guarantees that military children receive in-state tuition in the state where they reside during application; upon enrollment, the child should not lose in-state status regardless of where their military parent may be stationed during their studies (National Military Family Association, 2017). Mobility however, may nonetheless make applying and receiving funding for college more complicated.
In addition, though numerous military-linked financial funding opportunities may make college more affordable for military families, challenges associated with joining high school sports teams and extracurricular activities could make preparing a stand-out application and applying for specialized scholarships more difficult (Military Child Education Coalition, 2012).

Finally, though experiences with change as a military child may theoretically make the emotional transition to college somewhat easier (K. Duquet, personal communication, CPRL Team interview, 2017), unlike children from more static homes, military children may be unable to choose a school location that guarantees physical proximity to their families. Because these mobile students often have particularly strong relationships with parents and siblings, the distance may be difficult.

6. **Other Challenges Faced by Military-Connected Students and the Challenges for Schools**

Many of the academic challenges related to high mobility often requires additional administrative effort from schools to mitigate those challenges. Military-connected students’ frequent moves, often during the middle of the semester, create extra burdens for the administration at both the sending and receiving schools, which may find their administrative procedures, capacities, and resources taxed as they address these added needs.

Several interviews conducted by the CPRL team revealed that many sending schools lack institutionalized exit procedures to send the exiting student’s record and other related documents in a complete and timely manner to the receiving schools (CPRL Team Interview). While these issues can arise because transfers happen unexpectedly with little time for schools to prepare, research suggests there are institutional strategies (e.g. improved effective communication between parents and school personnel) to ease the transition, though these may be resource and cost intensive (Astor, et al., 2012). Moreover, there are inconsistencies among the existing enrollment processes; i.e. whether schools accept hand-carried records or not, and whether schools enroll students before their official records are received (CPRL: Progress Report). As a consequence, students’ records may be lost or otherwise delayed, thus affecting their timely enrollment and placement into new schools and their appropriate courses.

In addition, some schools fail to provide parents with sufficient and clear information about the enrollment process. For instance, one interviewee expressed their concern that a significant percentage of military families are young enlisted families who may not be knowledgeable about the available support services (CPRL Team Interview). As a result, the younger military-connected families may suffer from their unfamiliarity with the various processes at different schools.

Some states may have regulations that exacerbate the potential risks to mobile students. For example, certain states may require students to attend schools within a mandated zone. Therefore, military-connected students may be forced to change schools multiple times in a span of a few weeks due to the military’s temporary housing provision while their family awaits permanent settlement (CPRL Team Interview). Some interviewees said that Texas schools may be reluctant to provide unofficial records to transferring students because the schools need an official transfer notice from the new school or the student is required to be identified as a drop out.
1. **Parental mobility (Deployment)**

Military-connected children not only cope with the challenges caused by their own mobility, but they may also suffer negative emotional effects when a parent has additional mobility—particularly when related to deployment (Mmari, et al., 2010). For example, students who move frequently may already have a weakened support system, and when the family move coincides with a parent’s deployment, the child is faced with the stress of an academic and social transition to a new school, as well as the uncertainty and fear surrounding a parent’s deployment.

Furthermore, having a deployed parent often results in more strain on the household and the non-deployed parent. A parent’s deployment may give rise to “parentification” or “adulting”—that is, the child assuming a parent’s role for themselves, siblings, or their entire family—and can impede their academic development and achievement (Military Child Education Coalition, 2012). Some children take on adult responsibilities organically, while others may be asked by the remaining parent to “pitch in” around the home. In some extreme cases, children aged 16 or older are left home alone when both parents are deployed, heightening feelings of insecurity, uncertainty, and exponentially increasing the responsibility that child has (CPRL Team Interview).

Such stress of having adult responsibilities is not always known or acknowledged by the child’s school. This leaves the student to deal with the pressure to complete schoolwork in the same manner and according to the same timeline as students who are not dealing with these additional and significant stressors. For some, it is challenging to thrive when balancing the demands of occupying both a student and parent position within a household, or fending for oneself when no parent is present. Schools, however, do not always have the resources available to identify and address students in this situation. Furthermore, some schools do not view themselves as responsible for differentiating instruction based on the personal lives of students, or school teachers may not be trained in classroom differentiation (CPRL Team Interview).

A parent’s deployment can also complicate a child’s social stability. Anxiety levels inevitably rise when a parent is far away and in potentially dangerous situations (Mmari, et al., 2010). The transitions caused by a parent’s deployment, as well as a parent’s return from a deployment can cause a student to experience both positive and negative stress, anxiety, and depression around the parent’s departure or reintegration into the household (Kitmitto et al., 2011; Arnold, et al., 2011). Even when a parent’s return has positive effects on the student, the event can disrupt learning and social stability. For example, some children’s school performance suffers while a parent is deployed, leading to social withdrawal (Aronson & Perkins, 2012). Conversely, a student may miss long periods of school when a parent deploys or returns from deployment (U.S. GAO, 2011). Parents may also take a child out of school for vacation to celebrate a parent’s return. Some schools do not have a systematic way or the capacity to accommodate students who miss school for these military-related reasons.
Deployment poses a significant challenge to some military-connected students. Other behavioral changes in students include:

- Serious depression or withdrawal
- Rebellion
- Unexplained crying or tearfulness
- Physical manifestations of stress
- Regression in developmental milestone
- Unfocused agitation or hysteria
- Disconnection from peers and adults
- Increased irritability
- Sleep difficulties
- Eating difficulties

(Keeping Students at the Center, 2017; DOD, 2003; Military Child Education Coalition, 2012)

2. **Social network**

Frequent relocation also impairs a child’s social connectedness, which may lead to alienation and diminished social interaction (Watson, 2017). Students who move frequently must not only cope with losing they friends they move away from, but anxiety over making new friends in the school they move to (Mmari, et al., 2010). Some students are social butterflies and navigate the social transitions that accompany their family’s move with ease, while others find it harder to connect, and thus report feeling tired of having to create new social connections repeatedly (CPRL Team Interview). The act of finding someone to sit with at lunch can in itself be significantly stressful, leading some children to avoid the scenario entirely, thereby choosing to eat lunch alone while trying to appear engaged with their cell phones or simply foregoing lunch. One student described feeling “really nervous” because of each move and the anxiety caused by having to eat lunch by himself (CPRL Team Interview). Other studies on military-connected students noted similar experiences as these students float from school to school, never fostering deep friendships at all because they anticipate future moves, leading to broad social disconnection (Arnold et al., 2011).

Military-connected students who are active in sports and/or other extracurricular activities are seen as having a better chance of developing friendships and the social support networks they need. But these students also face several challenges and obstacles to their full participation in those extracurricular activities. For instance, students transferring after the start of the school year often miss team or other extracurricular tryouts, limiting their opportunities to integrate socially into their new school outside of the classroom and lunchroom (Military Child Education Coalition, 2012). These hurdles add to the challenge mobile students face integrating into the new school because extracurricular activities allow students to meet others with similar interests and are seen as helping facilitate self-expression and overall well-being (Mmari, et al., 2010; Sherman & Glenn, 2011). In addition, when students are unable to pursue their athletic, artistic, or other passions, they are withheld from yet another opportunity to enter the social environment of the new school, adding to the risk that they will withdraw.

Feelings of social alienation may also be compounded by a lack of understanding of military culture among their teachers and peers. (Aronson & Perkins, 2012). Well-intentioned teachers may not be prepared to help integrate military-connected children, and their efforts may not be helpful without an understanding of military culture (Watson, 2017). Additionally, military-connected students who have spent part of their life abroad may feel like “third culture kids,” who do not identify fully with the culture of their home country or that of the country in which they were raised. This experience is likely to affect children in a variety of ways including in their ability to maintain relationships, feelings of “rootlessness and restlessness,” developmental issues, and unresolved grief (Berg, 2008). Feelings of disconnectedness from one’s community has the
additional negative consequence of being linked with higher rates of high-risk behavior, such as drug use, violence, and early pregnancy (Berg, 2008).

While some military-connected students can encounter socio-emotional challenges in schools because of their high mobility, some of these students may find sanctuary in their school environments. For instance, although some school staff report an inability to sufficiently devote needed attention to military-connected students because of other job demands, many staff view their schools as a “safe-haven” and “safe place” for military-connected children experiencing potential instability at home (Chandra, et al., 2010). Given the possible reliance on the role of schools as a system for emotional support, it is important to consider the challenges faced by military-connected students and areas for improvements to schools that may lead to better serving all students.

**CONCLUSION**

Our literature review and interviews on the subject of military-connected students reveal that the frequent transitions may put military-connected children at risk of negative academic and socio-emotional impacts. Our research also indicates that many of these risks are not being adequately addressed in K-12 schools, thus hindering students’ ability to reach their academic and socio-emotional potential.

**REFERENCES**


Sherman, M. D., & Glenn, M. A. (2011). Opportunities for school psychologists working with children of military families. NASP Communiqué, 39(5)


Research suggests that certain broadly and consistently implemented practices can ease the challenges of military-connected children's school transitions. The chart that follows provides a range of recommended practices that aim to mitigate the negative impact of school mobility and the supporting scholarship and research.

<table>
<thead>
<tr>
<th>RECOMMENDED PRACTICE</th>
<th>PRACTICE DESCRIPTION AND SPECIFIC EXAMPLES</th>
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<tr>
<td><strong>PRE-MOVE PROCEDURES</strong></td>
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<tr>
<td><strong>STREAMLINE RECORD KEEPING PROCEDURES</strong></td>
<td>□ Standardize student record keeping practices within school, across schools in district, and across districts, to ease transfer of a student’s records from one school to the next&lt;br&gt; □ Develop practice of including specific contact information in student files to streamline inquiries from new school&lt;br&gt; □ Implement and standardize Military Student Identifier (MSI) system</td>
</tr>
<tr>
<td><strong>CREATE AND MAINTAIN STUDENT PORTFOLIOS</strong></td>
<td>□ Create a portfolio for each student that may include, in addition to transcripts and test scores:&lt;br&gt; □ Relevant notes, impressions, or assessments from counselors and teachers on special academic needs, mental health needs, or social considerations&lt;br&gt; □ Information on the interpretation of transcript and credit awards or needs&lt;br&gt; □ Key extracurricular and sports participation&lt;br&gt; □ List of key contacts for follow-up&lt;br&gt; □ Transcripts and any standardized test scores&lt;br&gt; □ Representative assignments across subjects&lt;br&gt; □ For special education students:&lt;br&gt; □ current IEP,</td>
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<td><strong>TRACK STUDENT DEPARTURES AND ARRIVALS</strong></td>
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<tr>
<td>□ Develop a process for tracking where departing students enroll after withdrawal (receiving schools) and assessing whether there are patterns in the transitions [paired with a similar process for tracking incoming students’ sending schools]</td>
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<tr>
<td>□ Have students self-identify as military-connected upon enrollment and include in MSI tracking</td>
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<tr>
<td>□ Identify school-level personnel who may already have information that could be used to identify patterns or common transition pathways and develop processes to determine whether common transition paths exist to allow other relevant personnel to understand how information is tracked</td>
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<tr>
<td>□ Communicate findings on likely transition paths to relevant school personnel to gather information about potential academic or social emotional transition patterns and to assess potential areas or tools of support for transitioning students.</td>
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<tr>
<td>□ Determine which professionals could best use the tracking information and make that data available to the appropriate people</td>
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<tr>
<th><strong>AID RECEIVING SCHOOL IN IDENTIFYING CURRICULUM DISCREPANCIES</strong></th>
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<tbody>
<tr>
<td>□ Include a brief but comprehensive curriculum explanation in each student’s portfolio as a guide for future schools’ interpretation of records</td>
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<tr>
<th><strong>FORMALIZE AND EASE WITHDRAWAL PROCESS</strong></th>
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<tbody>
<tr>
<td>□ Provide withdrawal checklist to ease transition for families and schools</td>
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<tr>
<td>□ Use PCS checklists available online when helpful or create school-specific checklist</td>
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- **Parent contact information**
- **Develop a protocol to maintain student portfolios consistently**
- **Employ a secure, school-maintained portfolio system to address potential privacy concerns**

**UK Parliament – Select Committee on Defence, 11th Report**
https://publications.parliament.uk/pa/cm200506/cmselect/cmdfence/1054/105405.htm

**Astor et. al., The School Administrator’s Guide for Supporting Students from Military Families**
| **SUPPORT PARENTS** | □ Ensure IEPs are complete and transferred to the new school with relevant support documentation and to the student’s parent.  
□ Counsel parents on the importance of communicating special needs/IEPs to the new school  
□ Use counseling, school liaison officers (SLOs), and/or other military services available to support the child and family as they prepare for the transition  
□ Contact new school or district where family expects to enroll to communicate important information  
□ Record student’s departure per MSI provision in ESSA |
| □ Develop consistent exit practices to support parents, including preliminary identification of and contact with the likely new school  
□ Host a parent/family orientation event before the start of the school year and in the middle of the school year. (Block party-type events have been successful)  
□ Include a military family resource page on the school or district website with enrollment and withdrawal information.  
□ Introduce parent to an appropriate administrator at the receiving school, if the receiving school is known  
□ Create and distribute withdrawal checklist  
□ Communicate supportive practices to parents in a variety of ways to ensure the information reaches them (email, handout, phone call, etc.)  
□ Inform parents about the Military Interstate Compact and how it can support advocacy for their children |
| **DEVELOP COMMUNICATION PROTOCOL** | □ Develop protocol for communicating clear withdrawal expectations with families. For instance:  
□ Inform families that notifying the school about a relocation as soon as possible is crucial to a smooth transition  
□ Develop practice of initiating communication with parent before the student starts school and in the first weeks after enrollment and additionally as needed |

_Astor et. al., The School Administrator’s Guide for Supporting Students from Military Families_
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<tr>
<th>FOSTER PARENT-SCHOOL RELATIONSHIPS</th>
<th>DURING MOVE AND EARLY MOVE PROCEDURES</th>
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</table>

- Highlight the important role parents play in facilitating their child’s transition by filling in gaps in the child’s file, monitoring behavior to ensure the child is adjusting well, etc.

- Develop intra-staff communication protocol to ensure important information related to the student’s academic and social needs is shared with relevant school personnel at the receiving school, with a particular emphasis on tools for sharing information about new students.

- Work with SLOs to educate parents on the importance of notifying a sending school as soon as possible when parents learn they are moving; make clear that the school and military have resources to help facilitate a smooth transition and provide ongoing support.

### DURING MOVE AND EARLY MOVE PROCEDURES

- Forge relationships with parents quickly.

- Develop a family welcome protocol that might include:
  - Regular parent orientations and social opportunities.
  - A welcome binder introducing incoming families to the school and community.
  - A welcome center or transition room where parents and students can find resources on the school and community.
  - A designated staff member as point person for new families, including military families, as a part of his or her portfolio.
  - Inclusion of SLO in parent orientations, if the military population warrants.

- Develop practices to gain information on individual student quickly through close communication with parents in early stages of student’s enrollment.
  - Engage parents in discussion about curriculum at old school, individual teachers, areas of strength and challenges.

- Maintain regular contact with parent to address concerns and develop better understanding of home life and ability to identify trouble spots for student.
  - Meet regularly with parent if needed. Ensure that parents have and are aware of one-on-one opportunities.
<table>
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<tr>
<th>STREAMLINE ENROLLMENT AND PROPER COURSE PLACEMENT</th>
<th>DEVELOP STUDENT ONBOARDING PROCEDURE</th>
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<tbody>
<tr>
<td>MIC3; CPRL; Kitmitto; SETS</td>
<td>Create online and/or district-wide enrollment process and allow families to begin enrollment process before physically arriving in district</td>
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<td></td>
<td>□ Develop a process to identify MC students at enrollment and assign MSI</td>
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<td>□ Honor hand-carried records and/or reach out to the sending school to inquire about missing records/portfolio, and expedite record transfer process (Military Interstate Compact)</td>
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<td>□ Honor course placements and gifted/talented status at initial enrollment and if further assessment is required create a low-barrier process (Military Interstate Compact)</td>
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<td>□ Honor special education plans as required by law and provide “comparable services” promptly</td>
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<td></td>
<td>□ Develop and administer a quick assessment to enable more accurate placement of new students and to allow greater awareness of student’s skills and knowledge, particularly if previous curriculum and/or assessments do not align or if student’s records are not available promptly</td>
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<tr>
<td></td>
<td>□ Develop flexible practices for transferring credits for substantially similar courses</td>
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<td></td>
<td>□ Create a special “First Day Welcome Schedule”:</td>
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<td></td>
<td>□ Ensure the child is met by school staff or a trained peer and given a tour and introduction</td>
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<td>□ Designate a staff member to serve as point person for student and introduce student to that person promptly</td>
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<td></td>
<td>□ Enlist student ambassador program, such as S2S™ or other group to welcome student and provide a lunch buddy and other social support</td>
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<td></td>
<td>□ Foster feelings of inclusion and school spirit by creating welcome packet that includes key school information and a branded school item such as a school shirt, water bottle, or branded notebook, or other item</td>
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<td></td>
<td>□ Create a graduation plan with the entering student (even if he or she is likely to move before graduating)</td>
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</table>

Astor et al., The School Administrator’s Guide for Supporting Students from Military Families

Fisher and Frey, Reducing the Impact of Mobility (with video)

Jacobson, Addressing the High Costs of Student Mobility
- Maintain extra school supplies or a school supply starter kits for new students, particularly for those enrolling off-cycle.
- Equip teachers with additional textbooks and workbooks so new students do not have to share materials on their first day.
- Create a “getting to know you” form for the student to fill out to inform school about student’s strengths, weaknesses, academic likes/dislikes, personal interests. Include a copy in their portfolio.
- Encourage students to maintain relationships with friends from previous school.
- Conduct professional development sessions for teachers (or include a module w/in existing PD sessions) on the best ways to quickly integrate a new student into the classroom during mid-term transitions.
- Educate school professionals on the Military Interstate Compact (especially schools with lower military-connected student populations).

<table>
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<tr>
<th>Allow Deadline Flexibility</th>
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<tbody>
<tr>
<td>MIC3; Mmari et al. 2010; Sherman &amp; Glenn, 2011</td>
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<tr>
<td>- Allow flexibility with deadlines for special programs, extracurriculars/sports</td>
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<tr>
<td>- Allow video tryouts where possible</td>
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<tr>
<td>- Schools with high mobility rates should consider setting aside some slots on teams and in clubs for students who arrive after the try-out season</td>
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<table>
<thead>
<tr>
<th>Allow Absence Flexibility</th>
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<tr>
<td>MIC3; Mmari et al. 2010; Sherman &amp; Glenn, 2011</td>
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<tr>
<td>- Allow flexibility with transition and deployment-related absences</td>
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<thead>
<tr>
<th>Identify Curriculum Discrepancies</th>
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<tr>
<td>UK Parliament; Select Committee on Defence Eleventh Report</td>
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<tr>
<td><a href="https://publications.parliament.uk/pa/cm200506/cmselect/cmdfence/1054/105405.htm">https://publications.parliament.uk/pa/cm200506/cmselect/cmdfence/1054/105405.htm</a></td>
</tr>
<tr>
<td>- Develop a protocol for analyzing discrepancies in the curriculum between sending and receiving school. Use sending school’s curriculum explanation if available or reach out to appropriate contact for background</td>
</tr>
<tr>
<td>- Create action plan to close any gaps in students’ skill set/knowledge</td>
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</table>
| CONDUCT EMOTIONAL SCREENINGS | □ Administer emotional screening (BESS - Behavioral Emotional Screening System) test to students upon entry (within a few days of starting at the new school) and/or once a year to students school-wide to identify who may need counseling intervention  
□ Screen for issues such as anxiety, depression, anger management; ask about family life at home, issues at school, “would you like to be introduced to students who face similar challenges?”; “always/sometimes/never statements about how students feel at home and school”  
□ Develop action plan based on elevated levels |
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<tbody>
<tr>
<td>□ BESS Emotional Assessment</td>
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| POST-MOVE AND ONGOING PROCEDURES | □ Designate a counselor to serve military-connected students’ needs as either a full counselor or part of another counselor’s portfolio  
□ Provide the designated counselor with training to best address the military-connected students’ needs and understand their unique circumstances/challenges  
□ Offer small group guidance and counseling sessions for students with deployed parents  
□ Administer an emotional assessment (survey, brief interview, etc.) within a week of the student’s arrival |
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<tbody>
<tr>
<td>□ OFFER COUNSELING/MENTOR SUPPORT</td>
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</table>

| Astor et. al., The School Administrator’s Guide for Supporting Students from Military Families |
| BESS Emotional Assessment |

| MINIMIZE GRADUATION BARRIERS | □ Allow flexibility with graduation and testing requirements  
□ Alter requirements (i.e. credits needed or required coursework) for juniors and seniors who may face the most challenges with respect to graduating  
□ Allow students to receive their diplomas from their sending school if necessary  
□ Waive required-for-graduation courses if similar courses have been taken |
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<tr>
<td>□ Military Interstate Compact</td>
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<tr>
<th>FOSTER INSTALLATION-SCHOOL PARTNERSHIPS</th>
<th>□ Develop and maintain SLO relationships</th>
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<tr>
<td>FOSTER SOCIAL CONNECTEDNESS</td>
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<td>-----------------------------</td>
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<tr>
<td>MCEC S2S</td>
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<tr>
<td>Astor et. al., The School Administrator’s Guide for Supporting Students from Military Families</td>
<td></td>
</tr>
<tr>
<td>Educational and Transitional Support for Military Children with Special Needs</td>
<td></td>
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<tr>
<td>Various CPRL Interviews</td>
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<tr>
<td>Foster culture of expectation that school liaison officers will manage administrative portion of the transition process</td>
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<tr>
<td>Foster installation staff and school relationship, including military families who are transitioning in those relationships</td>
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<tr>
<th>Maintain S2S™ or student ambassador programming to foster social integration</th>
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<tr>
<td>Formalize the program with first day tours, a buddy to sit with at lunch, time during the day to check-in with a staff member, teacher introductions, a map of the school etc.</td>
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<tr>
<td>Meet with ambassador students regularly to collect input, complaints, problems etc. that new students experience</td>
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<tr>
<td>Create a military student organization (“You Serve, Too” club) for students to discuss issues surrounding military-connected life</td>
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<tr>
<td>Assign adult mentors, such as a military-specific counselor, to provide safe spaces for students to reach out to with problems/worries/challenges</td>
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<tr>
<td>Leverage community resources connected to or aligned with the schools, such as town youth centers, to help integrate new students socially</td>
</tr>
<tr>
<td>Order extra yearbooks, school tee shirts etc. so students who arrive after the ordering deadline or leave before they receive their memento will not miss out on those items</td>
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<tr>
<th>INCORPORATE MILITARY AWARENESS INTO SCHOOL CULTURE TO FOSTER CONNECTION</th>
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<tbody>
<tr>
<td>Mesecar and Soifer, 2017; Garner et al., 2014; Watson; Astor et. al., The School Administrator’s Guide for Supporting Students from Military Families</td>
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<tr>
<td>CPRL Interview</td>
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<tr>
<td>Celebrate month of the military child and/or hold a school-wide Veteran’s Day celebration</td>
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<tr>
<td>Create a military awareness bulletin board or plan other programing</td>
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<tr>
<td>Incorporate awareness initiatives in teacher training and development to build the professional infrastructure to support military students</td>
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<tr>
<td>Teachers more familiar with military culture and student needs can mentor less experienced teachers</td>
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<tr>
<td>Hold a professional development training session centered on military children and families</td>
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<th>PRACTICE DIFFERENTIATION AND LOOPING</th>
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<tr>
<td>Conduct professional development on differentiation techniques to address students’ specific needs with eye to students who have been mobile across their school careers and</td>
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</tbody>
</table>


are more likely to have uneven knowledge and skills or be unfamiliar with the classroom or pedagogical style. in terms of:

- The content being taught
- The process and activities used to teach the content
- The product that demonstrates what the student learned
- The environment in which students learn
- If possible, keep the student with the same teacher two years in a row

### PLAN CURRICULUM TO EASE FUTURE TRANSITIONS

- Coordinate the student’s curriculum based on likely moves
  - Consider whether highly mobile students should be steered away from courses of study that are unlikely to be offered in other schools
  - As knowledge of transition patterns develops, consider advising student on impact of course choices based on credit requirements at likely transfer district.


